CITY of ALBUQUERQUE TWENTY FIFTH COUNCIL

COUNCIL BILL NO. <u>C/S O-22-55</u> ENACTMENT NO. _ SPONSORED BY: Brook Bassan, by request 1 **ORDINANCE** AMENDING THE CITY INSPECTOR GENERAL ORDINANCE, CHAPTER TWO, 2 ARTICLE SEVENTEEN OF THE REVISED ORDINANCES OF ALBUQUERQUE 3 BE IT ORDAINED BY THE COUNCIL, THE GOVERNING BODY OF THE CITY 4 5 OF ALBUQUERQUE: 6 SECTION 1. Chapter 2, Article 10 of the Revised Ordinances of 7 Albuquerque, New Mexico, 1994, the "Inspector General Ordinance" is hereby 8 amended as follows: 9 "§ 2-17-1 SHORT TITLE. 10 Sections 2-17-1 et seq. may be cited as the "Inspector General Ordinance." 11 § 2-17-2 FINDINGS; PURPOSE; GOALS. 12 (A) [The Council finds that good governance, transparency, and accountability are critical in the public sector for the effective and credible 13 14 functioning of a healthy democracy, and in fulfilling the government's responsibility to citizens and taxpayers. Effective independent investigations, 15 16 audits, evaluations, and reviews along with transparent and reliable reporting **17** in government serves to promote accountability, enhance the effectiveness of 18 government services to its citizens, and increase the public's confidence in 19 their government. 20 (B) The Mayor and City Council share a duty to ensure that the actions of public officials, employees, and contractors of the City are carried out in the 21 22 most responsible manner possible and that city policy, budgets, goals, and 23 objectives are fully implemented. To accomplish this end, the City requires the 24 services of an independent Inspector General to engage in a program that will 25 involve investigations and may include audits, inspections, evaluations, and reviews of the City government to assist in improving operations, supporting 26

- 1 shall engage in actions to deter and identify fraud, waste, and abuse within the
- 2 operation of the City government, its departments, agencies, special districts,
- 3 and entities seeking or receiving funds through the City in order to preserve
- 4 public trust.
- 5 (C) The Council finds that in order for the Inspector General to be effective,
- 6 the Inspector General must be authorized to maintain the confidentiality of
- 7 investigations resulting from an assignment by the Board of Ethics and
- 8 Campaign Practices at least until they are completed.
- 9 (D) The Council finds that the Office of the Inspector General should strive
- 10 to adhere to the "Association of Inspectors General Principles and Standards
- 11 <u>for Offices of Inspector General" and participate in the Peer Review Process</u>
- 12 by seriously pursuing any recommendations resulting from such a process.
- 13 (E) The Council finds that when the Inspector General is assigned an
- 14 <u>investigation by the Board of Ethics and Campaign Practices, the usual</u>
- 15 requirements concerning approval of Inspector General reports by the
- 16 Accountability in Government Oversight Committee and the publication of the
- 17 reports should not be followed so as to maintain the rights and duties of the
- 18 Board of Ethics and Campaign Practices to direct and limit the investigation.
- 19 (F) The organization and administration of the Office shall be sufficiently
- 20 independent to assure that no interference or influence external to the Office
- 21 adversely affects the independence and objectivity of the Inspector General.
- 22 [(G) (B)] The Inspector General's goals are to:
- 23 (1) Conduct investigations[, audits, inspections, evaluations, and reviews]
- in an efficient, impartial, equitable[,] and objective manner;
- 25 (2) Prevent[, deter,] and detect fraud, waste[,] [and] abuse[, misfeasance,
- 26 <u>or nonfeasance, defalcation, improper governmental conduct or illegal acts</u>] in
- 27 city activities including all city contracts and partnerships;
- 28 (3) [Deter criminal activity] [Carry out the activities of the Office of
- 29 <u>Inspector General</u>] through independence in [both] fact and appearance,
- 30 investigation[,] and interdiction; and
- 31 (4) Propose ways to [make recommendations to] increase the city's legal,
- 32 fiscal and ethical accountability to [insure ensure] that [tax payers' taxpayers']

