## CITY of ALBUQUERQUE TWENTY FIFTH COUNCIL

COUNCIL BILL NO. 0-22-55 ENACTMENT NO. **SPONSORED BY: Brook Bassan, by request** 1 **ORDINANCE** AMENDING THE CITY INSPECTOR GENERAL ORDINANCE, CHAPTER TWO, 2 ARTICLE SEVENTEEN OF THE REVISED ORDINANCES OF ALBUQUERQUE 3 BE IT ORDAINED BY THE COUNCIL, THE GOVERNING BODY OF THE CITY 4 5 OF ALBUQUERQUE: 6 SECTION 1. Chapter 2, Article 10 of the Revised Ordinances of 7 Albuquerque, New Mexico, 1994, the "Inspector General Ordinance" is hereby 8 amended as follows: 9 "§ 2-17-1 SHORT TITLE. 10 Sections 2-17-1 et seq. may be cited as the "Inspector General Ordinance." 11 § 2-17-2 FINDINGS; PURPOSE; GOALS. 12 (A) [The Council finds that good governance, transparency, and accountability are critical in the public sector for the effective and credible 13 14 functioning of a healthy democracy, and in fulfilling the government's responsibility to citizens and taxpayers. Transparent and reliable reporting 15 16 and effective investigating in government serve to promote accountability, **17** enhance the effectiveness of government services to its citizens, and increase 18 the public's confidence in their government. 19 (B) The Mayor and City Council share a duty to ensure that the actions of 20 public officials, employees, and contractors of the City are carried out in the most responsible manner possible and that city policies, budgets, goals, and 21 22 objectives are fully implemented. To accomplish this end, the City requires the 23 services of an Inspector General to investigate claims of violations of laws and 24 policies, fraud, waste and abuse, misfeasance or nonfeasance, defalcation, or 25 other improper governmental action. (C) The Council finds that in order for the Inspector General to be effective, 26

1	regular investigation Reports or investigation Reports resulting from an
2	assignment by the Board of Ethics and Campaign Practices at least until such
3	a time as they are completed.
4	(D) The Council finds that the Office of the Inspector General should strive
5	to adhere to the "Association of Inspectors General Principles and Standards
6	for Offices of Inspector General" and diligently participate in the Peer Review
7	Process by seriously pursuing any recommendations resulting from such a
8	process.
9	(E) The Council finds that when the Inspector General is assigned an
10	investigation by the Board of Ethics and Campaign Practices, the usual
11	requirements concerning approval of Inspector General reports by the
12	Accountability in Government Oversight Committee and the publication of the
13	reports should not be followed so as to maintain the rights and duties of the
14	Board of Ethics and Campaign Practices to direct and limit the investigation.
15	(F)] The organization and administration of the Office shall be sufficiently
16	independent to assure that no interference or influence external to the Office
17	adversely affects the independence and objectivity of the Inspector General.
18	[ <u>(G)</u> <del>(B)</del> ] The Inspector General's goals are to:
19	(1) Conduct investigations[, inspections, evaluations, and reviews] in an
20	efficient, impartial, equitable[,] and objective manner;
21	(2) Prevent and detect fraud, waste[,] and abuse in city activities including
22	all city contracts and partnerships;
23	(3) Deter criminal activity through independence in fact and appearance,
24	investigation[ <u>,</u> ] and interdiction; and
25	(4) Propose ways to increase the city's legal, fiscal and ethical
26	accountability to [insure ensure] that [tax payers' taxpayers'] dollars are spent
27	in a manner consistent with the highest standards of local governments.
28	§ 2-17-3 DEFINITIONS.
29	For the purpose of this article, the following definitions shall apply unless
30	the context clearly indicates or requires a different meaning.
31	[ABUSE. Behavior that is deficient or improper when compared with
32	behavior that a prudent person would consider reasonable and necessary
33	operational practice given the facts and circumstances. This includes the

