

# CITY of ALBUQUERQUE

## TWENTY FOURTH COUNCIL

COUNCIL BILL NO. R-21-148 ENACTMENT NO. R-2021-027

SPONSORED BY: Klarissa J. Peña, by request

1 RESOLUTION  
2 ESTABLISHING ONE-YEAR OBJECTIVES FOR THE CITY OF ALBUQUERQUE  
3 IN FISCAL YEAR 2022; TO MEET FIVE-YEAR GOALS.

4 WHEREAS, Section 4-10(b) of the City Charter specifies that the Council  
5 shall annually review and adopt one-year objectives related to the five-year  
6 goals for the City, which goals and objectives are to serve as a basis for  
7 budget formulation and other policies and legislation; and

8 WHEREAS, on August 1, 1994 the Council adopted what became  
9 Ordinance Enactment 35-1994 revising the goals and objectives process, and  
10 on August 19, 1994 the Mayor approved it; and

11 WHEREAS, on October 20, 1997 the Council amended Enactment 35-1994,  
12 revising the goals and objectives process (Enactment Number 39-1997), and  
13 on November 10, 1997, the Mayor approved it; and

14 WHEREAS, on April 25, 2001 the Council repealed Chapter 14, Article 13,  
15 Part 3 and amended Chapter 2, Article 11 of ROA 1994, adopting the process  
16 for the establishment of Five-Year Goals and Annual Objectives, as part of the  
17 annual budget process; and

18 WHEREAS, the Mayor and Council adopted five-year goals for the City (R-  
19 18-97; Enactment Number R-2018-084), and are prepared to adopt one-year  
20 objectives for the City for Fiscal Year 2022 (FY/22).

21 BE IT RESOLVED BY THE COUNCIL, THE GOVERNING BODY OF THE CITY OF  
22 ALBUQUERQUE:

23 Section 1. That the City of Albuquerque adopts the following one-year  
24 objectives for FY/22, grouped under the eight five-year goals of the City.

25 HUMAN AND FAMILY DEVELOPMENT GOAL: People of all ages have the

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1 opportunity to participate in the community and economy, and are well  
2 sheltered, safe, healthy, and educated.

3 OBJECTIVE 1. Investigate a relationship with Uber Health to  
4 supplement Transit's Sun Van Service and Senior Affairs's Transportation  
5 Program to connect older adults with centers, hospitals, doctor visits, etc.  
6 Submit a status report on SharePoint by the fourth quarter FY/22. (Senior  
7 Affairs)

8 OBJECTIVE 2. Create a DSA senior/multigenerational/sports &  
9 fitness center link on the ABQ 311 app that will highlight location, hours,  
10 contact info and a list of classes, activities, and events offered at each center.  
11 Submit a status report on SharePoint by the fourth quarter FY/22. (Senior  
12 Affairs)

13 OBJECTIVE 3. Expand the City's language interpretation resources  
14 and prioritize the translation of all City notices to members of the public to be  
15 responsive to City residents who have limited English proficiency. (Legal/OEI)

16 OBJECTIVE 4. Provide quarterly updates to the City Council on the  
17 status of the development of a strategic plan to enhance services to Seniors in  
18 the community, based on the findings of the Aging Population Study. (Senior  
19 Affairs)

20 PUBLIC SAFETY GOAL: The public is safe and secure, and shares  
21 responsibility for maintaining a safe environment.

22 OBJECTIVE 1. Animal Welfare Department's off site spay neuter  
23 clinic will work to increase public safety by addressing the community's major  
24 issue with pet overpopulation and contagious disease on our pets. The new  
25 Veterinary Clinic will allow low income clientele to finally receive the  
26 affordable care they need for their pets in a timely fashion. More sterilized and  
27 vaccinated pets mean less strays filling the shelters, roaming, causing public  
28 safety hazards, as well as less disease in our pet populations in the city.  
29 Update SharePoint with status by end of FY/22. (Animal Welfare)

30 OBJECTIVE 2. Continue to follow FY/21 Objective 1 in developing a  
31 comprehensive plan for ACS focused on coordinated non-law enforcement  
32 response to persons experiencing homelessness and/or behavioral disorders  
33 that includes a defined supervisory hierarchy, employee training plan, and

