



**CITY OF ALBUQUERQUE**  
**Albuquerque, New Mexico**  
**Office of the Mayor**

Mayor Timothy M. Keller

**INTER-OFFICE MEMORANDUM**

February 20, 2026

**TO:** Klarissa J. Peña, President, City Council

**FROM:** Timothy M. Keller, Mayor 

**SUBJECT:** Age-Friendly Quarterly Update for Q2 FY 2026

Quarterly update regarding the Department's efforts to determine the internal staffing capacity and needs for implementing and executing the Age Friendly Action Plan; to build relationships and investment from community groups and organizations across the city; and to work across city departments to identify policy or programmatic change opportunities to meet the needs of Albuquerque's aging population.

TITLE/SUBJECT OF LITIGATION: Age-Friendly Quarterly Update for Q2 FY2026

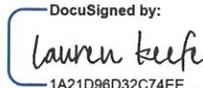
Approved:

Approved as to Legal Form:

  
Samantha Sengel  
Chief Administrative Officer

Date

3/9/26

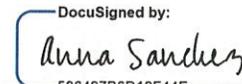
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Lauren Keefe  
City Attorney

2/23/2026 | 2:03 PM MST

Date

Recommended:

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CW

DocuSigned by:  
  
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Anna M. Sanchez  
Director

2/23/2026 | 9:36 AM MST

Date

## Cover Analysis

### **1. What is it?**

The Department of Senior Affairs' Age-Friendly Report covers the second quarter of Fiscal Year 2026 and includes a summary of DSA's work to evaluate operations, programs and services and build relationships internally and with community groups and organizations across the City to identify policy or programmatic change opportunities to meet the needs of Albuquerque's aging population.

### **2. What will this piece of legislation do?**

Report on the status of the Department of Senior Affairs' efforts to support the aging population from October to December 2025.

### **3. Why is this project needed?**

This update is in response to Resolution No. R-21-221 to provide quarterly reports to the City Council regarding the Albuquerque Age-Friendly Action Plan to support Albuquerque's aging population.

### **4. How much will it cost and what is the funding source?**

None.

### **5. Is there a revenue source associated with this contract? If so, what level of income is projected?**

There is no revenue source associated with this legislation. This legislation is for informational purposes only.

### **6. What will happen if the project is not approved?**

N/A

### **7. Is this service already provided by another entity?**

No.



# City of Albuquerque

## Department of Senior Affairs

Timothy M. Keller, Mayor

### Memorandum

February 17, 2026

**TO:** City Council

**FROM:** Anna Sanchez, Director, Senior Affairs 

**SUBJECT:** Department of Senior Affairs - Quarterly Update (FY26 Q2)

In accordance with Resolution No. R-21-221, the Department of Senior Affairs (DSA) is providing this quarterly update regarding the Department's efforts to assess the current internal capacity in determining staffing needs for implementing and executing the Age Friendly Action Plan; to build relationships and investment from community groups and organizations across the city; and to work across city departments to identify policy or programmatic change opportunities to meet the needs of Albuquerque's aging population. This update reflects work conducted during October – December, 2025.

#### **Building a Team of Age-Friendly Advocates:**

For the second quarter of FY26, the Department integrated the community in work that would benefit older adults and provide engagement opportunities for all generations to come together.

This included the Department's annual coordination of the Ageless Artisan Craft Fair held at Manzano Mesa Multigenerational Center in November 2025. This effort secured \$2,000 of funding support through sponsorship advocates: United Healthcare, Oak Street Health, Presbyterian, Humana, Scan Health Plan ABQ, Giving Home Health Care, and Covell Consultants. More than 1,000 attendees explored over 70 vendor booths featuring unique, handcrafted items, including tin art, wood carvings, ceramics, photography, mixed media, and jewelry to showcase hobbies and interests of participants at senior and multigenerational centers.

This also included an annual fifth year event held at Manzano Mesa Multigenerational Center called Kidsgiving, that has expanded in recent years from just youth program participants and their families, to now being publicized to all center participants. This year's event, had a total of 47 children with family members sharing a full three-course meal, thereby fostering family engagement and strengthening connections between children, their parents, and the afterschool program. This interaction is essential to a child's sense of well-being and belonging. The event also creates opportunities for families to meet program staff and for staff to build relationships with families, promoting trust and collaboration. Through shared conversations and experiences, Kidsgiving encourages meaningful connections and recognition among youth, families, and staff.

