

CITY of ALBUQUERQUE

TWENTY FOURTH COUNCIL

COUNCIL BILL NO. R-21-148 ENACTMENT NO. _____

SPONSORED BY: Klarissa J. Peña, by request

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RESOLUTION

**ESTABLISHING ONE-YEAR OBJECTIVES FOR THE CITY OF ALBUQUERQUE
IN FISCAL YEAR 2022; TO MEET FIVE-YEAR GOALS.**

WHEREAS, Section 4-10(b) of the City Charter specifies that the Council shall annually review and adopt one-year objectives related to the five-year goals for the City, which goals and objectives are to serve as a basis for budget formulation and other policies and legislation; and

WHEREAS, on August 1, 1994 the Council adopted what became Ordinance Enactment 35-1994 revising the goals and objectives process, and on August 19, 1994 the Mayor approved it; and

WHEREAS, on October 20, 1997 the Council amended Enactment 35-1994, revising the goals and objectives process (Enactment Number 39-1997), and on November 10, 1997, the Mayor approved it; and

WHEREAS, on April 25, 2001 the Council repealed Chapter 14, Article 13, Part 3 and amended Chapter 2, Article 11 of ROA 1994, adopting the process for the establishment of Five-Year Goals and Annual Objectives, as part of the annual budget process; and

WHEREAS, the Mayor and Council adopted five-year goals for the City (R-18-97; Enactment Number R-2018-084), and are prepared to adopt one-year objectives for the City for Fiscal Year 2022 (FY/22).

BE IT RESOLVED BY THE COUNCIL, THE GOVERNING BODY OF THE CITY OF ALBUQUERQUE:

Section 1. That the City of Albuquerque adopts the following one-year objectives for FY/22, grouped under the eight five-year goals of the City.

HUMAN AND FAMILY DEVELOPMENT GOAL: People of all ages have the

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1 opportunity to participate in the community and economy, and are well
2 sheltered, safe, healthy, and educated.

3 OBJECTIVE 1. Investigate a relationship with Uber Health to
4 supplement Transit's Sun Van Service and Senior Affairs Transportation
5 Program to connect older adults with centers, hospitals, doctor visits, etc.
6 Submit a status report on SharePoint by the fourth quarter FY/22. (Senior
7 Affairs)

8 OBJECTIVE 2. Create a DSA senior/multigenerational/sports &
9 fitness center link on the ABQ 311 app that will highlight location, hours,
10 contact info and a list of classes, activities, and events offered at each center.
11 Submit a status report on SharePoint by the fourth quarter FY/22. (Senior
12 Affairs)

13 PUBLIC SAFETY GOAL: The public is safe and secure, and shares
14 responsibility for maintaining a safe environment.

15 OBJECTIVE 1. Animal Welfare Department's off site spay neuter
16 clinic will work to increase public safety by addressing the community's major
17 issue with pet overpopulation and contagious disease on our pets. The new
18 Veterinary Clinic will allow low income clientele to finally receive the
19 affordable care they need for their pets in a timely fashion. More sterilized and
20 vaccinated pets mean less strays filling the shelters, roaming, causing public
21 safety hazards, as well as less disease in our pet populations in the city.
22 Update SharePoint with status by end of FY/22. (Animal Welfare)

23 OBJECTIVE 2. Continue to follow FY/21 Objective 1 in developing a
24 comprehensive plan for ACS focused on coordinated non-law enforcement
25 response to persons experiencing homelessness and/or behavioral disorders
26 that includes a defined supervisory hierarchy, employee training plan, and
27 addresses the concerns of employees covered under collective bargaining
28 agreements. Update SharePoint with status by end of FY/22. (Community
29 Safety)

30 OBJECTIVE 3. Continue to coordinate and strategize between City's
31 public safety departments, Bernalillo County, community non-profit
32 organizations, and other providers that provide an array of prevention and
33 intervention services. Update SharePoint with status by end of FY/22.

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1 (Community Safety)

2 OBJECTIVE 4. Create and implement protocols and policies to
3 include safety protocols, training policies, when ACS will transport
4 individuals, when and how dispatch will refer to ACS, how connections and
5 referrals will happen with outside community organizations. Update
6 SharePoint with status by end of FY/22. (Community Safety)

7 OBJECTIVE 5. Along with meeting regularly with the ACS planning
8 committee and additional stakeholders. ACS will increase trust and
9 collaboration among the public safety departments, and community
10 stakeholders, with short and long-term goals of providing effective, efficient
11 and integrated service to the community. Update SharePoint with status by
12 end of FY/22. (Community Safety)

13 OBJECTIVE 6. Create public education campaign strategy that will
14 disseminate information on the services offered by ACS. Update SharePoint
15 with status by end of FY/22. (Community Safety)

16 OBJECTIVE 7. Explore new ways to generate new sources of
17 revenue through grants opportunities. Update SharePoint with status by end
18 of FY/22. (Community Safety)