1	dollars are spent in a manner consistent with the highest standards of local
2	governments.
3	§ 2-17-3 DEFINITIONS.
4	For the purpose of this article, the following definitions shall apply unless
5	the context clearly indicates or requires a different meaning.
6	[ABUSE. Behavior that is deficient or improper when compared with
7	behavior that a prudent person would consider reasonable and necessary
8	operational practice given the facts and circumstances. This includes the
9	misuse of authority or position for personal gain or for the benefit of another.
10	Abuse does not necessarily involve fraud or illegal acts. However, it may be an
11	indication of potential fraud or illegal acts and may still impact the
12	achievement of defined objectives.]
13	COMMITTEE. The Accountability in Government Oversight Committee.
14	CONTRACTORS. All city contractors[, including those seeking to do
15	business with the City and community-based organizations].
16	[DEFALCATION: The taking or illegal use of money by someone who has
17	responsibility for it, such as a company or government official.]
18	EMPLOYEE. All city employees[, and elected or appointed officials].
19	[FRAUD. Includes, but is not limited to fraudulent financial reporting,
20	misappropriation of assets, corruption, and use of public funds for activities
21	prohibited by the Constitution or laws of the State of New Mexico.
22	FRAUDULENT FINANCIAL REPORTING means intentional misstatements or
23	omissions of amounts or disclosures in the financial statements to deceive
24	financial statement users which may include intentional alteration of
25	accounting records, misrepresentation of transactions, or intentional
26	misapplication of accounting principles. MISAPPROPRIATION OF ASSETS
27	means theft of an agency's assets, including theft of property, embezzlement
28	of receipt, or fraudulent payments. CORRUPTION means bribery and other
29	illegal acts.
30	IMPROPER GOVERNMENTAL ACTION. Any action taken by a city
31	employee, an appointed member of a board, commission, or committee, or an
32	elected official of the city that is undertaken in the performance of such
33	person's duties with the city that is in violation of a federal, state, or local

- 1 government law or rule, an abuse of authority, of substantial and specific
- 2 danger to the public health or safety, or a gross waste of public funds that is
- 3 in violation of city policy or rules. The action need not be within the scope of
- 4 the person's official duties to be subject to a claim of improper governmental
- 5 action.
- 6 INVESTIGATION. A formal inquiry or systematic study conducted by the
- 7 Office of the Inspector General pursuant to this article.]
- 8 INVESTIGATED PARTY. A city[-]related department, program, activity,
- 9 agency, vendor, employee, contractor[,] or other city[-]related entity affected
- 10 by an investigation.
- 11 [MISFEASANCE. The act of someone in authority performing a legal act in
- 12 <u>an illegal way, often without intending to, but where harm is caused to</u>
- 13 <u>another.</u>
- 14 NONFEASANCE. The failure or omission to perform an obligatory or
- 15 compulsory act.]
- 16 OFFICE. The Office of the Inspector General.
- 17 OFFICIAL. The Mayor and Councilors.
- 18 PUBLISHED. An investigation report is published when it is [approved by
- 19 the Board and posted to the OIG website and is available on request to the
- 20 public. A report may only be published after it has been approved by the
- 21 Inspector General and has been presented to the Committee when not
- 22 otherwise prohibited and] distributed in final form to the [investigated party, to
- 23 the Mayor and Chief Administrative Officer, and to the City Council. [A
- 24 published report is available on request to the public.]
- 25 [WASTE. The act of using or expending resources carelessly,
- 26 extravagantly, or to no purpose. Waste does not necessarily involve fraud or
- 27 illegal acts. However, it may be an indication of potential fraud or illegal acts
- 28 and may still impact the achievement of defined objectives.]
- 29 § 2-17-4 CREATION OF THE OFFICE OF THE INSPECTOR GENERAL;
- 30 RESOURCES: STAFF.
- 31 (A) The Office of the Inspector General is created as an independent
- 32 [and non-partisan] office of city government. The Office is not part of the city's

- executive branch or the City Council. The Inspector General shall report to the
 Committee.
- 3 (B) The Inspector General shall be able to manage a staff of professional
- 4 investigators, [and others that may include evaluators, reviewers, inspectors,
- 5 <u>contract specialists, etc., recognizing that many matters that properly come</u>
- 6 <u>before the Office of Inspector General are most effectively pursued through</u>
- 7 the application of various skill sets, including investigations, audits,
- 8 evaluations, inspections, and reviews.

for use by a prosecutorial agency.

above shall be reinstated.