**Building Key Relationships and Investments:**

The second quarter of FY26 included beneficial relationships that would result in reinvested resources into our community. An example of this work included the Department of Senior Affairs to partner with Roadrunner Food Bank, in establishing a new location for a previous food bank at the nearby elementary school.

Manzano Mesa Multigenerational Center offered to collaborate to provide easier access for community members seeking food resources and now averaging 175 household attendees per event. DSA also established new helpers in this effort including engaging the K-Kids Club at Manzano Mesa Elementary School, RSVP volunteers, and Rail Runner employees, to provide support with the preparation of food dropped off, assisting folks to their vehicles and turning this program into a more inclusive event for the public.

DSA has also attracted other partners to add in their work to provide resources with care and compassion with one such effort, Feast for Hope, provided by La Mesa Presbyterian Church. This group partnered with DSA's Case Management program to identify 98 home bound clients that could be delivered a hot holiday meal on Thanksgiving Day.

In partnership with the Parks and Recreation Department and Aquatics Division, the Manzano Mesa Youth Program launched a Water Competency Sequence pilot to promote drowning prevention. The Water Competency Sequence includes comfort with face submerged, floating on the back, kicking to the wall, and locating and reaching the wall with hands. Nine seasonal youth program staff completed specialized aquatics training to teach essential water safety skills. On December 29–30, 2025, these skills were taught to 34 youth participants ages 5–13 at Los Altos Pool. The program will be repeated during Manzano Mesa's Spring Break session to assess skill retention and provide training for new participants. This successful collaboration with Aquatics reflects the Department's commitment to youth safety and community partnerships, and we look forward to continuing this initiative.

**Building Recommendations:**

In an effort to propose recommendations that benefit all ages in City planning, the Department of Senior Affairs coordinated a collaboration of DSA, ART, Fixed Route buses, Sun Van, and ABQ RIDE Connect to conduct a hands-on field trip highlighting the many free, safe, and accessible transportation options. The goal was to ensure older adults not only *know* what services exist but also feel confident using them. This included learning each service app, how to report issues, and who to call for ride-support. This collaborative effort was also underwritten through the AARP Livable Communities Technical Assistance Program.

This experience included a trip that began at DSA's North Valley Senior Center, where participants experienced how simple it is to request an ABQ RIDE Connect van to travel to nearby destinations using the ABQ RIDE GO! app or by calling 243-RIDE. The group rode to Old Town and learned how they can take microtransit from the North Valley Senior Center and then connect to fixed route buses, ART, or Senior Transportation. The participants learned that all Albuquerque transit services are free to the public, ADA accessible, and designed to be as

user-friendly as possible, helping support the city's vision of an inclusive, age-friendly community where older adults can thrive.

Additionally, DSA coordinated efforts to support the Integrated Development Ordinance by rallying Age Friendly Action Committee to send a letter of support to the Environmental Planning Commission in support that allow for duplexes and townhomes as a solution to the "missing middle housing." The missing middle refers to housing that exists in the middle of the continuum from detached single-family homes to large apartment buildings. Often these midsized homes are moderately priced and available for younger people starting out and older people wishing to downsize. Done creatively, these types of housing options can fit beautifully within neighborhoods with detached single-family homes. The Committee advocated for the following flexibility:

- that duplexes, townhomes, and casitas can provide an opportunity for an older person to live in one of the homes while renting the other(s) which can be a positive financial opportunity that also can provide peace of mind regarding security and reduced isolation.
- that allow for cottage developments because cottage developments provide opportunities for intentional multigenerational neighborhoods. When different generations come together in living spaces, the community thrives. Cottage developments allow for innovative and unique design that fits the existing neighborhood.
- in support for the IDO changes to increase amenities within walking distance of people's homes.

These changes support being an Age-Friendly community by 1) simultaneously increasing housing options and decreasing the dependence on cars as the main way to get around the city 2) allowing shopping options within walking distance of neighborhoods improving access for people of all ages.

In October, the Department of Senior Affairs hosted its 3<sup>rd</sup> Annual Age-Friendly Summit focusing on Age-Inclusive Employment and brought in nearly 200 registered participants to deep dive into strategies and obstacles related to engaging older workers.