- 1 misuse of authority or position for personal gain or for the benefit of another.
- 2 Abuse does not necessarily involve fraud or illegal acts. However, it may be an
- 3 indication of potential fraud or illegal acts and may still impact the
- 4 <u>achievement of defined objectives.</u>]
- 5 COMMITTEE. The Accountability in Government Oversight Committee.
- 6 CONTRACTORS. All city contractors [including community-based
- 7 organizations].
- 8 [DEFALCATION: The taking or illegal use of money by someone who has
- 9 responsibility for it, such as a company or government official.]
- 10 EMPLOYEE. All city employees.
- 11 [FRAUD. Includes, but is not limited to fraudulent financial reporting,
- 12 <u>misappropriation of assets, corruption, and use of public funds for activities</u>
- 13 prohibited by the Constitution or laws of the State of New Mexico.
- 14 FRAUDULENT FINANCIAL REPORTING means intentional misstatements or
- 15 omissions of amounts or disclosures in the financial statements to deceive
- 16 financial statement users which may include intentional alteration of
- 17 accounting records, misrepresentation of transactions, or intentional
- 18 misapplication of accounting principles. MISAPPROPRIATION OF ASSETS
- 19 means theft of an agency's assets, including theft of property, embezzlement
- 20 of receipt, or fraudulent payments. CORRUPTION means bribery and other
- 21 illegal acts.
- 22 IMPROPER GOVERNMENTAL ACTION. Any action taken by a city
- 23 employee, an appointed member of a board, commission, or committee, or an
- 24 <u>elected official of the city that is undertaken in the performance of such</u>
- 25 person's duties with the city that is in violation of a federal, state, or local
- 26 government law or rule, an abuse of authority, of substantial and specific
- 27 danger to the public health or safety, or a gross waste of public funds that is
- 28 in violation of city policy or rules. The action need not be within the scope of
- 29 the person's official duties to be subject to a claim of improper governmental
- 30 action.
- 31 INVESTIGATION. A formal inquiry or systematic study conducted by the
- 32 Office of the Inspector General based on a complaint filed pursuant to this
- 33 article.]

- 1 INVESTIGATED PARTY. A city[-]related department, program, activity,
- 2 agency, vendor, employee, contractor[,] or other city[-]related entity affected
- 3 by an investigation.
- 4 [MISFEASANCE. The act of someone in authority performing a legal act in
- 5 <u>an illegal way, often without intending to, but here harm is caused to another.</u>
- 6 NONFEASANCE. The failure or omission to perform an obligatory or
- 7 compulsory act.]
- 8 OFFICE. The Office of the Inspector General.
- 9 OFFICIAL. The Mayor and Councilors.
- 10 PUBLISHED. An investigation report is published when it is [approved by
- 11 the Board and posted to the OIG website and] distributed in final form to the
- 12 [investigated party, to the] Mayor and Chief Administrative Officer, and to the
- 13 City Council. A published [investigation] report is available on request to the
- 14 public.
- 15 [WASTE. The act of using or expending resources carelessly,
- 16 <u>extravagantly, or to no purpose. Waste does not necessarily involve fraud or</u>
- 17 <u>illegal acts. However, it may be an indication of potential fraud or illegal acts</u>
- and may still impact the achievement of defined objectives.]
- 19 § 2-17-4 CREATION OF THE OFFICE OF THE INSPECTOR GENERAL;
- 20 RESOURCES: STAFF.
- 21 (A) The Office of the Inspector General is created as an independent
- 22 [and non-partisan] office of city government. The Office is not part of the city's
- 23 executive branch or the City Council. The Inspector General shall report to the
- 24 Committee.
- 25 (B) The Inspector General shall be able to manage a staff of professional
- 26 investigators, coordinate [referrals deriving from his] investigations [and
- 27 <u>referrals</u>] with the [Internal City] Auditor and[, if necessary,] prepare a file for
- 28 use by a prosecutorial agency.
- 29 (C) The Office of the Inspector General shall be funded [from by] the
- 30 General Fund. [The appropriations available to pay for the expense of the
- 31 Office of the Inspector General for each fiscal year shall not be less than three
- 32 <u>twenty-fifths of one percent (0.12%) of the City's overall recurring General</u>
- Fund budget and each subsequent year, shall not increase or decrease more

- 1 than five percent (5%) from the previous year. Any portion of the allocated
- 2 <u>funds not expended or encumbered by the end of the fiscal year shall revert</u>
- 3 back to the General Fund where it originated. In the event a fiscal emergency
- 4 is declared, City Council may adjust the funding model for the fiscal year to be
- 5 consistent with the model applied to all city departments. In the fiscal year
- 6 <u>following the declaration of a fiscal emergency, the funding model described</u>
- 7 above shall be reinstated.

