CITY of ALBUQUERQUE
TWENTY-FOURTH COUNCIL

COUNCIL BILL NO. _____R-20-99_____ ENACTMENT NO. _____ ____

SPONSORED BY: Isaac Benton, by request

1   RESOLUTION

2   ESTABLISHING ONE-YEAR OBJECTIVES FOR THE CITY OF ALBUQUERQUE

3   IN FISCAL YEAR 2021; TO MEET FIVE-YEAR GOALS.

4   WHEREAS, Section 4-10(b) of the City Charter specifies that the Council

5   shall annually review and adopt one-year objectives related to the five-year

6   goals for the City, which goals and objectives are to serve as a basis for

7   budget formulation and other policies and legislation; and

8   WHEREAS, on August 1, 1994 the Council adopted what became

9   Ordinance Enactment 35-1994 revising the goals and objectives process, and

10 on August 19, 1994 the Mayor approved it; and

11   WHEREAS, on October 20, 1997 the Council amended Enactment 35-1994,

12 revising the goals and objectives process (Enactment Number 39-1997), and

13 on November 10, 1997, the Mayor approved it; and

14   WHEREAS, on April 25, 2001 the Council repealed Chapter 14, Article 13,

15 Part 3 and amended Chapter 2, Article 11 of ROA 1994, adapting the process

16 for the establishment of Five-Year Goals and Annual Objectives, as part of the

17 annual budget process; and

18   WHEREAS, the Mayor and Council adopted five-year goals for the City (R-

19 18-97; Enactment Number R-2018-084), and are prepared to adopt one-year

20 objectives for the City for Fiscal Year 2021 (FY/21).

21 BE IT RESOLVED BY THE COUNCIL, THE GOVERNING BODY OF THE CITY OF

22 ALBUQUERQUE:

23   Section 1. That the City of Albuquerque adopts the following one-year

24 objectives for FY/21, grouped under the eight five-year goals of the City.

25 HUMAN AND FAMILY DEVELOPMENT GOAL: People of all ages have the

1 opportunity to participate in the community and economy, and are well

2 sheltered, safe, healthy, and educated.

3 OBJECTIVE 1. Connect Albuquerque's youth to opportunities for

4 education, enrichment, employment, physical activities and recreation to

5 include options for expanding youth programs on the East side. Submit a

6 status report on SharePoint by the fourth quarter FY/21. (Family & Community

7 Services)

8 OBJECTIVE 2. Develop new and preserve existing affordable

9 housing; promote homeownership; and provide fair housing services. Submit

10 a status report on SharePoint by end of FY/21. (Family & Community Services)

11 OBJECTIVE 3. Create a marketing and volunteer recruitment

12 strategy targeting individuals 50 years of age or older, including recent

13 retirees and low-income seniors, to increase the number of volunteers in the

14 Department for innovative opportunities such as addressing senior

15 challenges, promoting age-friendly initiative and utilizing skills and

16 specialized expertise to improve services offered by the Department. Submit a

17 status report on SharePoint by the fourth quarter FY/21. (Senior Affairs)

18 OBJECTIVE 4. Continue to work on the One Albuquerque: Age-

19 Friendly plan by focusing on the eight domains of livability and creating

20 partnerships with a variety of stakeholders, including internal City

21 departments and external businesses and organizations, to improve existing

22 and/or create new age-friendly initiatives. Submit a status report on

23 SharePoint by the fourth quarter FY/21. (Senior Affairs)

24 PUBLIC SAFETY GOAL: The public is safe and secure, and shares

25 responsibility for maintaining a safe environment.