Some of the day's topic targets included: addressing the challenges of a 5 generation workforce; strategies for older workers to return to the workforce without jeopardizing social security benefits; and working with employees with cognitive, and visual impairments.

The summit highlighted steps that can be taken toward being more age-inclusive which include reviewing hiring practices and policies to ensure they are free from ageist language or content and adopting Age-Friendly hiring practices.

DSA and the City Human Resources department are teaming up with NM-NEW to develop an Age-Inclusive Employment educational series to be held quarterly at DSA centers targeting older adults. Topics that will be explored include how to apply at the City, NM-NEW, Ageism/Workers Rights and volunteer opportunities, Lastly, departments are being encouraged to extend their

recruitment efforts to both younger and older people who could benefit from part-time, seasonal employment.

Finally, as part of this second quarter update, the Department of Senior Affairs produced its FY2025 Annual Report which contains year over year statistics and showcases a year of celebration, growth, and renewed commitment for DSA. Some of those highlights, included were special milestones for centers and state and national program recognition.

# Department of Senior Affairs FY2025 ANNUAL REPORT

Fiscal Year 2025 was a year of celebration, growth, and reflection for the City of Albuquerque’s Department of Senior Affairs (DSA). With the City’s continued commitment to being Age-Friendly, the Department’s work continues to bridge generations—supporting children, families, and older adults across Bernalillo County.

## INVESTING IN THE FUTURE



This year, DSA proudly celebrated the 50<sup>th</sup> anniversary of the Palo Duro Senior Center, the first senior center built in Albuquerque, and the 35<sup>th</sup> anniversary of Los Volcanes Senior Center, a vital hub for residents on the city’s west side. These milestones not only recognized decades of service but also reaffirmed the Department’s promise to create welcoming spaces for lifelong engagement. The upcoming grand opening of the Conway Wood Northwest Multigenerational Center will expand that promise—offering new opportunities for all ages to connect and thrive.

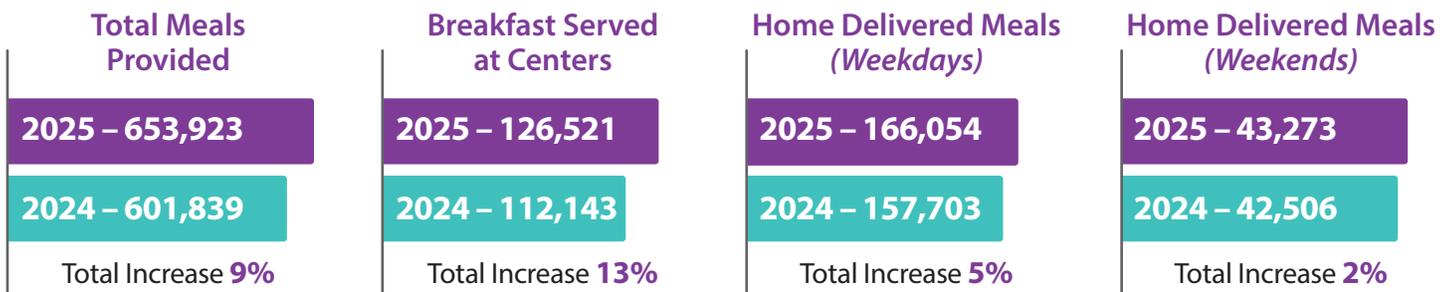


FY2025 also marked the one year anniversary of Santa Barbara Martineztown Multigenerational Center (SBMT). “Year of SBMT” highlighted the importance of community connection and capital investment in our centers. Projects like this initiative helped modernize facilities and create more accessible environments for our members.

## MEAL PROGRAMS

In FY25, DSA observed a 9% increase in meals provided over FY24.

General Funding provides for breakfast services and any lunch service for those under the age of 60, including a la carte options at select centers. The Area Agency on Aging (AAA) provides the majority of funding for the free/donation lunch for those over the age of 60 and other qualified recipients.



## JOURNEY OF AGE-FRIENDLY OPPORTUNITIES

DSA provides year-round youth programming at each of its multigenerational centers for students currently in kindergarten through 8th grade. In FY25, **2,964 YOUTH PROGRAM PARTICIPANTS** enjoyed safe and enriching out-of-school-time programming across all three multigenerational centers. Through the City's Job Mentor Program (*JMP*), DSA provided hands-on work experience for local high school students at six sites.