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- 9 of the Inspector General, except that the Office of the Inspector General may
  10 select an independent legal counsel to advise and represent the Office of the
  11 Inspector General as needed in the event of a conflict of interest.
  - (E) (D) The Inspector General shall establish the organizational structure appropriate for carrying out the responsibilities and functions of the Office of the Inspector General.
  - [(F) (E)] The Inspector General shall have, subject to appropriation by the City Council, the power to appoint, employ, [set compensation for, promote, discipline,] and remove such assistants, employees and personnel and establish personnel procedures as deemed necessary for the efficient and effective administration of the activities of the Office of the Inspector General.
- 20 [(G) (F)] The Office of the Inspector General shall provide staff support to the Committee.
  - [(H) (G)] Neither the Inspector General nor any employee of the Office of the Inspector General shall engage in any partisan political activities or the political affairs of the city during work hours.
    - § 2-17-5 SELECTION AND RETENTION OF INSPECTOR GENERAL.
  - (A) (1) The Committee, through its staff, shall accept applications from candidates, interview candidates and shall submit to the City Council the names of the three candidates that it finds to be the best qualified to be Inspector General indicating its ranking, and the [City] Council shall appoint the Inspector General from the three. The Committee's recommendation to Council shall be based on the candidates' integrity, capability for strong management and demonstrated ability in accounting, auditing, financial

- analysis, law, management analysis, public administration, investigation,
  criminal justice administration or other closely related fields.
- (2) In lieu of recommending three candidates to the Council, the
   Committee may recommend to the Council the reconfirmation of the
   incumbent Inspector General whom the Council may choose to reconfirm.
   Should the Council decline to reconfirm the incumbent Inspector General, the
   Council President will notify the Committee that it needs to provide the
   Council with three alternate candidates pursuant to the provisions of
   Subsection A(1).

- (B) If a current or prior city employee or official is appointed to the position of Inspector General, such person shall not investigate or assist in the investigation of the department or agency where such person previously served or was employed for a period of four years from the last day of such prior employment or service. Any investigations of such department or agency shall be referred by the Inspector General to an independent third[-]party investigator who shall serve as an independent proxy for the Inspector General, vested with the full authority of the Inspector General only for the purposes of the specific investigation(s) so assigned.
- (C) As a condition of retention, the Inspector General must obtain certification as a Certified Inspector General through the Association of Inspectors General or appropriate successor entity within two years of appointment. Other professional certifications, such as certified public accountant, certified internal auditor and certified fraud examiner are recommended.
- (D) Prior to the final selection of the Inspector General, the candidate shall be fingerprinted and shall provide two fingerprint cards or the equivalent electronic fingerprints to the Committee to obtain the candidate's Federal Bureau of Investigation record. Records and related information shall be privileged and shall not be disclosed to anyone other than Committee members. The city shall pay for the cost of obtaining the Federal Bureau of Investigation records.
- (E) The City Council shall consider whether the incumbent Inspector General should be reconfirmed pursuant to the provisions of Subsection (A)(2)

- of this Section no more than once every four years following the initial appointment [not to exceed a total of eight years].
- 3 (F) [The Committee shall review the salary of the Inspector General
- 4 <u>annually and may propose a salary adjustment. The Committee recognizes</u>
- 5 that the Inspector General must possess vast knowledge and experience in all
- 6 <u>facets of government including federal, state, and local laws, regulations, and</u>
- 7 policies, and must be well-versed in their application, whereas other Director
- 8 roles may be limited to management of a specific field. The Inspector General
- 9 shall be provided with compensation relative to their oversight responsibilities
- 10 at a level consistent with other City Department Directors. Experience,
- 11 performance, certifications, and advanced degrees may be considered in
- 12 <u>determining compensation.</u>
- 13 (G)] The Inspector General may be removed from office [for cause] only