19 OBJECTIVE 8. Streamline EMS transport quality assurance for
20 billing and the billing process for AFR. The Records Management Division will
21 have an accounting assistant dedicated to billing functions for emergency
22 medical response transports. Update SharePoint with status by end of FY/22.
23 (Fire)

24 OBJECTIVE 9. AFR and APD will work together to provide advanced
25 life support functions at complex law enforcement scenes that do not impact
26 frontline services at these prolonged events. Update SharePoint with status
27 by end of FY/22. (Fire)

28 OBJECTIVE 10. Conduct a significant portion of didactic training
29 remotely (decentralized) to comply with public health orders and maintain
30 social distancing during a pandemic. Keeping frontline units in their response
31 areas also conserves fuel, limits wear and tear on apparatus, and reduces
32 large gatherings during the pandemic. Update SharePoint with status by end
33 of FY/22. (Fire)

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1 **OBJECTIVE 11. Analyze our response efficiency to the community**
2 **and redistribute several emergency services resources as needed. Update**
3 **SharePoint with status by end of FY/22 (Fire)**

4 **OBJECTIVE 12. Implement Emergency Operations Center (EOC)**
5 **Position Development and Credentialing Program for all City EOC personnel.**
6 **Update SharePoint with status by end of FY/22. (Fire/OEM)**

7 **OBJECTIVE 13. Develop emergency alert and notification**
8 **plans/procedures. Priorities for this objective include: 1) developing/updating**
9 **plans and protocols for use of the existing emergency notification system; 2)**
10 **developing outreach plans to educate the public about the existing emergency**
11 **notification system; and 3) adopting protocols to coordinate use of the**
12 **existing emergency notification system to instruct the public on proper**
13 **protective action measures, such as shelter-in-place and evacuation. Update**
14 **SharePoint with status by end of FY/22. (Fire/OEM)**

15 **OBJECTIVE 14. Develop and maintain a comprehensive training and**
16 **exercise program to improve and reinforce the capabilities of all City**
17 **departments and agencies to prepare for, respond to, mitigate the impacts of,**
18 **and recover from all hazards. Priorities for this objective include: 1) expanding**
19 **training and exercise program to all City departments (including Disaster**
20 **Service Worker training), agencies, and partners (private sector, volunteer,**
21 **NGO, other regional agencies); 2) ensuring all personnel working in the City's**
22 **EOC have verifiable training and experience to perform their designated**
23 **assignments; 3) developing and maintaining a 5-year training and exercise**
24 **plan; and 4) developing a tracking tool for how the City's comprehensive**
25 **emergency management plans are trained, exercised, and updated. Update**
26 **SharePoint with status by end of FY/22. (Fire/OEM)**

27 **OBJECTIVE 15. Increase recruitment applications by 20%, to include**
28 **a 10% increase in laterals and out of state applicants compared to the**
29 **previous fiscal year. Update the SharePoint site with a status report by the**
30 **end of FY/22. (Police)**

31 **OBJECTIVE 16. Conduct a quarterly review of overtime expenditures.**
32 **A quarterly report with recommendations will be provided to the Chief of**
33 **Police that will result in a 5% decrease in overtime expenses and will identify**

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1 possible problems and/or fraud. Update the SharePoint site with a status
2 report by the end of FY/22. (Police-Fiscal)

3 OBJECTIVE 17. The full deployment of the new Records Management
4 system will be completed. Update the SharePoint site with a status report by
5 the end of FY/22. (Police)

6 OBJECTIVE 18. The full deployment of the new Radio System will be
7 completed. Update the SharePoint site with a status report by the end of
8 FY/22. (Police)

9 OBJECTIVE 19. Increase the number of Violence Intervention
10 Program (VIP) Custom Notifications by 10% compared to the previous fiscal
11 year. Update the SharePoint site with a status report by the end of FY/22.
12 (Police)

13 OBJECTIVE 20. Establish fifteen ongoing community partnerships
14 with minority groups through the Ambassador Program with intent to
15 strengthen the relationship between community and law enforcement. Update
16 the SharePoint site with a status report by the end of FY/22. (Police)

17 OBJECTIVE 21. The Chief of Police will attend two monthly
18 Community Policing Council meetings per Area Command. Update the
19 SharePoint site with a status report by the end of FY/22. (Police)

20 OBJECTIVE 22. The Chief of Police will submit monthly reports to
21 City Council. Update the SharePoint site with a status report by the end of
22 FY/22. (Police)

23 OBJECTIVE 23. As APD endeavors to reach full and effective
24 compliance with its Department of Justice Court Approved Settlement
25 Agreement (CASA), it will strive to increase its overall operational compliance
26 rate to with the Department of Justice CASA to 70%. Update the SharePoint
27 site with a status report by the end of FY/22. (Police)

28 OBJECTIVE 24. Request to the Court for a minimum of thirty-three
29 (33) or approximately twelve (12%) of the two hundred seventy-six (276)
30 measurable paragraphs be moved into sustained or suspended monitoring,
31 giving APD the opportunity to prove that the department can monitor
32 operations in several areas of the CASA. Update the SharePoint site with a
33 status report by the end of FY/22. (Police)

