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Title:	Off Duty Management Executive Summary (Chief's Overtime)		
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6/5/2023	1	City Council	Approved	Pass
5/15/2023	1	President	To be heard at the Council Meeting	
5/15/2023	1	City Council	Received	

INTER-OFFICE MEMORANDUM (3/21/23)

TO: Patrick Davis, President, City Council

FROM: Timothy M. Keller, Mayor

SUBJECT: ..title
Off Duty Management Executive Summary (Chief's Overtime)

Off Duty Management Executive Summary



Off Duty Management saves up to 85% of the time, money, and resources associated with most in-house off-duty programs by relieving the agency of the administrative tasks of scheduling, publishing, invoicing, collecting, and payroll. Off Duty Management manages the entire administrative process and provides accountability and transparency through real-time data capture and reporting.

Off Duty Management Administrative Process Overview

1. Albuquerque PD Customers Request Off-Duty Services Anytime
   a. Through Online Agency Portal (Connected to OfficerTRAK® Software)
   b. Call 24/7/365 Toll Free
2. Account Team Dedicated to Albuquerque Reviews Requests for Compliance with Agency's SOP
3. Approved Requests Published to OfficerTRAK® Mobile App
4. Albuquerque Officers Select Jobs On OfficerTRAK® Mobile App
5. Albuquerque Customers & PD Coordinator Can Review Job Details Online Anytime
6. Albuquerque Officers Are Paid Every Week-*Guaranteed!*-Regardless of Customer Delinquency
7. Invoicing and Collections Managed by Off Duty Management
8. Off Duty Management Assumes All Financial Risk And Float
9. Standard & Custom Reports On-Demand Or Scheduled

Bonus! Highest Liability Insurance Coverage Provided at No Additional Cost
Bonus! Workers' Compensation Insurance for 1099 Officers Provided at No Additional Cost

Off Duty Management provides a complete solution for your off-duty program at no cost to your agency, officers, or city. While other companies may only offer scheduling software, limited administrative services, or charge additional fees for insurance coverage, Off Duty Management provides all these components at no cost to agency or officers.

Our complete solution includes exclusive access to OfficerTRAK®, the top-rated off-duty mobile app, the highest liability limits in the industry, and a dedicated 24/7/365 Account Team to assist your agency, officers, and customers.

Off Duty Management - Built By Officers For Officers

Off Duty Management is Built By Officers For Officers. Their mission is to combine the strength and value of their team to serve, support, and protect the men and women of law enforcement when they work off-duty assignments by providing them with the best technology, insurance, and administrative resources.

The owners, Brett & Sherry Rowley, co-founded the nation's largest provider of off-duty officers for the private sector. After identifying a specific need facing law enforcement agencies across the country, they then co-founded Off Duty Management. In 2016, Off Duty Management began with a unique business model to provide the maximum level of service and protection to law enforcement agencies through a no-cost comprehensive off-duty solution.

With a firm foundation of being **Built By Officers For Officers**, Off Duty Management's alliance with the law enforcement community was further strengthened when Brian Manley joined the team as company President in 2021. Brian recently retired as the Chief of Austin, TX PD, the 11th largest city in the nation, and was named one of the top 50 world's greatest leaders by Fortune in 2019 for his leadership during the Austin bombing.
To compliment Brian's knowledge and experience, the company has hundreds of years of law enforcement leaders working every day on behalf of agency partners. The VP of Business Development, Rex Taylor, is the retired Deputy Director (Major) of Virginia State Police. The Business Development team also consists of many seasoned law enforcement professionals: Jeff Ladieu, retired Captain, of New Hampshire State Police; Eric Charles, retired Deputy Chief of Roanoke VA PD; and Shellie Salser, retired Commander of Wheat Ridge CO PD. In addition, we're proud to work with John Neal, retired Chief of Police, Ridgeland, MS, Greg Porter, retired Chief of Police, Clayton County, GA, Jeff Martin, retired Detective, Richmond, TX, and Mike Whan, retired Deputy Chief, Reno PD, NV.

The Operations team is led by a VP and a Sr. Director of Operations who both come from large private sector corporations (Walmart, Target, Sports Authority to name a few) who hired thousands of extra-duty officers. This unique and unrivaled team composition is what allows Off Duty Management to be seen as the experts and innovators in this industry niche.

Off Duty Management is a national company servicing over 200 agencies across the nation. Off Duty Management has been thoroughly vetted and awarded contracts by the largest agencies that utilize a comprehensive extra-duty program (not simply a software solution): Massachusetts State PD, Mesa AZ PD, Tucson AZ PD, Fairfax County VA PD, Maricopa County AZ SO, West Valley UT PD, and many more.

Off Duty Management has not only been reviewed objectively by numerous agencies across the country and chosen as their preferred provider, but they have also been the provider of choice for purchasing cooperative organizations. After being vetted through a rigorous selection process, they were awarded a purchasing cooperative agreement from Sourcewell, NCSA, and PCA.

TITLE/SUBJECT OF LITIGATION*** *Same as subject line on last page*)

Approved:

Lawrence Rael Date
Chief Administrative Officer

Approved as to Legal Form:

Date
City Attorney

Recommended:

Date
Director

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