  14 upon an affirmative vote of two-thirds (2/3) of the members of the Committee,
- or upon the City Council's decision to not reconfirm the Inspector General
- 16 pursuant to Subsection E of this Section.
- 17 § 2-17-6 DIRECTOR'S DUTIES; RESPONSIBILITIES; AUTHORITY;
- 18 ADMINISTRATIVE SUBPOENA POWER.
- 19 (A) If the Inspector General detects apparent or potential violations of
- 20 law or apparent instances of misfeasance or nonfeasance by an official or
- 21 investigated party, he shall report the irregularities in writing to the
- 22 Committee. If the irregularity is criminal in nature, the Inspector General shall
- 23 immediately notify the appropriate prosecuting authority. If the irregularity is
- 24 found in response to a complaint filed under the provisions of the
- 25 Whistleblower Ordinance, the Inspector General shall [notify the appropriate
- 26 city department pursuant to the Whistleblower Ordinance conduct an
- investigation in accordance with NMSA 1978, § 10-16C-1 et seg., the
- 28 Whistleblower Protection Act]. If the irregularity warrants an audit, then the
- 29 Inspector General shall refer the matter to the Office of Internal Audit. The
- 30 Inspector General shall not accept complaints related to discrimination or
- 31 labor law matters [as they pertain to the union agreements], or other matters
- 32 that are the subject of pending litigation.

(B) The Inspector General shall receive and investigate complaints referred to him by the Board of Ethics and Campaign Practices. In addition, the Inspector General shall receive and evaluate complaints referred to him by any official, employee, contractor[,] or the public and initiate an investigation when he deems it appropriate. The Inspector General may also initiate an investigation.

- (C) The Inspector General shall promulgate regulations to establish procedures for the Office of the Inspector General.
- (D) The Inspector General shall have the power to subpoen witnesses, administer oaths and require the production of records subject to the New Mexico Rules of Civil Procedure. In the case of a refusal to obey a subpoena issued to any person, the Director may make [an] application to any District Court in the state that shall have the jurisdiction to order the witness to appear before the Inspector General and to produce evidence if so ordered, or to give testimony touching on the matter in question.
- (E) The Inspector General shall maintain a complete file of each investigation made under legislative or special Committee authority for at least six years. The file should include work papers and other supportive material directly pertaining to the investigation. Records may be retained in electronic format at the Inspector General's election.
- (F) The Inspector General shall investigate any alleged violation of the Code of Ethics or the Elections Code that the Board of Ethics and Campaign Practices directs him to investigate.
- (G) The Inspector General shall not investigate complaints that are under the jurisdiction of the [Police Oversight Commission Civilian Police Oversight Agency] or the Internal Affairs Division of the Albuquerque Police Department nor shall he access any Internal Affairs[1] files.
- (H) In cases where the Inspector General deems it appropriate because of an investigation, he may refer opportunities for increased efficiency to the [Office of Management and Budget Department of Finance and Administration] to work with respective departments on management and process improvement.