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- 9 (C) The Inspector General shall] coordinate [his] [referrals deriving from

 10 external sources and work planned based on internal assessments, wherever

 11 appropriate and necessary] [investigations] with the [Internal City] Auditor and

 12 [other regulatory, law enforcement, or prosecutorial authorities.] [prepare a file
 - [(C) (D)] The Office of the Inspector General shall be funded [from by] the General Fund. [The appropriations available to pay for the expense of the Office of the Inspector General for each fiscal year shall not be less than three twenty-fifths of one percent (0.12%) of the City's overall recurring General Fund budget and each subsequent year, shall not increase or decrease more than five percent (5%) from the previous year. Any portion of the allocated funds not expended or encumbered by the end of the fiscal year shall revert back to the General Fund where it originated. In the event a fiscal emergency is declared, City Council may adjust the funding model for the fiscal year to be consistent with the model applied to all city departments. In the fiscal year
 - (E) The Office of the City Attorney shall advise and represent the Office of the Inspector General, except that the Office of the Inspector General may select an independent legal counsel to advise and represent the Office of the Inspector General as needed in the event of a conflict of interest.

following the declaration of a fiscal emergency, the funding model described

30 <u>(F) (D)</u>] The Inspector General shall establish the organizational structure 31 appropriate for carrying out the responsibilities and functions of the Office of 32 the Inspector General.

- 1 [(G) (E)] The Inspector General shall have, subject to appropriation by the
 2 City Council, the power to [recruit, hire,] appoint, employ, [set compensation
 3 for, promote, discipline,] and remove such assistants, employees, and
 4 personnel and establish personnel procedures as deemed necessary for the
- 5 efficient and effective administration of the activities of the Office of the
- Inspector General.
 [(H) (F)] The Office of the Inspector General shall provide staff support to
 - [(I) (G)] Neither the Inspector General nor any employee of the Office of the Inspector General shall engage in any partisan political activities or the political affairs of the city during work hours.
- 12 § 2-17-5 SELECTION AND RETENTION OF INSPECTOR GENERAL.

the Committee.

- (A) (1) The Committee, through its staff, shall accept applications from candidates, interview candidates and shall submit to the City Council the names of the three candidates that it finds to be the best qualified to be Inspector General indicating its ranking, and the [City] Council shall appoint the Inspector General from the three. The Committee's recommendation to Council shall be based on the candidates' integrity, capability for strong management and demonstrated ability in accounting, auditing, financial analysis, law, management analysis, public administration, investigation, criminal justice administration or other closely related fields.
 - (2) In lieu of recommending three candidates to the Council, the Committee may recommend to the Council the reconfirmation of the incumbent Inspector General whom the Council may choose to reconfirm. Should the Council decline to reconfirm the incumbent Inspector General, the Council President will notify the Committee that it needs to provide the Council with three alternate candidates pursuant to the provisions of Subsection A(1).
 - (B) If a current or prior city employee or official is appointed to the position of Inspector General, such person shall not investigate or assist in the investigation of the department or agency where such person previously served or was employed for a period of four years from the last day of such prior employment or service. Any investigations of such department or agency

shall be referred by the Inspector General to an independent third[-]party investigator who shall serve as an independent proxy for the Inspector General, vested with the full authority of the Inspector General only for the purposes of the specific investigation(s) so assigned.

