



Mayor Timothy M. Keller

CITY OF ALBUQUERQUE
Albuquerque, New Mexico
Office of the Mayor

INTER-OFFICE MEMORANDUM

March 26, 2026

TO: Klarissa J. Peña, President, City Council

FROM: Timothy M. Keller, Mayor



SUBJECT: Appointment of Raul Bujanda to the position of Executive Director of Public Safety

Pursuant to Section 4(d) of Article 5 of the City Charter, I am submitting for Council's advice and consent the appointment of Raul Bujanda for the position of Executive Director of Public Safety. The position of Executive Director of Public Safety will report directly to the Chief Administrative Officer and will oversee and coordinate public safety across the Albuquerque Community Safety Department, Albuquerque Fire Rescue, and the Albuquerque Police Department.

Mr. Raul Bujanda is the Vice President of Security and Investigations at Viamerica, where he leads efforts to protect financial services that empower immigrant communities. He recently retired from the FBI after 22 years of distinguished service, having last served as the Special Agent in Charge of the Albuquerque Field Office, overseeing all Bureau operations in New Mexico.

Throughout his FBI career, Mr. Bujanda held a wide range of leadership roles, including Section Chief of the National Covert Operations Section and Assistant Special Agent in Charge in multiple divisions. He led major investigations targeting violent crime, drug trafficking organizations, and public corruption—most notably securing a RICO indictment against senior members of the Sinaloa Cartel, including Joaquin "El Chapo" Guzman.

Earlier in his career, he supervised joint task forces, managed national security and criminal operations, and played a key role in expanding real-time law enforcement information-sharing platforms. Before joining the FBI, Mr. Bujanda served as a Special Agent with the Immigration and Naturalization Service and began his professional journey as a fifth-grade teacher.

Mr. Bujanda brings a unique blend of operational experience, leadership, and public service to every

stage and continues to advocate for community safety and opportunity.

I respectfully ask for your support in appointing this highly qualified and accomplished professional to the position of Executive Director of Public Safety.

RAUL F. BUJANDA

Transformational Executive

Crisis & Emergency Management | Budget & Resource Management | Strategic Security Planning

Security-focused Law Enforcement Executive with extensive experience directing high-stakes national security, criminal, and cyber operations. Proven track record of dismantling criminal networks, safeguarding critical infrastructure, and mitigating catastrophic threats across federal, state, and international jurisdictions. Skilled in managing large budgets, directing cross-functional teams, and forging strategic partnerships with law enforcement, intelligence, and government agencies. Visionary leader with a reputation for delivering exceptional results in high-pressure environments, including securing federal convictions, disrupting domestic terrorism, and recovering significant stolen funds. Ready to leverage decades of experience to supervise and transform private security operations, ensuring safety, compliance, and strategic growth.

- Security Operations Leadership
- Risk Assessment & Mitigation
- Physical Security Systems
- Threat Assessment & Mitigation
- Budget Administration
- Case Management
- Criminal Investigations
- Data Privacy & Protection
- Relationship Building

PROFESSIONAL EXPERIENCE

MAY 2025 TO PRESENT: VIAMERICAS (REMOTE)

VICE PRESIDENT OF SECURITY & INVESTIGATIONS, CORAL GABLES, FL

Seasoned security and investigations executive with global leadership experience in physical security, insider threat management, and external risk mitigation. Proven track record protecting people, assets, and operations in complex international environments, while advising senior leadership on emerging risks and building resilient security programs that support business growth.

- Lead global security and investigations function for an international financial services company, with direct responsibility for physical security, insider threat management, and external threat mitigation.
- Oversee security operations centers in Manila, Tijuana, and Medellín, ensuring continuity of business operations and the safety of personnel and facilities across diverse environments.
- Direct high-level investigations into fraud, insider activity, and external criminal threats; collaborate with international law enforcement and regulatory bodies to protect company assets and reputation.
- Develop and implement enterprise-wide security policies, crisis response protocols, and risk mitigation strategies tailored to global operations.
- Build and manage cross-functional security teams, fostering a culture of accountability and vigilance across all regions.
- Advise executive leadership on emerging risks, including cyber-enabled fraud, geopolitical instability, and evolving compliance requirements.
- Strengthened organizational resilience by aligning physical security, threat intelligence, and investigative capabilities with business priorities.

APR 2021 TO MAY 2025: FBI NEW MEXICO, ALBUQUERQUE, NM

SPECIAL AGENT IN CHARGE (SAC)

Steer FBI operations across New Mexico, overseeing national security, cyber, and criminal investigations with team of 300 personnel across five offices. Manage \$2M discretionary budget, international partnerships, and national laboratories. Spearhead strategic initiatives to counter criminal, cyber, and national security threats. Build partnerships with over 150 law enforcement, intelligence, and government agencies to enhance information-sharing and joint investigations.

- Disrupted criminal networks and secured federal convictions through interagency joint investigations, dismantling systemic corruption involving high-ranking police officials over decade-long span.
- Received Attorney General Award for Outstanding Contributions to Community Partnerships for Public Safety by leading DOJ efforts to address Missing and Murdered Indigenous People threats.