26 OBJECTIVE 1. Implement an internal mental health and wellness

27 program that addresses the needs of our firefighters. Update SharePoint with

28 status by end of FY/21. (Fire)

29 OBJECTIVE 2. Improve the collection, analysis, and sharing of our

30 data to improve response and service to the public. Adding a more robust pre-

31 incident planning software and additional positions to improve our data

32 tracking capabilities will greatly improve our fire and EMS response to the

33 community. Update SharePoint with status by end of FY/21. (Fire)

1   OBJECTIVE 3. Implement new positions to meet the growing

2   demand of EMS in the community. With additional staffing, our internal quality

3   assurance process for EMS will improve. Reorganizing the departments' fiscal

4   division will expand our ability to meet the increased demand to support our

5   EMS operations. Update SharePoint with status by end of FY/21. (Fire)

6   OBJECTIVE 4. Improve the security of the 911 Communications

7   Center. This is an essential component of public safety in the City of

8   Albuquerque. Update SharePoint with status by end of FY/21. (Fire)

9   OBJECTIVE 5. Encourage and inspire our community to become

10   more disaster prepared and resilient by providing preparedness education and

11   outreach to residents, neighborhoods, nonprofits, faith-based organizations,

12   schools, businesses and vulnerable populations, including individuals with

13   disabilities and access and functional needs. By enhancing the community

14   preparedness and strengthening the support for the traditionally overlooked

15   and underserved populations, it supports community-wide equity and

16   inclusion priorities. Update SharePoint with status by end of FY/21.

17   (Fire/OEM)

18   OBJECTIVE 6. Develop Community Emergency Response Teams

19   (CERT) to augment City resilience. The CERT program promotes community

20   preparedness and is OEM's most publicly-facing program with over 200 active

21   volunteers that cover all four quadrants of the City. CERT volunteers are

22   actively used to supplement the City's emergency response efforts. Priorities

23   for this objective include 1) developing, implementing and following

24   consistent standards throughout Albuquerque CERT; 2) expanding the

25   number of trained and active CERTs in Albuquerque to 400 (5-year goal); 3)

26   developing and maintaining CERT skills; and 4) increasing awareness of the

27   value of CERT and ensuring continued funding of the CERT program.   Update

28   SharePoint with status by end of FY/21. (Fire/OEM)

29   OBJECTIVE 7. Continue to develop and maintain comprehensive

30   emergency management plans and documents. Through this goal, OEM will

31   focus on collaborative planning, participate in regional efforts, and use an

32   equity framework to inform resilience planning and prepare historically

33   underserved communities more effectively for disasters through

1 neighborhood led efforts. Priorities are to ensure that all plans are kept up-to-

2 date to conform to relevant national standards and local priorities, concise,

3 and actionable. Update SharePoint with status by end of FY/21. (Fire/OEM)

4   OBJECTIVE 8. Advance Emergency Operations Center (EOC)

5 readiness and response by 1) investing in training and exercises that

6 strengthen skills for EOC personnel to respond to the needs of residents

7 during disasters; 2) enhancing the City's emergency management facilities,

8 equipment, communication and data systems and supplies to ensure the City

9 is prepared to address the needs of any natural or human-caused emergency

10 or disaster; and 3) strengthening Joint Information Center (JIC) and

11 emergency public information and warning capabilities so that the entire

12 community has ample access to emergency information and instructions.

13 Update SharePoint with status by end of FY/21. (Fire/OEM)

14   OBJECTIVE 9. One hundred percent of all offense and incident

15 reports will be entered into the Records Management System within 60 days.

16 Update SharePoint with status by end of FY/21. (Police - Administrative

17 Support)

18   OBJECTIVE 10. Increase overall operational compliance rate with

19 the Department of Justice Court-Approved Settlement Agreement (CASA) to

20 68%. Update SharePoint with status by end of FY/21. (Police – Professional

21 Accountability)

22   OBJECTIVE 11. APD Crime Lab will reduce its Violent Crimes and

23 Property Crimes Forensic Backlog by 35%. Update SharePoint with status by

24 end of FY/21. (Police -Investigative Services)

25   OBJECTIVE 12. The RTCC will provide data driven policing

26 visualization tools/dashboards to all six area commands. Update SharePoint

27 with status by end of FY/21. (Police -Investigative Services)

28   OBJECTIVE 13. By the end of FY/21, APD will recruit 100 sworn

29 officers. Update SharePoint with status by end of FY/21. (Police -

30 Neighborhood Policing)

31   OBJECTIVE 14. Work on the implementation of a Benchmark

32 Management System, an analytics-based law enforcement management and

33 early intervention software solution. By the end of FY/21, APD will finalize and

1 incorporate the officer performance evaluation dimension for all sworn ranks,

2 within the Benchmark system. APD will update the SharePoint site with a

3 status report by the end of FY/21.

