

SPONSORED BY: Klarissa J. Peña, by request

RESOLUTION

Establishing One-Year Objectives For The City Of Albuquerque In Fiscal Year 2022; To Meet Five-Year Goals (Peña, by request)

ESTABLISHING ONE-YEAR OBJECTIVES FOR THE CITY OF ALBUQUERQUE IN FISCAL YEAR 2022; TO MEET FIVE-YEAR GOALS.

WHEREAS, Section 4-10(b) of the City Charter specifies that the Council shall annually review and adopt one-year objectives related to the five-year goals for the City, which goals and objectives are to serve as a basis for budget formulation and other policies and legislation; and

WHEREAS, on August 1, 1994 the Council adopted what became Ordinance Enactment 35-1994 revising the goals and objectives process, and on August 19, 1994 the Mayor approved it; and

WHEREAS, on October 20, 1997 the Council amended Enactment 35-1994, revising the goals and objectives process (Enactment Number 39-1997), and on November 10, 1997, the Mayor approved it; and

WHEREAS, on April 25, 2001 the Council repealed Chapter 14, Article 13, Part 3 and amended Chapter 2, Article 11 of ROA 1994, adopting the process for the establishment of Five-Year Goals and Annual Objectives, as part of the annual budget process; and

WHEREAS, the Mayor and Council adopted five-year goals for the City (R-18-97; Enactment Number R-2018-084), and are prepared to adopt one-year objectives for the City for Fiscal Year 2022 (FY/22).

BE IT RESOLVED BY THE COUNCIL, THE GOVERNING BODY OF THE CITY OF ALBUQUERQUE:

Section 1. That the City of Albuquerque adopts the following one-year objectives for FY/22, grouped under the eight five-year goals of the City.

HUMAN AND FAMILY DEVELOPMENT GOAL: People of all ages have the opportunity to participate in the community and economy, and are well sheltered, safe, healthy, and educated.

OBJECTIVE 1. Investigate a relationship with Uber Health to supplement Transit's Sun Van Service and Senior Affairs's Transportation Program to connect older adults with centers, hospitals, doctor visits, etc. Submit a status report on SharePoint by the fourth quarter FY/22. (Senior Affairs)

OBJECTIVE 2. Create a DSA senior/multigenerational/sports & fitness center link on the ABQ 311 app that will highlight location, hours, contact info and a list of classes, activities, and events offered at each center. Submit a status report on SharePoint by the fourth quarter FY/22. (Senior Affairs)

OBJECTIVE 3. Expand the City's language interpretation resources and prioritize the translation of all City notices to members of the public to be responsive to City residents who have limited English proficiency. (Legal/OEI)

OBJECTIVE 4. Provide quarterly updates to the City Council on the status of the development of a strategic plan to enhance services to Seniors in the community, based on the findings of the Aging Population Study. (Senior Affairs)

PUBLIC SAFETY GOAL: The public is safe and secure, and shares responsibility for maintaining a safe environment.

OBJECTIVE 1. Animal Welfare Department's off site spay neuter clinic will work to increase public safety by addressing the community's major issue with pet overpopulation and contagious disease on our pets. The new Veterinary Clinic will allow low income clientele to finally receive the affordable care they need for their pets in a timely fashion. More sterilized and vaccinated pets mean less strays filling the shelters, roaming, causing public safety hazards, as well as less disease in our pet populations in the city. Update SharePoint with status by end of FY/22. (Animal Welfare)

OBJECTIVE 2. Continue to follow FY/21 Objective 1 in developing a comprehensive plan for ACS focused on coordinated non-law enforcement response to persons experiencing homelessness and/or behavioral disorders that includes a defined supervisory hierarchy, employee training plan, and addresses the concerns of employees covered under collective bargaining agreements. Update SharePoint with status by end of FY/22. (Community Safety)

OBJECTIVE 3. Continue to coordinate and strategize between City's public safety departments, Bernalillo County, community non-profit organizations, and other providers that provide an array of prevention and intervention services. Update SharePoint with status by end of FY/22. (Community Safety)

OBJECTIVE 4. Create and implement protocols and policies to include safety protocols, training policies, when ACS will transport individuals, when and how dispatch will refer to ACS, how connections and referrals will happen with outside community organizations. Update SharePoint with status by end of FY/22. (Community Safety)

OBJECTIVE 5. Along with meeting regularly with the ACS planning committee and additional stakeholders. ACS will increase trust and collaboration among the public safety departments, and community stakeholders, with short and long-term goals of providing effective, efficient and integrated service to the community. Update SharePoint with status by end of FY/22. (Community Safety)