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1 addresses the concerns of employees covered under collective bargaining  
2 agreements. Update SharePoint with status by end of FY/22. (Community  
3 Safety)

4 OBJECTIVE 3. Continue to coordinate and strategize between City's  
5 public safety departments, Bernalillo County, community non-profit  
6 organizations, and other providers that provide an array of prevention and  
7 intervention services. Update SharePoint with status by end of FY/22.  
8 (Community Safety)

9 OBJECTIVE 4. Create and implement protocols and policies to  
10 include safety protocols, training policies, when ACS will transport  
11 individuals, when and how dispatch will refer to ACS, how connections and  
12 referrals will happen with outside community organizations. Update  
13 SharePoint with status by end of FY/22. (Community Safety)

14 OBJECTIVE 5. Along with meeting regularly with the ACS planning  
15 committee and additional stakeholders. ACS will increase trust and  
16 collaboration among the public safety departments, and community  
17 stakeholders, with short and long-term goals of providing effective, efficient  
18 and integrated service to the community. Update SharePoint with status by  
19 end of FY/22. (Community Safety)

20 OBJECTIVE 6. Create public education campaign strategy that will  
21 disseminate information on the services offered by ACS. Update SharePoint  
22 with status by end of FY/22. (Community Safety)

23 OBJECTIVE 7. Explore new ways to generate new sources of  
24 revenue through grants opportunities. Update SharePoint with status by end  
25 of FY/22. (Community Safety)

26 OBJECTIVE 8. Streamline EMS transport quality assurance for  
27 billing and the billing process for AFR. The Records Management Division will  
28 have an accounting assistant dedicated to billing functions for emergency  
29 medical response transports. Update SharePoint with status by end of FY/22.  
30 (Fire)

31 OBJECTIVE 9. AFR and APD will work together to provide advanced  
32 life support functions at complex law enforcement scenes that do not impact  
33 frontline services at these prolonged events. Update SharePoint with status by

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1 end of FY/22. (Fire)

2 OBJECTIVE 10. Conduct a significant portion of didactic training  
3 remotely (decentralized) to comply with public health orders and maintain  
4 social distancing during a pandemic. Keeping frontline units in their response  
5 areas also conserves fuel, limits wear and tear on apparatus, and reduces  
6 large gatherings during the pandemic. Update SharePoint with status by end  
7 of FY/22. (Fire)

8 OBJECTIVE 11. Analyze our response efficiency to the community  
9 and redistribute several emergency services resources as needed. Update  
10 SharePoint with status by end of FY/22. (Fire)

11 OBJECTIVE 12. Implement Emergency Operations Center (EOC)  
12 Position Development and Credentialing Program for all City EOC personnel.  
13 Update SharePoint with status by end of FY/22. (Fire/OEM)

14 OBJECTIVE 13. Develop emergency alert and notification  
15 plans/procedures. Priorities for this objective include: 1) developing/updating  
16 plans and protocols for use of the existing emergency notification system; 2)  
17 developing outreach plans to educate the public about the existing emergency  
18 notification system; and 3) adopting protocols to coordinate use of the  
19 existing emergency notification system to instruct the public on proper  
20 protective action measures, such as shelter-in-place and evacuation. Update  
21 SharePoint with status by end of FY/22. (Fire/OEM)

22 OBJECTIVE 14. Develop and maintain a comprehensive training and  
23 exercise program to improve and reinforce the capabilities of all City  
24 departments and agencies to prepare for, respond to, mitigate the impacts of,  
25 and recover from all hazards. Priorities for this objective include: 1) expanding  
26 training and exercise program to all City departments (including Disaster  
27 Service Worker training), agencies, and partners (private sector, volunteer,  
28 NGO, other regional agencies); 2) ensuring all personnel working in the City's  
29 EOC have verifiable training and experience to perform their designated  
30 assignments; 3) developing and maintaining a 5-year training and exercise  
31 plan; and 4) developing a tracking tool for how the City's comprehensive  
32 emergency management plans are trained, exercised, and updated. Update  
33 SharePoint with status by end of FY/22. (Fire/OEM)

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1           **OBJECTIVE 15.** Increase recruitment applications by 20%, to include  
2 a 10% increase in laterals and out of state applicants compared to the  
3 previous fiscal year; while also making efforts to increase the officer retention  
4 rate through existing or new incentive programs. Update the SharePoint site  
5 with a status report by the end of FY/22. (Police)