4 OBJECTIVE 15. By the end of FY/21, APD will reduce gun violence

5 by increasing its overall criminal clearance rate of shootings with injuries by

6 10% compared to the previous fiscal year. APD will update the SharePoint site

7 with a status report by the end of FY/21.

8 PUBLIC INFRASTRUCTURE. The community is adequately and efficiently

9 served with well planned, coordinated, and maintained infrastructure.

10 OBJECTIVE 1. McMahon from Rockcliff to Kayenta under design by

11 the second quarter of FY/21. Update SharePoint with status by end of FY/21.

12 (Municipal Development - Engineering)

13 SUSTAINABLE COMMUNITY DEVELOPMENT. Communities throughout

14 Albuquerque are livable, sustainable and vital.

15 OBJECTIVE 1. In coordination with Municipal Development (DMD),

16 Cultural Services will complete construction of the International District

17 Library by June 30, 2021. Update SharePoint with status by end of FY/21.

18 (Cultural Services - Library)

19 OBJECTIVE 2. Complete the renovation of the indoor track to

20 continue to host world class track meets with athletes from around the world.

21 Update SharePoint with status by end of FY/21. (Parks)

22 OBJECTIVE 3. Develop a nature play area and on-going

23 programming. Update SharePoint with status by end of FY/21. (Parks)

24 ENVIRONMENTAL PROTECTION. Protect Albuquerque's natural

25 environments – its mountains, river, bosque, volcanoes, arroyos, air and

26 water.

27 OBJECTIVE 1. Parks Forestry Crew will plant 225 trees to help

28 improve overall tree canopy in Albuquerque. Update SharePoint with status by

29 end of FY/21. (Parks)

30 OBJECTIVE 2. Conduct a litter index survey in spring of 2020 as a

31 follow up to the fall 2019 study. The purpose of this survey is to show the

32 impact the Clean and Green Retail Ordinance has had on our City pre and post

33 ordinance implementation. Update SharePoint with a status report by end of

1   FY/21. (Solid Waste)

2   OBJECTIVE 3. Work with The Recycling Partnership to reduce

3   recycling contamination at the Citywide drop off sites through the

4   implementation of a behavior change education campaign. Update SharePoint

5   with status by end of FY/21. (Solid Waste)

6   ECONOMIC VITALITY. The economy is vital, diverse, inclusive, equitable,

7   sustainable and works for all people.

8   OBJECTIVE 1. Work in collaboration with Air Force Research

9   Laboratory (AFRL) and regional partners to develop and implement program

10   to recruit Directed Energy and Commercial Space companies to Albuquerque

11   and the Sunport Investment District. Update SharePoint with the status by the

12   end of the fourth quarter of FY/21. (Economic Development)

13   OBJECTIVE 2. Develop and implement an ongoing calendar of

14   events / programming and office hours for various City Departments at the

15   Small Business Office to serve small, minority, and women-owned business

16   enterprises. Update SharePoint with the status by the end of the fourth quarter

17   of FY/21. (Economic Development)

18   COMMUNITY AND CULTURAL ENGAGEMENT. Residents are engaged in

19   Albuquerque's community and culture.

20   OBJECTIVE 1. Albuquerque Museum will open the Frida and Diego

21   traveling exhibit to the public in February 2021. Update SharePoint with status

22   by end of FY/21. (Cultural Services - Museum)

23   OBJECTIVE 2. In coordination with Municipal Development (DMD),

24   Cultural Services will complete construction of the Heritage Farm expansion

25   by June 2021. Update SharePoint with status by end of FY/21. (Cultural

26   Services - BioPark)

27   OBJECTIVE 3. The Balloon Museum will open a new, interactive

28   exhibit by June 2021. Update SharePoint with status by end of FY/21. (Cultural

29   Services- Balloon Museum)

30   GOVERNMENTAL EXCELLENCE and EFFECTIVENESS. Government is

31   ethical, transparent, and responsive to its citizens. Every element of

32   government contributes effectively to meeting public needs.