OBJECTIVE 6. Create public education campaign strategy that will disseminate information on the services offered by ACS. Update SharePoint with status by end of FY/22. (Community Safety)

OBJECTIVE 7. Explore new ways to generate new sources of revenue through grants opportunities. Update SharePoint with status by end of FY/22. (Community Safety)

OBJECTIVE 8. Streamline EMS transport quality assurance for billing and the billing process for AFR. The Records Management Division will have an accounting assistant dedicated to billing functions for emergency medical response transports. Update SharePoint with status by end of FY/22. (Fire)

OBJECTIVE 9. AFR and APD will work together to provide advanced life support functions at complex law enforcement scenes that do not impact frontline services at these prolonged events. Update SharePoint with status by end of FY/22. (Fire)

OBJECTIVE 10. Conduct a significant portion of didactic training remotely (decentralized) to comply with public health orders and maintain social distancing during a pandemic. Keeping frontline units in their response areas also conserves fuel, limits wear and tear on apparatus, and reduces large gatherings during the pandemic. Update SharePoint with status by end of FY/22. (Fire)

OBJECTIVE 11. Analyze our response efficiency to the community and redistribute several emergency services resources as needed. Update SharePoint with status by end of FY/22. (Fire)

OBJECTIVE 12. Implement Emergency Operations Center (EOC) Position Development and Credentialing Program for all City EOC personnel. Update SharePoint with status by end of FY/22. (Fire/OEM)

OBJECTIVE 13. Develop emergency alert and notification plans/procedures. Priorities for this objective include: 1) developing/updating plans and protocols for use of the existing emergency notification system; 2) developing outreach plans to educate the public about the existing emergency notification system; and 3) adopting protocols to coordinate use of the existing

emergency notification system to instruct the public on proper protective action measures, such as shelter-in-place and evacuation. Update SharePoint with status by end of FY/22. (Fire/OEM)

OBJECTIVE 14. Develop and maintain a comprehensive training and exercise program to improve and reinforce the capabilities of all City departments and agencies to prepare for, respond to, mitigate the impacts of, and recover from all hazards. Priorities for this objective include: 1) expanding training and exercise program to all City departments (including Disaster Service Worker training), agencies, and partners (private sector, volunteer, NGO, other regional agencies); 2) ensuring all personnel working in the City's EOC have verifiable training and experience to perform their designated assignments; 3) developing and maintaining a 5-year training and exercise plan; and 4) developing a tracking tool for how the City's comprehensive emergency management plans are trained, exercised, and updated. Update SharePoint with status by end of FY/22. (Fire/OEM)

OBJECTIVE 15. Increase recruitment applications by 20%, to include a 10% increase in laterals and out of state applicants compared to the previous fiscal year; while also making efforts to increase the officer retention rate through existing or new incentive programs. Update the SharePoint site with a status report by the end of FY/22. (Police)

OBJECTIVE 16. Conduct a quarterly review of overtime expenditures. A quarterly report with recommendations will be provided to the Chief of Police that will result in a 5% decrease in overtime expenses and will identify possible problems and/or fraud. Update the SharePoint site with a status report by the end of FY/22. (Police-Fiscal)

OBJECTIVE 17. The full deployment of the new Records Management system will be completed. Update the SharePoint site with a status report by the end of FY/22. (Police)

OBJECTIVE 18. The full deployment of the new Radio System will be completed. Update the SharePoint site with a status report by the end of FY/22. (Police)

OBJECTIVE 19. Increase the number of Violence Intervention Program (VIP) Custom Notifications by 10% compared to the previous fiscal year. Update the SharePoint site with a status report by the end of FY/22. (Police)

OBJECTIVE 20. Establish fifteen ongoing community partnerships with minority groups through the Ambassador Program with intent to strengthen the relationship between community and law enforcement. Update the SharePoint site with a status report by the end of FY/22. (Police)

OBJECTIVE 21. The Chief of Police will attend two monthly Community Policing Council meetings per Area Command. Update the SharePoint site with a status report by the end of FY/22. (Police)

OBJECTIVE 22. The Chief of Police will submit monthly reports to City Council. Update the SharePoint site with a status report by the end of FY/22. (Police)

OBJECTIVE 23. As APD endeavors to reach full and effective compliance with its Department of Justice Court Approved Settlement Agreement (CASA), it will strive to increase its overall operational compliance rate with the Department of Justice CASA to 70%. Update the SharePoint site with a status report by the end of FY/22. (Police)

OBJECTIVE 24. Request to the Court for a minimum of thirty-three (33) or approximately twelve (12%) of the two hundred seventy-six (276) measurable paragraphs be moved into sustained or suspended monitoring, giving APD the opportunity to prove that the department can monitor operations in several areas of the CASA. Update the SharePoint site with a status report by the end of FY/22. (Police)