- (C) As a condition of retention, the Inspector General must obtain certification as a Certified Inspector General through the Association of Inspectors General or appropriate successor entity within two years of appointment. Other professional certifications, such as certified public accountant, certified internal auditor and certified fraud examiner are recommended.
- (D) Prior to the final selection of the Inspector General, the candidate shall be fingerprinted and shall provide two fingerprint cards or the equivalent electronic fingerprints to the Committee to obtain the candidate's Federal Bureau of Investigation record. Records and related information shall be privileged and shall not be disclosed to anyone other than Committee members. The city shall pay for the cost of obtaining the Federal Bureau of Investigation records.
- (E) The City Council shall consider whether the incumbent Inspector General should be reconfirmed pursuant to the provisions of Subsection (A)(2) of this Section no more than once every four years following the initial appointment.
- (F) [The Committee shall review the salary of the Inspector General annually and may propose a salary adjustment. The Committee recognizes that the Inspector General must possess vast knowledge and experience in all facets of government including federal, state, and local laws, regulations, and policies, and must be well-versed in their application, whereas other Director roles may be limited to the management of a specific field. The Inspector General shall be provided with compensation relative to their oversight responsibilities at a level consistent with other City Department Directors.

 Experience, performance, certifications, and advanced degrees may be considered in determining compensation.
- (G)] The Inspector General may be removed from office [for cause] only upon an affirmative vote of two-thirds (2/3) of the members of the Committee,

1 or upon the City Council's decision to not reconfirm the Inspector General

2 pursuant to Subsection E of this Section.

§ 2-17-6 DIRECTOR'S DUTIES; RESPONSIBILITIES; AUTHORITY;

4 ADMINISTRATIVE SUBPOENA POWER.

that are the subject of pending litigation.

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- 5 (A) If the Inspector General detects apparent or potential violations of 6 law or apparent instances of misfeasance or nonfeasance by an official or 7 investigated party, he shall report the irregularities in writing to the 8 Committee. If the irregularity is criminal in nature, the Inspector General shall 9 immediately notify the appropriate prosecuting authority. If the irregularity is 10 found in response to a complaint filed under the provisions of the 11 Whistleblower [Protection Act Ordinance], the Inspector General shall [notify 12 the appropriate city department pursuant to the Whistleblower Ordinance 13 conduct an investigation in accordance with NMSA 1978, § 10-16C-1 et seg., 14 the Whistleblower Protection Act]. If the irregularity warrants an audit, then the 15 Inspector General shall refer the matter to the Office of Internal Audit. The 16 Inspector General shall not accept complaints related to discrimination or **17** labor law matters [as they pertain to the union agreements], or other matters
 - (B) The Inspector General shall receive and investigate complaints referred to him by the Board of Ethics and Campaign Practices. In addition, the Inspector General shall receive and evaluate complaints referred to him by any official, employee, contractor[,] or the public and initiate an investigation when he deems it appropriate. The Inspector General may also initiate an investigation.
 - (C) The Inspector General shall promulgate regulations to establish procedures for the Office of the Inspector General.
 - (D) The Inspector General shall have the power to subpoen witnesses, administer oaths and require the production of records subject to the New Mexico Rules of Civil Procedure. In the case of a refusal to obey a subpoena issued to any person, the Director may make [an] application to any District Court in the state that shall have the jurisdiction to order the witness to appear before the Inspector General and to produce evidence if so ordered, or to give testimony touching on the matter in question.

(E) The Inspector General shall maintain a complete file of each investigation made under legislative or special Committee authority for at least six years. The file should include work papers and other supportive material directly pertaining to the investigation. Records may be retained in electronic format at the Inspector General's election.

- (F) The Inspector General shall investigate any alleged violation of the Code of Ethics or the Elections Code that the Board of Ethics and Campaign Practices directs him to investigate.
- (G) The Inspector General shall not investigate complaints that are under the jurisdiction of the [Police Oversight Commission Civilian Police Oversight Agency] or the Internal Affairs Division of the Albuquerque Police Department nor shall he access any Internal Affairs[!] files.
- (H) In cases where the Inspector General deems it appropriate because of an investigation, he may refer opportunities for increased efficiency to the [Office of Management and Budget Department of Finance and Administrative Services] to work with respective departments on management and process improvement.
 - [(I) Reports of fraud, waste, and abuse made by employees, public officials, contractors, or members of the public may be made telephonically or in writing through the hotline or website established by the Inspector General for the confidential reporting of financial fraud, waste, and abuse in government.