## PROVIDING ALL LEVELS OF SENIOR SUPPORT

The Department's Information and Assistance Specialists answered **19,532 CALLS** from older adults, caregivers, and family members seeking guidance and support. The six-member team assisted callers from Bernalillo County and beyond seeking vital local resources and support networks.

As part of the work funded by the Area Agency on Aging, the Information and Assistance program was able to make these improvements with additional staff and new workflow procedures with the implementation of the Universal Consumer Information Tool (*UCIT*). The UCIT is required for individuals aged 60 and older who are requesting services.

We saw the percentage of incoming calls answered has increased from an average of **25% IN SEPTEMBER TO 43% IN NOVEMBER** with a commensurate decrease in abandoned calls. The department's commitment to staff training, and improved workflow procedures resulted in an increase in the percentage of incoming calls answered.



**Annual Holiday Drive:**  
**ASSEMBLED 220 BAGS**  
(127 bags assembled in 2024)



**Age-Friendly Summit:**  
**74 ATTENDEES** gathered to strengthen intergenerational initiatives.

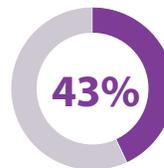
## ENGAGEMENT FOR ALL AGES

With support from the Age-Friendly Action Committee, DSA updated the 2021 Age-Friendly Action Plan. The updated plan was approved by AARP and focuses on three key livability domains—housing, transportation, and civic participation/employment—and aims to promote inclusivity and reduce age bias.



## ASSIST OLDER ADULTS TO LIVE WITH DIGNITY IN A SUPPORTIVE ENVIRONMENT

DSA continued to help older adults live independently and with dignity.



Of case management clients served by DSA **LIVE ALONE**.



Of home service recipients **LIVE BELOW THE FEDERAL POVERTY LEVEL**.



## HEALTHY LIVING FOR ALL AGES

Over the year, **180 SOCIAL DANCES** brought in more than **11,468 ATTENDEES**, supporting both physical activity and emotional well-being among older adults. Programs like Falls Prevention and Medicare outreach—led by dedicated staff—continued to empower older adults to live safely and confidently at home.

## PROMOTING POSITIVE AGING THROUGH VOLUNTEERISM

DSA's Volunteer Programs—including the Retired & Senior Volunteer Program (*RSVP*), Foster Grandparent Program (*FGP*), Senior Companion Program (*SCP*), and Volunteers in Action (*VIA*)—remained a driving force in serving Albuquerque's older adults.

Additionally, the Home Services program engaged **120 VOLUNTEERS** who served **840 HOURS** helping **91 OLDER** adults with home maintenance—an impact valued at **\$26,812** through its annual HEATS ON project.

Other Volunteerism highlights include the Fiesta Fanatics Clean-Up where 4.2 tons of litter was picked up and properly disposed; the Annual RSVP Volunteer Appreciation Breakfast with **400 ATTENDEES**; and FGP receiving national recognition from Generations United as a "Program of Merit."