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1 **OBJECTIVE 25. Contribute to the reduction in gun violence by**
2 **increasing its overall criminal clearance rate of shootings with injuries by 10%**
3 **compared to the previous fiscal year. Update the SharePoint site with a status**
4 **report by the end of FY/22. (Police)**

5 **OBJECTIVE 26. Increase the number of cases reviewed for federal**
6 **prosecution by a margin of 5% compared to the previous fiscal year. Update**
7 **the SharePoint with a status report by the end of FY/22. (Police)**

8 **PUBLIC INFRASTRUCTURE. The community is adequately and efficiently**
9 **served with well planned, coordinated, and maintained infrastructure.**

10 **OBJECTIVE 1. Construct a Recycling drop off site including**
11 **drainage improvements at Montessa Park Convenience Center by the end of**
12 **FY/22. Update SharePoint with status by end of FY/22. (Solid Waste)**

13 **SUSTAINABLE COMMUNITY DEVELOPMENT. Communities throughout**
14 **Albuquerque are livable, sustainable and vital.**

15 **OBJECTIVE 1. Complete construction on the Australia exhibit by**
16 **June 2022. Update SharePoint with status by end of FY/22. (Arts and Culture-**
17 **BioPark)**

18 **ENVIRONMENTAL PROTECTION. Protect Albuquerque’s natural**
19 **environments – its mountains, river, bosque, volcanoes, arroyos, air and**
20 **water.**

21 **OBJECTIVE 1. Work with The Recycling Partnership to reduce**
22 **recycling contamination at the City drop off sites through the implementation**
23 **of a behavior change education campaign. This objective will be carried over**
24 **due to Covid-19 and Social Distancing practices. Update SharePoint with**
25 **status by end of FY/22. (Solid Waste)**

26 **ECONOMIC VITALITY. The economy is vital, diverse, inclusive, equitable,**
27 **sustainable and works for all people.**

28 **OBJECTIVE 1. Assist in retention and expansion of business**
29 **through incentives by: determining qualification, processing applications,**
30 **drafting required paperwork, and present to approval committees. We will also**
31 **act as the fiscal agent when appropriate, deposit and release funds, and**
32 **confirm project compliance. Update SharePoint with status by end of FY/22.**
33 **(Economic Development)**

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1 **OBJECTIVE 2. Home For Life - promote Albuquerque as a healthy**
2 **city and help spur economic recovery as well as incentivize individuals to**
3 **relocate to Albuquerque. Submit a status report on Share Point by the fourth**
4 **quarter FY/22. (Economic Development)**

5 **OBJECTIVE 3. Increase the amount of production-support**
6 **businesses, especially in the areas of post-production, VR/AR, and emerging**
7 **technologies to support industry needs, locally. Update SharePoint with**
8 **status by end of FY/22. (Economic Development)**

9 **COMMUNITY AND CULTURAL ENGAGEMENT. Residents are engaged in**
10 **Albuquerque’s community and culture.**

11 **OBJECTIVE 1. Open the International District Library to the public**
12 **by November 2021 and offer at least 6 days per week of services. Update**
13 **SharePoint with status by end of FY/22. (Arts and Culture-Library)**

14 **OBJECTIVE 2. Open a new train experience for BioPark visitors at**
15 **the Heritage Farm by November 2021. Update SharePoint with status by end of**
16 **FY/22. (Arts and Culture-BioPark)**

17 **GOVERNMENTAL EXCELLENCE and EFFECTIVENESS. Government is**
18 **ethical, transparent, and responsive to its citizens. Every element of**
19 **government contributes effectively to meeting public needs.**

20 **OBJECTIVE 1. Prepare and implement a new structure for**
21 **reimbursement for tuition assistance with the requested increase for FY/22.**
22 **An update will be provided to SharePoint within the first quarter of FY/22.**
23 **(Human Resources)**

24 **OBJECTIVE 2. Prepare and implement a scanning process for the**
25 **employee personnel files with the requested one-time funds for FY/22. An**
26 **update will be provided to SharePoint by the end of FY/22. (Human Resources)**

27 **OBJECTIVE 3. Develop and implement a two day Supervisor**
28 **Refresher training for all supervisors and managers in order to complete their**
29 **mandatory 16 hours of annual professional development. This course will be**
30 **delivered in a face to face and online format for all employees. An update will**
31 **be provided to SharePoint by the end of FY/22. (Human Resources)**

32 **OBJECTIVE 4. Develop new routing efficiencies for collection of**
33 **residential refuse and recycling, including service day changes, for the entire**

1 City of Albuquerque in order to utilize the new Westside facility by the end of
2 FY/22. Update SharePoint with status by end of FY/22. (Solid Waste)

3 Section 2. That the Mayor shall submit a report by Goal to the City Council
4 at least semi-annually summarizing the progress made toward implementation
5 of all the one-year objectives and that any report called for in this resolution
6 shall be in the form of an Executive Communication from the Mayor to the City
7 Council, unless otherwise specifically noted.

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