 Reports received or created by the Inspector General are investigatory information and investigatory documentation in connection with the Inspector General's duty to inspect or investigate the financial affairs and transactions of the City, its departments, contractors, or vendors in whole or in part.
 - (J) The identity of a person making a report and associated allegations made directly to the Inspector General orally or in writing, or telephonically or in writing through the Inspector General's hotline or website, or through any other means, alleging financial fraud, waste, or abuse in government is confidential audit information and may not be disclosed except as required by ROA 1994 Section 2-17-6(A).
- (K) The Inspector General will provide information that is either confidential and/or related to an Office of Inspector General case that is not otherwise

- 1 public where required by law. The Office of Inspector General is encouraged to
- 2 work as collaboratively as possible in all other matters. Nothing in this
- 3 Ordinance would prevent the Inspector General from complying with all
- 4 requirements for information from external audits or reviews regarding the
- 5 management of the office from a fiscal, management, or non-case-related
- 6 request.]

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- 7 § 2-17-7 PROFESSIONAL STANDARDS.
 - (A) The Inspector General's investigations and inspections shall conform to the Association of Inspector General's professional standards.
 - (B) The Office of the Inspector General's [published] investigations shall be subject to quality assurance [peer] reviews by an appropriate professional non-partisan objective group every three to five years. A copy of the written report resulting from this review shall be furnished to the [Board Committee]. § 2-17-8 PUBLIC RECORDS; CONFIDENTIALITY.
 - (A) The Inspector General shall maintain the confidentiality of any public records that are made confidential by law and shall be subject to the same penalties as the custodian of those public records for violating confidentiality statutes.
- 19 (B) [During the course of investigations, all records shall be considered 20 deliberative in process and not available for outside review. Confidentiality of 21 the Investigation Files and Investigation Reports. Pursuant to this Ordinance, 22 Investigation Files and Investigation Reports are confidential and shall not be 23 divulged to any person or agency, except to the United States Attorney, the 24 New Mexico Attorney General, or the Second Judicial District Attorney's 25 Office, or any other bona fide law enforcement or investigatory agency, or as 26 otherwise required by law, until the report is published, unless it is necessary 27 for the Inspector General to make such records public in the performance of 28 his or her duties.]
 - (C) [Prior to publishing a report, the Sharing of Information with City

 Departments. The] Inspector General may share selected information [not
 otherwise made confidential by law or this Ordinance] with other city
 departments if the information is [needed for decision-making purposes
 necessary to prevent harm or loss to the City or its employees]; otherwise,

- reports remain confidential until published, at which time they become publicrecord.
 - (D) The names and identities [or other information that could reasonably disclose the identity] of persons making complaints and providing information shall not be disclosed without the written consent of the person unless otherwise required by law or judicial processes.
 - (E) Published reports shall be public records except that the Inspector General shall delay the publication of reports when criminal conduct is found and the Inspector General or appropriate law enforcement authority is pursuing an investigation and release of the report might jeopardize further investigation. An investigation release [that] has been delayed shall be published promptly at the end of the condition giving rise to the delay.
 - § 2-17-9 REPORTS TO THE COMMITTEE.

- (A) Each investigation[, other than those resulting from assignment by the Board of Ethics and Campaign Practices,] shall result in a written final report to the Committee. The Inspector General shall submit copies of each report to the Committee and shall retain a copy as a permanent record.
 - (B) The Inspector General's report shall include:
- (1) [Specific citations to the law or policy that was allegedly violated A description of any complaint or other information received by the Inspector General pertinent to the investigation];
- (2) [An assessment of the validity of the allegations under investigation, including whether the allegations are criminal or civil in nature A description of any illegal conduct, waste, or abuse or violation of laws or regulations with specific citations to the law or policy that was allegedly violated];
- (3) [A list of the employee or official's supervisors Recommendations for corrective actions];
 - (4) A description of any corrective action or discipline to date;
- (5) [If the case of a criminal violation, an evaluation of the likelihood of successful prosecution;
- (6) A summary of all of the direct and circumstantial evidence
 supporting the allegations; and