OBJECTIVE 25. Contribute to the reduction in gun violence by increasing its overall criminal clearance rate of shootings with injuries by 10% compared to the previous fiscal year. Update the SharePoint site with a status report by the end of FY/22. (Police)

OBJECTIVE 26. Increase the number of cases reviewed for federal prosecution by a margin of 5% compared to the previous fiscal year. Update the SharePoint with a status report by the end of FY/22. (Police)

OBJECTIVE 27. Develop and maintain a comprehensive training program or plan dedicated to improve, reinforce and maintain the capabilities of detectives in specialized units related to investigative duties. (Police)

PUBLIC INFRASTRUCTURE. The community is adequately and efficiently served with well planned, coordinated, and maintained infrastructure.

OBJECTIVE 1. Construct a Recycling drop off site including drainage improvements at Montessa Park Convenience Center by the end of FY/22. Update SharePoint with status by end of FY/22. (Solid Waste)

SUSTAINABLE COMMUNITY DEVELOPMENT. Communities throughout Albuquerque are livable, sustainable and vital.

OBJECTIVE 1. Complete construction on the Australia exhibit by June 2022. Update SharePoint with status by end of FY/22. (Arts and Culture-BioPark)

OBJECTIVE 2. Evaluate the Planning Department's permitting process to determine opportunities for increased efficiency, and to establish targeted timelines for issuance of each permit type. (Planning)

ENVIRONMENTAL PROTECTION. Protect Albuquerque's natural environments - its mountains, river, bosque, volcanoes, arroyos, air and water.

OBJECTIVE 1. Work with The Recycling Partnership to reduce recycling contamination at the City drop off sites through the implementation of a behavior change education campaign. This objective will be carried over due to Covid-19 and Social Distancing practices. Update SharePoint with status by end of FY/22. (Solid Waste)

ECONOMIC VITALITY. The economy is vital, diverse, inclusive, equitable, sustainable and works for all people.

OBJECTIVE 1. Assist in retention and expansion of business through incentives by: determining qualification, processing applications, drafting required paperwork, and present to approval committees. We will also act as the fiscal agent when appropriate, deposit and release funds, and confirm project compliance. Update SharePoint with status by end of FY/22. (Economic Development)

OBJECTIVE 2. Home For Life - promote Albuquerque as a healthy city and help spur economic recovery as well as incentivize individuals to relocate to Albuquerque. Submit a status report on Share Point by the fourth quarter FY/22. (Economic Development)

OBJECTIVE 3. Increase the amount of production-support businesses, especially in the areas of post-production, VR/AR, and emerging technologies to support industry needs, locally. Update SharePoint with status by end of FY/22. (Economic Development)

COMMUNITY AND CULTURAL ENGAGEMENT. Residents are engaged in Albuquerque's community and culture.

OBJECTIVE 1. Open the International District Library to the public by November 2021 and offer at least 6 days per week of services. Update SharePoint with status by end of FY/22. (Arts and Culture-Library)

OBJECTIVE 2. Open a new train experience for BioPark visitors at the Heritage Farm by November 2021. Update SharePoint with status by end of FY/22. (Arts and Culture-BioPark)

GOVERNMENTAL EXCELLENCE AND EFFECTIVENESS. Government is ethical, transparent, and responsive to its citizens. Every element of government contributes effectively to meeting

public needs.

OBJECTIVE 1. Prepare and implement a new structure for reimbursement for tuition assistance with the requested increase for FY/22. An update will be provided to SharePoint within the first quarter of FY/22. (Human Resources)

OBJECTIVE 2. Prepare and implement a scanning process for the employee personnel files with the requested one-time funds for FY/22. An update will be provided to SharePoint by the end of FY/22. (Human Resources)

OBJECTIVE 3. Develop and implement a two day Supervisor Refresher training for all supervisors and managers in order to complete their mandatory 16 hours of annual professional development. This course will be delivered in a face to face and online format for all employees. An update will be provided to SharePoint by the end of FY/22. (Human Resources)

OBJECTIVE 4. Develop new routing efficiencies for collection of residential refuse and recycling, including service day changes, for the entire City of Albuquerque in order to utilize the new Westside facility by the end of FY/22. Update SharePoint with status by end of FY/22. (Solid Waste)

Section 2. That the Mayor shall submit a report by Goal to the City Council at least semi-annually summarizing the progress made toward implementation of all the one-year objectives and that any report called for in this resolution shall be in the form of an Executive Communication from the Mayor to the City Council, unless otherwise specifically noted.

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