- 1 [(I) Reports of fraud, waste, and abuse made by employees, public officials, 2 contractors, or members of the public may be made telephonically or in 3 writing through the hotline or website established by the Inspector General for 4 the confidential reporting of financial fraud, waste, and abuse in government. 5 Reports received or created by the Inspector General are investigatory 6 information and investigatory documentation in connection with the Inspector 7 General's duty to inspect or investigate the financial affairs and transactions 8 of the City, its departments, contractors, or vendors in whole or in part. 9 (J) The identity of a person making a report and associated allegations 10 made directly to the Inspector General orally or in writing, or telephonically or 11 in writing through the Inspector General's hotline or website, or through any 12 other means, alleging financial fraud, waste, or abuse in government is 13 confidential audit information and may not be disclosed except as required by 14 **ROA 1994 Section 2-17-6(A).** 15 (K) A report alleging financial fraud, waste, or abuse in government that is 16 made directly to the Inspector General orally or in writing, or telephonically or **17** in writing through the Inspector General's hotline or website, any resulting 18 investigation, inspection, evaluation or review, and all records and files related thereto are confidential audit documentation and may not be disclosed by the 19 20 Inspector General, except to an independent auditor, performance audit team, 21 or forensic accounting team in connection with a special audit, performance 22 audit, attestation engagement, forensic accounting engagement, non-attest 23 engagement, or other existing or potential engagement regarding the financial 24 affairs or transactions of an agency. Any information related to a report 25 alleging financial fraud, waste, or abuse in government provided to the 26 Inspector General, an independent auditor, performance audit team, or forensic accounting team, is considered confidential audit or engagement 27 28 documentation and is subject to confidentiality requirements, including but 29 not limited to, requirements under the Public Accountancy Act and the AICPA 30 **Code of Professional Conduct.**]
- 31 § 2-17-7 PROFESSIONAL STANDARDS.
- 32 (A) The Inspector General's investigations and inspections shall 33 conform to the Association of Inspector General's professional standards.

(B) The Office of the Inspector General's investigations shall be subject to quality assurance reviews by an appropriate professional non-partisan objective group every three to five years. A copy of the written report resulting from this review shall be furnished to the [Board Committee].

## § 2-17-8 PUBLIC RECORDS: CONFIDENTIALITY.

- (A) The Inspector General shall maintain the confidentiality of any public records that are made confidential by law and shall be subject to the same penalties as the custodian of those public records for violating confidentiality statutes.
- (B) [During the course of investigations, all records shall be considered deliberative in process and not available for outside review. Confidentiality of the Investigation Files and Investigation Reports. Pursuant to this Ordinance, Investigation Files and Investigation Reports are confidential and shall not be divulged to any person or agency, except to the United States Attorney, the New Mexico Attorney General, or the Second Judicial District Attorney's Office, or any other bona fide law enforcement or investigatory agency, or as otherwise required by law, until the report is published, unless it is necessary for the Inspector General to make such records public in the performance of his or her duties.]
- (C) [Prior to publishing a report, the Sharing of Information with City Departments. The] Inspector General may share selected information [not otherwise made confidential by law or this Ordinance] with other city departments if the information is [needed for decision-making purposes necessary to prevent harm or loss to the City or its employees]; otherwise, reports remain confidential until published, at which time they become public record.
- (D) The names and identities of persons making complaints and providing information shall not be disclosed without the written consent of the person unless otherwise required by law or judicial processes.
- (E) Published reports shall be public records except that the Inspector General shall delay the publication of reports when criminal conduct is found and the Inspector General or appropriate law enforcement authority is pursuing an investigation and release of the report might jeopardize further

1	investigation. An investigation release [that] has been delayed shall be
2	published promptly at the end of the condition giving rise to the delay.
3	§ 2-17-9 REPORTS TO THE COMMITTEE.
4	(A) Each investigation[, other than those resulting from assignment by
5	the Board of Ethics and Campaign Practices,] shall result in a written final
6	report to the Committee. The Inspector General shall submit copies of each
7	report to the Committee and shall retain a copy as a permanent record.
8	(B) The Inspector General's report shall include:
9	(1) [Specific citations to the law or policy that was allegedly violated A
10	description of any complaint or other information received by the Inspector
11	General pertinent to the investigation];
12	(2) [An assessment of the validity of the allegations under
13	investigation, including whether the allegations are criminal or civil in nature A
14	description of any illegal conduct, waste, or abuse or violation of laws or
15	regulations with specific citations to the law or policy that was allegedly
16	violated];
17	(3) [A list of the employee or official's supervisors Recommendations
18	for corrective actions];
19	(4) A description of any corrective action or discipline to date;
20	(5) [If the case of a criminal violation, an evaluation of the likelihood of
21	successful prosecution;
22	—— <del>(6)</del> ] A summary of all of the direct and circumstantial evidence
23	supporting the allegations; and
24	[(6) (7) A description of which prosecutorial agencies may be
25	contacted, have been involved or may be contacted Other information as the
26	inspector General may deem relevant to the investigation or resulting
27	recommendations].
28	[(C) The Inspector General may informally brief the Committee as to the
29	commitment of resources to any investigation assigned by the Board of
30	Ethics and Campaign Practices and the progress being made towards the
31	completion of the investigation.]
32	§ 2-17-10 REPORTING.