- 1 [(6) (7) A description of which prosecutorial agencies may be 2 contacted, have been involved or may be contacted Other information as the 3 inspector General may deem relevant to the investigation or resulting 4 recommendations]. The Inspector General may informally brief the Committee as to the 5 [(C) 6 commitment of resources to any investigation assigned by the Board of 7 Ethics and Campaign Practices and the progress being made towards the 8 completion of the investigation.] 9 § 2-17-10 REPORTING. 10 (A) The Inspector General shall annually report to the Council and the 11 Mayor regarding his activities and investigations. 12 (B) Within 60 days of the end of each fiscal year, the Inspector General 13 shall issue a published report to the Committee that separately lists 14 investigations and other assistance efforts completed during the fiscal year. 15 (C) The Inspector General shall notify members of the media and the 16 public of the issuance of the published report. The Office of the Inspector **17** General shall [publish the reports publicly on the website of the Office of the 18 Inspector General and provide copies of the published report upon request. 19 § 2-17-11 CONTRACT INVESTIGATORS, CONSULTANTS, AND EXPERTS. 20 **Upon [approval of notification to] the Committee, the Inspector General** 21 may obtain the services of certified public accountants, qualified management 22 consultants, certified fraud examiners, forensic auditors or other [Office of the 23 Inspector General professionals]. Contractors performing investigations shall 24 not have any financial interest in the affairs of the investigated party, officials 25 or employees. The Inspector General shall coordinate and monitor
 - § 2-17-12 PENALTY; COOPERATION; RETALIATION PROHIBITED.

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(A) All city officials, employees and contractors shall promptly notify the Inspector General of every instance of theft or other disappearance of cash, check, or property, of misfeasance or nonfeasance, defalcation, improper governmental actions as defined in the Whistleblower Ordinance and noncompliance with federal and state law, city ordinances and city regulations of which they are aware.

investigations performed by persons under contract to the Inspector General.

(B) All city officials, employees and contractors[, including those who are actively engaged in seeking to do business,] shall provide the Inspector General full and unrestricted access to all city offices, employees, records, information, data, reports, plans, projections, matters, contracts, memoranda, correspondence, electronic data, property, equipment and facilities and any other materials within their custody. At the Inspector General's request, an official, employee or contractor shall prepare reports and provide interviews. If an official, employee, vendor or contractor fails to produce the requested information, the Inspector General shall notify the [Board Committee] and make [a] written request to the Chief Administrative Officer for his assistance in causing a search to be made and germane exhibits to be taken from any book, paper or record excepting personal property. The Chief Administrative Officer shall require the officials, employees, vendors or contractors to produce the requested information.

- (C) Every city contract, bid, proposal, application or solicitation for a city contract and every application for certification of eligibility for a city contract or program shall contain a statement that the [individual understands and will abide by all contracting parties will be subject to the] provisions of the Inspector General Ordinance.
- (D) No person shall retaliate against, punish or penalize any other person for complaining to, cooperating with or assisting the Inspector General in the performance of his office.
- (E) [False claims penalty. Any person who makes a false statement or who files a false complaint, for which there is no evidence to support, shall be quilty of knowingly furnishing misleading information and shall be subject to the provisions of ROA 1994 § 1-1-99.]
- [(F)] Each and every violation of this article is a criminal violation subject to the provisions of § 1-1-99 ROA 1994.
- [(G) (F)] Any official or employee who violates the Inspector General Ordinance may be subject to discipline as may be specified in the Merit System Ordinance or any applicable collective bargaining agreement."
- SECTION 2. SEVERABILITY CLAUSE. If any section, paragraph, sentence, clause, word, or phrase of this ordinance is for any reason held to be invalid

1 or unenforceable by any court of competent jurisdiction, such decision shall 2 not affect the validity of the remaining provisions of this resolution. The 3 Council hereby declares that it would have passed this resolution and each 4 section, paragraph, sentence, clause, word, or phrase thereof irrespective of 5 any provisions being declared unconstitutional or otherwise invalid. 6 SECTION 3. COMPILATION. The amendments set forth in SECTION 1 7 above shall amend, be incorporated in, and made part of the Revised 8 Ordinances of Albuquerque, New Mexico, 1994. 9 SECTION 4. EFFECTIVE DATE. This ordinance shall take effect five days 10 after publication by title and general summary.