33   OBJECTIVE 1. Modernize the city RFP process to enable

1 Departments to procure needed products and services in a fair and

2 transparent way that is fast and as easy as possible for both vendors and

3 Departments. Update SharePoint with status by end of FY/21. (DFAS-

4 Purchasing)

5 OBJECTIVE 2. Loss Prevention will provide Safety Incentive

6 Program information along with the annual OSHA report to department

7 directors. Update SharePoint with status by end of FY/21. (DFAS-Risk)

8 OBJECTIVE 3. Loss Prevention will implement new high tech

9 video/interactive classes for employee safety training. This would help with

10 engaging employees in safety training. Update SharePoint with status by end

11 of FY/21. (DFAS - Risk)

12 OBJECTIVE 4. Install a system for managing Certificates of

13 Insurance for City contracts. Update SharePoint with status by end of FY/21.

14 (DFAS - Risk)

15 OBJECTIVE 5. Implement an electronic interface between Medcor

16 and Origami to have an electronic feed of incident information from Medcor to

17 Origami, which will reduce manual input and prevent input errors. Update

18 SharePoint with status by end of FY/21. (DFAS - Risk)

19 OBJECTIVE 6. Relocate Employee Health Center (EHC) once

20 Bernalillo County and/or ABCWUA vacate City Hall. Look at moving EHC and

21 bringing in services like physical therapy that are now outsourced, adding

22 more exam rooms. This will help reduce WC claim costs and help employees

23 meet their maximum medical improvement more quickly enabling them to

24 return to work timely. It will also reduce the wait times for employees and

25 improve the yearly physical process for AFR and APD. Update SharePoint with

26 status by end of FY/21. (DFAS - Risk)

27 OBJECTIVE 7. Complete projects that support sustainability goals.

28 Projects include: exhaust system at Civic Plaza Parking and Southwest

29 Broadway Cultural center lighting retrofit. Update SharePoint with status by

30 end of FY/21. (Municipal Development - Facilities)

31 OBJECTIVE 8. Begin planning capital improvements with Facility

32 Condition Assessments, develop practical plan to maintain and update

33 facilities.   Projects include- Boiler replacement and air handling units at

1 Isotopes Stadium, HVAC improvements at Plaza Del Sol, chiller replacement at

2 APD main, roofing replacements, and work in conjunction with energy section

3 to achieve both facilities and energy conservation goals. Update SharePoint

4 with status by end of FY/21. (Municipal Development - Facilities)

5   OBJECTIVE 9. Collaboration by the HR Employment Testing

6 Division and AFR Subject-Matter Experts (SMEs), selected by the AFR Chief,

7 on the development and validation of the Cadet Entrance Examination.

8 Anticipated completion date is March 2021. Update SharePoint with status by

9 end of FY/21. (Human Resources)

10   OBJECTIVE 10. Increase education, awareness and participation in

11 Better Health wellness programs such as Full Plate Living, Run for the Zoo,

12 and Diabetic Prevention Cooking classes. Once campaigns have completed,

13 asses and survey participants for areas of improvement. Update SharePoint

14 with status by end of FY/21. (Human Resources)

15   OBJECTIVE 11. Ensure that the City complies with the provisions of

16 Inspection of Public Records Act and process requests in an efficient manner.

17 Update SharePoint with status by end of FY/21. (Office of the City Clerk)

18   OBJECTIVE 12. Implement and manage a fair and inclusive public

19 finance program. Update SharePoint with status by end of FY/21. (Office of the

20 City Clerk)

21   OBJECTIVE 13. Conduct hearings under various City Ordinances

22 through its Office of Administrative Hearings. Update SharePoint with status

23 by end of FY/21. (Office of the City Clerk)

24 Section 2. That the Mayor shall submit a report by Goal to the City Council at

25 least semi-annually summarizing the progress made toward implementation of

26 all the one-year objectives and that any report called for in this resolution shall

27 be in the form of an Executive Communication from the Mayor to the City

28 Council, unless otherwise specifically noted.