6           **OBJECTIVE 16.** Conduct a quarterly review of overtime expenditures.  
7 A quarterly report with recommendations will be provided to the Chief of  
8 Police that will result in a 5% decrease in overtime expenses and will identify  
9 possible problems and/or fraud. Update the SharePoint site with a status  
10 report by the end of FY/22. (Police-Fiscal)

11           **OBJECTIVE 17.** The full deployment of the new Records Management  
12 system will be completed. Update the SharePoint site with a status report by  
13 the end of FY/22. (Police)

14           **OBJECTIVE 18.** The full deployment of the new Radio System will be  
15 completed. Update the SharePoint site with a status report by the end of  
16 FY/22. (Police)

17           **OBJECTIVE 19.** Increase the number of Violence Intervention  
18 Program (VIP) Custom Notifications by 10% compared to the previous fiscal  
19 year. Update the SharePoint site with a status report by the end of FY/22.  
20 (Police)

21           **OBJECTIVE 20.** Establish fifteen ongoing community partnerships  
22 with minority groups through the Ambassador Program with intent to  
23 strengthen the relationship between community and law enforcement. Update  
24 the SharePoint site with a status report by the end of FY/22. (Police)

25           **OBJECTIVE 21.** The Chief of Police will attend two monthly  
26 Community Policing Council meetings per Area Command. Update the  
27 SharePoint site with a status report by the end of FY/22. (Police)

28           **OBJECTIVE 22.** The Chief of Police will submit monthly reports to  
29 City Council. Update the SharePoint site with a status report by the end of  
30 FY/22. (Police)

31           **OBJECTIVE 23.** As APD endeavors to reach full and effective  
32 compliance with its Department of Justice Court Approved Settlement  
33 Agreement (CASA), it will strive to increase its overall operational compliance

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1 rate with the Department of Justice CASA to 70%. Update the SharePoint site  
2 with a status report by the end of FY/22. (Police)

3 OBJECTIVE 24. Request to the Court for a minimum of thirty-three  
4 (33) or approximately twelve (12%) of the two hundred seventy-six (276)  
5 measurable paragraphs be moved into sustained or suspended monitoring,  
6 giving APD the opportunity to prove that the department can monitor  
7 operations in several areas of the CASA. Update the SharePoint site with a  
8 status report by the end of FY/22. (Police)

9 OBJECTIVE 25. Contribute to the reduction in gun violence by  
10 increasing its overall criminal clearance rate of shootings with injuries by 10%  
11 compared to the previous fiscal year. Update the SharePoint site with a status  
12 report by the end of FY/22. (Police)

13 OBJECTIVE 26. Increase the number of cases reviewed for federal  
14 prosecution by a margin of 5% compared to the previous fiscal year. Update  
15 the SharePoint with a status report by the end of FY/22. (Police)

16 OBJECTIVE 27. Develop and maintain a comprehensive training  
17 program or plan dedicated to improve, reinforce and maintain the capabilities  
18 of detectives in specialized units related to investigative duties. (Police)

19 PUBLIC INFRASTRUCTURE. The community is adequately and efficiently  
20 served with well planned, coordinated, and maintained infrastructure.

21 OBJECTIVE 1. Construct a Recycling drop off site including  
22 drainage improvements at Montessa Park Convenience Center by the end of  
23 FY/22. Update SharePoint with status by end of FY/22. (Solid Waste)

24 SUSTAINABLE COMMUNITY DEVELOPMENT. Communities throughout  
25 Albuquerque are livable, sustainable and vital.

26 OBJECTIVE 1. Complete construction on the Australia exhibit by  
27 June 2022. Update SharePoint with status by end of FY/22. (Arts and Culture-  
28 BioPark)

29 OBJECTIVE 2. Evaluate the Planning Department’s permitting  
30 process to determine opportunities for increased efficiency, and to establish  
31 targeted timelines for issuance of each permit type. (Planning)

32 ENVIRONMENTAL PROTECTION. Protect Albuquerque’s natural  
33 environments – its mountains, river, bosque, volcanoes, arroyos, air and

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1 water.