(A) The Inspector General shall annually report to the Council and the Mayor regarding his activities and investigations.

- (B) Within 60 days of the end of each fiscal year, the Inspector General shall issue a published report to the Committee that separately lists investigations and other assistance efforts completed during the fiscal year.
- (C) The Inspector General shall notify members of the media and the public of the issuance of the published report. The Office of the Inspector General shall provide copies of the published report upon request.

## § 2-17-11 CONTRACT INVESTIGATORS, CONSULTANTS, AND EXPERTS.

Upon approval of the Committee, the Inspector General may obtain the services of certified public accountants, qualified management consultants, certified fraud examiners, forensic auditors or other Office of the Inspector General. Contractors performing investigations shall not have any financial interest in the affairs of the investigated party, officials or employees. The Inspector General shall coordinate and monitor investigations performed by persons under contract to the Inspector General.

## § 2-17-12 PENALTY; COOPERATION; RETALIATION PROHIBITED.

- (A) All city officials, employees and contractors shall promptly notify the Inspector General of every instance of theft or other disappearance of cash, check, or property, of misfeasance or nonfeasance, defalcation, improper governmental actions as defined in the Whistleblower Ordinance and noncompliance with federal and state law, city ordinances and city regulations of which they are aware.
- (B) All city officials, employees and contractors shall provide the Inspector General full and unrestricted access to all city offices, employees, records, information, data, reports, plans, projections, matters, contracts, memoranda, correspondence, electronic data, property, equipment and facilities and any other materials within their custody. At the Inspector General's request, an official, employee or contractor shall prepare reports and provide interviews. If an official, employee, vendor or contractor fails to produce the requested information, the Inspector General shall notify the [Board Committee] and make [a] written request to the Chief Administrative Officer for his assistance in causing a search to be made and germane

- exhibits to be taken from any book, paper or record excepting personal property. The Chief Administrative Officer shall require the officials, employees, vendors or contractors to produce the requested information.
- (C) Every city contract, bid, proposal, application or solicitation for a city contract and every application for certification of eligibility for a city contract or program shall contain a statement that the individual understands and will abide by all provisions of the Inspector General Ordinance.
- (D) No person shall retaliate against, punish or penalize any other person for complaining to, cooperating with or assisting the Inspector General in the performance of his office.
- (E) [False claims penalty. Any person who makes a false statement or who files a false complaint, for which there is no evidence to support, shall be quilty of knowingly furnishing misleading information and shall be subject to the provisions of ROA 1994 § 1-1-99.]
- [(F)] Each and every violation of this article is a criminal violation subject to the provisions of § 1-1-99 ROA 1994.
- [(G) (F)] Any official or employee who violates the Inspector General Ordinance may be subject to discipline as may be specified in the Merit System Ordinance or any applicable collective bargaining agreement."
- SECTION 2. SEVERABILITY CLAUSE. If any section, paragraph, sentence, clause, word, or phrase of this ordinance is for any reason held to be invalid or unenforceable by any court of competent jurisdiction, such decision shall not affect the validity of the remaining provisions of this resolution. The Council hereby declares that it would have passed this resolution and each section, paragraph, sentence, clause, word, or phrase thereof irrespective of any provisions being declared unconstitutional or otherwise invalid.
- SECTION 3. COMPILATION. The amendments set forth in SECTION 1 above shall amend, be incorporated in, and made part of the Revised Ordinances of Albuquerque, New Mexico, 1994.
- SECTION 4. EFFECTIVE DATE. This ordinance shall take effect five days after publication by title and general summary.