## HIGHLIGHTS ACROSS THE YEAR

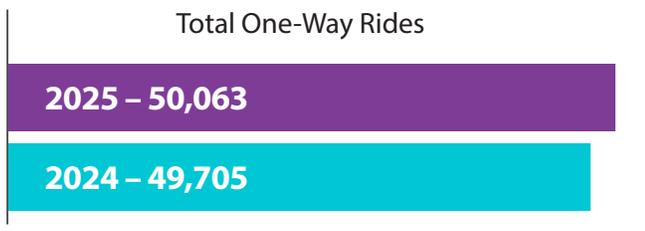
- Honored **ALBUQUERQUE RESIDENTS AGED 100+**, featured on KRQE.
- More than **300 PEOPLE ATTENDED** the **SENIOR TECH FAIR** at North Domingo Baca.
- DSA Meal Site Coordinators held the **ANNUAL SENIOR PROM** at Taylor Ranch Community Center with more than **150 ATTENDEES** to showcase social engagement and age positivity!
- **A SENIOR I KNOW ESSAY AWARDS** Recognized **30 STUDENT WRITERS** who celebrated the wisdom of elders.
- **PICKLEBALL TOURNAMENT PARTNERSHIP:** Over three days, **168 OLDER ADULT ATHLETES PARTICIPATED** in singles, doubles, and mixed pickleball events.
- **BIKE TO WORK WEEK, NATIONAL SENIOR HEALTH & FITNESS DAY**, and many other community events continued to promote wellness and engagement.
- DSA relaunched its **PETS PROJECT** for seniors. The Social Services Case Management team identified **50 HOMEBOUND SENIORS WITH CATS AND DOGS** to now receive donated pet food by the Nutrition/Transportation Division.
- DSA's Fiscal team successfully implemented a streamlined purchasing process, contributing to department-wide cost-saving measures without compromising service quality. Additionally, the Fiscal team and Strategic Planning and Data team worked together to create an internal dashboard to compare budget, performance, and spending allocations.
- The Nutrition Program and CASA's commercial kitchen were honored with the **BLOSSOM AWARD** from the New Mexico Grown Coalition for their continued work to **INCORPORATE LOCALLY PRODUCED FOOD** into our meal programs.

## FACTS, FIGURES, AND FORWARD MOMENTUM

DSA's Transportation Division continued to deliver excellent service—answering **94% OF ALL INCOMING CALLS** at 764-6464. DSA provides a variety of trips for those 60 and older from funding provided by the Area Agency on Aging. These trips include:

- Senior Recreational/Social Outings
- Senior Sports and Fitness Outings
- Itinerant/On Demand Trips (*non-medical and medical reservations*)
- Fixed route trips to closest meal sites
- Transport Foster Grandparents to local schools

### Rides Given to Adults 60+



**Vial of life kits** provide a way for medical information to be kept readily available for First Responders in case of an emergency.

**Staff Assembled:**  
**1,000 VIAL OF LIFE KITS**



**RSVP 2025 Pinning Ceremony:**  
**75 VOLUNTEERS PINNED**  
**1 35-YR VOLUNTEER**  
**2 25-YR VOLUNTEERS**  
**4 20-YR VOLUNTEERS**

**Volunteer Dottie Otto:**  
Received pin for **40 YEARS** of service.



## 2025 ANNUAL SURVEY

Surveys were distributed by DSA at senior and multigenerational centers to request their input on our performance and impact of programs. DSA received a total number of **567 SURVEY RESPONSES**.

### SURVEY RESULTS



#### SENIOR/MULTIGENERATIONAL CENTER'S MEALS

Of respondents stated they were **"Very Satisfied"** and **"Satisfied"** with their Senior/Multigenerational Centers and the Center's meals.



#### SENIOR/MULTIGENERATIONAL CENTER'S MEALS

Of respondents stated they were **"Very Satisfied"** and **"Satisfied"** with their Senior/Multigenerational Center's meals.



#### CENTER'S CLASSES & ACTIVITIES

Of respondents stated that Center's classes and activities, and field trips, were **"Very Important"** and **"Important"**.



#### HOME DELIVERED MEALS

Of respondents stated they were **"Very Satisfied"** and **"Satisfied"** with the Home Delivered Meal Program.



#### HOME DELIVERED MEALS

Of respondents stated the Home Delivered Meals were **"Very Important"** and **"Important"** to their quality of life.

FY2025 was a testament to what's possible when a community comes together—young and old, staff and volunteer, neighbor and friend. As DSA looks toward the future, we remain dedicated to **OUR MISSION: Encouraging all ages to engage, connect, and thrive—while ensuring every older adult in Albuquerque lives with dignity, independence, and joy.**

# CITY of ALBUQUERQUE

## TWENTY FOURTH COUNCIL

COUNCIL BILL NO. R-21-221 ENACTMENT NO. R-2022-008

SPONSORED BY: Klarissa J. Peña

1 RESOLUTION

2 APPROVING THE ONE ALBUQUERQUE AGE-FRIENDLY ACTION PLAN AND  
3 DIRECTING THE CITY OF ALBUQUERQUE'S DEPARTMENT OF SENIOR  
4 AFFAIRS TO USE THE AGING POPULATION STUDY TO IMPLEMENT THE  
5 PLAN.