- Developed federal government framework with DOD and DOE to safeguard nation's nuclear arsenal and National Laboratories, mitigating national security risks.
- Achieved "exceptional performance" ratings by implementing initiatives that reduced Native American criminal, cyber, and national security threats.
- Augmented emergency response capabilities by strategizing and executing continuity of operations, pandemic, and catastrophic threat preparedness exercises.

OCT 2019 TO APR 2021: FBI HEADQUARTERS (HQ), WASHINGTON, DC

SECTION CHIEF (SES), CRIMINAL INVESTIGATIVE DIVISION-NATIONAL COVERT OPERATIONS SECTION

Headed FBI's national security and criminal covert operations, overseeing \$250M budget and 300 staff members. Designed and executed strategic initiatives to boost efficiency, compliance, and public safety. Directed high-profile investigations into public corruption, financial crimes, and violent incidents using advanced undercover platforms and RICO prosecutions.

- Seized \$1.4B in stolen COVID-19 relief funds and charged over 3K defendants by coordinating 500-person DOJ Working Group to combat pandemic-related fraud.
- Championed joint operations through Five Eyes International Operations Covert Platform, bolstering government-to-government and private-sector collaboration.
- Centralized FBI's covert banking system, improving controls and tracking for all covert purchases and expenditures.
- Appeared on national media to educate public on fraud prevention, raising awareness, and protecting citizens from financial crimes.

MAY 2016 TO OCT 2019: FBI OKLAHOMA, OKLAHOMA CITY, OK ASSISTANT SPECIAL AGENT IN CHARGE (ASAC)

Orchestrated intelligence-driven criminal and national security investigations across Oklahoma, including Tribal territories, guaranteeing public safety. Commanded critical incident response operations, deploying SWAT, bomb technicians, crisis negotiators, forensic examiners, and evidence response teams during high-stakes emergencies. Championed strategic initiatives to optimize operational processes, resource allocation, and compliance.

- Prevented potential mass-casualty attacks by disrupting and prosecuting domestic terrorists planning operations, surpassing scale of 1995 Oklahoma City Bombing.
- Increased operational efficiency and team performance by leading process improvement efforts and managing 150-member team, including Task Force Officers and professional staff.
- Strengthened interagency collaboration and intelligence-sharing through relationship-building with external partners.
- Steered high-profile investigations, ensuring successful outcomes through risk management and resource coordination.
- Created and modernized operational frameworks, which resulted in improving compliance and safety protocols across criminal and national security programs.

EARLIER EXPERIENCE

FBI HQ, WASHINGTON, DC • TEAM LEADER

FBI WEST VIRGINIA DIVISION, CLARKSBURG, WV • UNIT CHIEF (ONLINE SERVICES UNIT-CRIMINAL JUSTICE INFORMATION SERVICES DIVISION)

FBI EL PASO, EL PASO, TX • SUPERVISORY SPECIAL AGENT

FBI OREGON DIVISION, PORTLAND, OR • SPECIAL AGENT

IMMIGRATION AND NATURALIZATION SERVICE, TUCSON, AZ • SPECIAL AGENT

IMMIGRATION AND NATURALIZATION SERVICE, EL PASO, TX • CUSTOMS AND BORDER PROTECTION OFFICER

**IMMIGRATION AND NATURALIZATION SERVICE, SAN FRANCISCO, CA • CUSTOMS AND BORDER PROTECTION OFFICER
SCHOOL TEACHER**

EDUCATION

**BACHELOR OF SCIENCE IN MATHEMATICS, THE UNIVERSITY OF TEXAS AT EL PASO, EL PASO, TX, 1997
EXECUTIVE TRAINING PROGRAM, NATIONAL EXECUTIVE INSTITUTE SESSION 47, QUANTICO, VA, 2024**

CERTIFICATION

CISO EXECUTIVE LEADERSHIP CYBER CERTIFICATION, CARNEGIE MELON, 2020 – PRESENT

PRESENTATIONS & COMMUNITY ENGAGEMENTS

PRESENTATIONS: DELIVERED 150+ PRESENTATIONS IN ACADEMIC, PROFESSIONAL, AND LARGE-SCALE ENVIRONMENTS

PUBLIC RELATIONS: REPRESENTED THE FBI IN MEDIA INTERVIEWS IN BOTH LOCAL AND NATIONAL SEGMENTS AND PUBLIC SPEAKING EVENTS; CHAIR OF THE FBI'S DIVERSITY, EQUITY, AND INCLUSION NATIONAL COMMITTEE

TECHNICAL PROFICIENCIES & LANGUAGES

MICROSOFT OFFICE SUITE (EXCEL, POWERPOINT, WORD, ACCESS, OUTLOOK, TEAMS) | ZOOM | POWER BI
ADOBE CREATIVE SUITE | WINDOWS | GOOGLE SUITE | CELLEBRITE | LEXISNEXIS | NCIC | SHAREPOINT
ENGLISH | SPANISH