2 OBJECTIVE 1. Work with The Recycling Partnership to reduce  
3 recycling contamination at the City drop off sites through the implementation  
4 of a behavior change education campaign. This objective will be carried over  
5 due to Covid-19 and Social Distancing practices. Update SharePoint with  
6 status by end of FY/22. (Solid Waste)

7 ECONOMIC VITALITY. The economy is vital, diverse, inclusive, equitable,  
8 sustainable and works for all people.

9 OBJECTIVE 1. Assist in retention and expansion of business  
10 through incentives by: determining qualification, processing applications,  
11 drafting required paperwork, and present to approval committees. We will also  
12 act as the fiscal agent when appropriate, deposit and release funds, and  
13 confirm project compliance. Update SharePoint with status by end of FY/22.  
14 (Economic Development)

15 OBJECTIVE 2. Home For Life - promote Albuquerque as a healthy  
16 city and help spur economic recovery as well as incentivize individuals to  
17 relocate to Albuquerque. Submit a status report on Share Point by the fourth  
18 quarter FY/22. (Economic Development)

19 OBJECTIVE 3. Increase the amount of production-support  
20 businesses, especially in the areas of post-production, VR/AR, and emerging  
21 technologies to support industry needs, locally. Update SharePoint with status  
22 by end of FY/22. (Economic Development)

23 COMMUNITY AND CULTURAL ENGAGEMENT. Residents are engaged in  
24 Albuquerque’s community and culture.

25 OBJECTIVE 1. Open the International District Library to the public  
26 by November 2021 and offer at least 6 days per week of services. Update  
27 SharePoint with status by end of FY/22. (Arts and Culture-Library)

28 OBJECTIVE 2. Open a new train experience for BioPark visitors at  
29 the Heritage Farm by November 2021. Update SharePoint with status by end of  
30 FY/22. (Arts and Culture-BioPark)

31 GOVERNMENTAL EXCELLENCE AND EFFECTIVENESS. Government is  
32 ethical, transparent, and responsive to its citizens. Every element of  
33 government contributes effectively to meeting public needs.

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1           **OBJECTIVE 1. Prepare and implement a new structure for**  
2 **reimbursement for tuition assistance with the requested increase for FY/22. An**  
3 **update will be provided to SharePoint within the first quarter of FY/22. (Human**  
4 **Resources)**

5           **OBJECTIVE 2. Prepare and implement a scanning process for the**  
6 **employee personnel files with the requested one-time funds for FY/22. An**  
7 **update will be provided to SharePoint by the end of FY/22. (Human Resources)**

8           **OBJECTIVE 3. Develop and implement a two day Supervisor**  
9 **Refresher training for all supervisors and managers in order to complete their**  
10 **mandatory 16 hours of annual professional development. This course will be**  
11 **delivered in a face to face and online format for all employees. An update will**  
12 **be provided to SharePoint by the end of FY/22. (Human Resources)**


13           **OBJECTIVE 4. Develop new routing efficiencies for collection of**  
14 **residential refuse and recycling, including service day changes, for the entire**  
15 **City of Albuquerque in order to utilize the new Westside facility by the end of**  
16 **FY/22. Update SharePoint with status by end of FY/22. (Solid Waste)**

17           **Section 2. That the Mayor shall submit a report by Goal to the City Council**  
18 **at least semi-annually summarizing the progress made toward implementation**  
19 **of all the one-year objectives and that any report called for in this resolution**  
20 **shall be in the form of an Executive Communication from the Mayor to the City**  
21 **Council, unless otherwise specifically noted.**

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1 PASSED AND ADOPTED THIS 17<sup>th</sup> DAY OF May, 2021  
2 BY A VOTE OF: 9 FOR 0 AGAINST.

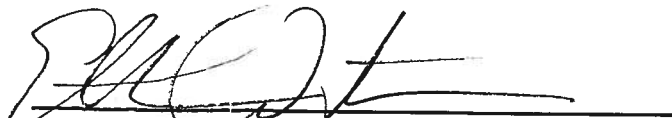
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8 Cynthia D. Borrego, President  
9 City Council

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12 APPROVED THIS 2 DAY OF June, 2021  
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16 Bill No. R-21-148  
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22 Timothy M. Keller, Mayor  
23 City of Albuquerque  
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27 ATTEST:

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30 Ethan Watson, City Clerk  
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