6 WHEREAS, the development of new programs and initiatives aim to  
7 improve the quality of life and support healthy aging for current and future  
8 older adult cohorts; Thereby, strengthening and affirming the City of  
9 Albuquerque's commitment to making Aging a Top Priority; and

10 WHEREAS, adopting this Resolution furthers FY/21 Goal #1 on Human and  
11 Family Development aimed at providing people of all ages the opportunity to  
12 participate in the community and economy, and are well sheltered, safe,  
13 healthy, and educated; and

14 WHEREAS, it is projected, Bernalillo County's older adults will account for  
15 over 40% of the County's population in 2030; and

16 WHEREAS, it has been declared, poor health, economic instability and food  
17 insecurity of emerging older adults' cohorts is negatively impacting how we  
18 are aging as a society; and

19 WHEREAS, it is reported, ageism and workplace discrimination also  
20 negatively impact our aging experience and reduce our ability to earn and  
21 save for retirement; and

22 WHEREAS, the City heavily relies on volunteer labor from the community in  
23 order to provide regular meal service for seniors at community center and  
24 senior center facilities; and

25 WHEREAS, adopting this Resolution furthers FY/21 Goal #1 Priority  
26 Objective #3 aimed at creating a marketing and volunteer recruitment strategy

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1 targeting individuals 50 years of age or older, including recent retirees and  
2 low-income seniors, to increase the number of volunteers in the Department  
3 for innovative opportunities such as addressing senior challenges, promoting  
4 age-friendly initiative and utilizing skills and specialized expertise to improve  
5 services offered by the Department; and

6 WHEREAS, it is suggested that one of the most effective ways cities can  
7 prepare for serving their growing older adult population and become more  
8 resilient is to adopt an age-friendly initiative; and

9 WHEREAS, adopting this Resolution furthers FY/21 Goal #1 Priority  
10 Objective #4 aimed at developing age-friendly policies that focus on the eight  
11 domains of livability and creating partnerships with a variety of stakeholders,  
12 including internal City departments and external businesses and  
13 organizations, to improve existing and/or create new age-friendly initiatives;  
14 and

15 WHEREAS, there have been many City Councils around the nation that  
16 have adopted Age-Friendly Action Plan Resolutions, including Tucson and  
17 Phoenix Arizona, and Seattle Washington; and

18 WHEREAS, the City of Albuquerque was designated an age-friendly  
19 community by AARP and the WHO in February 2021; and

20 WHEREAS, the Age-Friendly Action Plan focuses on three key areas: 1)  
21 Age-Forward Economic Development, 2) Age-Inclusive City Design, and 3)  
22 Resilient Networks for Healthy Aging; and

23 WHEREAS, as part of being designated an age-friendly community by  
24 AARP and the WHO, the City of Albuquerque will need to re-evaluate its Age-  
25 Friendly Action Plan every 3-5 years to ensure continued progress toward new  
26 age-friendly strategies and to adapt the plan to the changing needs of the  
27 community; and

28 WHEREAS, adopting an Age-Friendly Albuquerque Action Plan will allow  
29 the Department of Senior Affairs and City Council to assess how new age-  
30 friendly strategies are being implemented; and

31 WHEREAS, to continue the momentum behind this initiative, City Councilor  
32 Klarissa Peña commissioned the Department of Senior Affairs in 2020 to

1 conduct a comprehensive study aimed at identifying strategies and  
2 recommendations for implementing the Plan; and

3 WHEREAS, Councilor Peña’s comprehensive study furthered FY/21 Goal #1  
4 Priority Objective #6 aimed at preparing and planning to provide services for a  
5 growing aging population; and

6 WHEREAS, in October 2021, the Department of Senior Affairs presented the  
7 findings and recommendations from their Aging Population Study to the City  
8 Council; and

9 WHEREAS, one of the key recommendations from the Study was to  
10 encourage collaboration and partnerships with the Department of Senior  
11 Affairs and other City Departments to lead future Action Plan strategy cycles;  
12 and

13 WHEREAS, one of the key recommendations from the Study was for the  
14 Department of Senior Affairs to designate a team whose primary focus is  
15 advocacy and engagement aimed at building strong relationships among  
16 community businesses, organizations, and other City departments to raise  
17 awareness of aging issues; and

18 WHEREAS, the creation of this new team will also ensure enhancement of  
19 age-friendly programs and policies throughout the City, while allowing City  
20 departments to maintain their primary focus on implementing their respective  
21 programs; and

22 WHEREAS, the new team will also need to manage, assess, and expand  
23 existing programs and services along with special programming for the Age-  
24 Friendly Initiative.

25 WHEREAS, the new team will be responsible for community engagement,  
26 data collection, and quality control evaluation in accordance with the Age-  
27 Friendly Action Plan; and

28 WHEREAS, the Department of Senior Affairs will explore opportunities for  
29 establishing partnerships with the University of New Mexico and Central New  
30 Mexico Community College to develop innovative solutions through “think  
31 tanks” between students and older adults to address important issues facing  
32 the growing older adult population for Albuquerque; and

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1 WHEREAS, the Department of Senior Affairs will also explore opportunities  
2 for creating and offering age-bias awareness programs to implement policies  
3 and practices that aim to change current bias around aging; and

4 WHEREAS, AARP New Mexico and Senior Affairs are currently in  
5 conversation on how to partner in creating age-bias awareness programming;  
6 and

7 WHEREAS, as part of the FY21 Budget Cycle, the Department of Senior  
8 Affairs will be hiring a Strategic Planning Manager who will be responsible for  
9 leading the new team's efforts in evaluating the department's internal and  
10 external capacity, coordinating community engagement and advocacy, data  
11 collection, and program and service delivery evaluation; and

12 WHEREAS, the Department of Senior Affairs is in the preliminary stages of  
13 defining the department's strategic path for services and programs beyond  
14 the Area Agency on Aging grant funding; and

15 WHEREAS, in order to ensure the long-term implementation of the Age-  
16 Friendly Action Plan, the Department of Senior Affairs will need to assess its  
17 internal staffing capacity to implement the strategic plan, work with other City  
18 Departments to assess their own policies and programming as related to  
19 meeting the needs of Albuquerque's aging population, and most importantly  
20 collaborate with local community groups and organizations who are already  
21 working to address the needs of Albuquerque's aging population.

22 BE IT RESOLVED BY THE COUNCIL, THE GOVERNING BODY OF THE CITY  
23 OF ALBUQUERQUE:

24 Section 1. The City Council will formally approve the One Albuquerque  
25 Age-Friendly Action Plan.

26 Section 2. The Department of Senior Affairs will formally create an  
27 advocacy, engagement and quality control team to help implement the Age-  
28 Friendly Action Plan.

29 Section 3. The Department of Senior Affairs will work with the new team to  
30 focus on three key areas: 1) building relationships and investment from  
31 community groups and organizations working across the city, 2) assessing  
32 the Department of Senior Affairs' current internal capacity to determine  
33 staffing needs for implementing and executing the Age-Friendly Action Plan,

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1 and 3) working across City Departments to identify any particular policy or  
2 programmatic change opportunities as related to meeting the needs of  
3 Albuquerque’s aging population.

4 Section 4. The Department of Senior Affairs and the new team will keep City  
5 Council informed about the Department’s most recent efforts by providing  
6 them with quarterly updates in the form of Interoffice Memorandums as well  
7 as Annual Reports. While quarterly Interoffice Memorandums will be used to  
8 update City Council on the internal work efforts of the Department of Senior  
9 Affairs, the Annual Reports will include policy and/or programmatic  
10 recommendations that could impact other departments’ work, such as  
11 amendments to the Integrated Development Ordinance or priority projects in  
12 the Capital Improvement Plan.

13 Section 5. The Department of Senior Affairs and the new team will regularly  
14 meet with various City Boards and Commissions to evaluate and review  
15 policy and programming that relates to meeting the needs of Albuquerque’s  
16 aging population in order to incorporate their most recent efforts into the  
17 Interoffice Memorandums and Annual Reports. These Boards and  
18 Commissions include but are not limited to the Americans with Disabilities  
19 Act Advisory Council, Older American’s Act Advisory Council, Senior Affairs  
20 Advisory Council, and the Mayor’s Youth Advisory Council.

21 Section 6. The Department of Senior Affairs and the new team will continue  
22 to develop 1) the age-friendly asset inventory and 2) community partner age-  
23 friendly commitment statements. The age-friendly asset inventory provides  
24 the City a comprehensive list of age-friendly programs and services from  
25 private, public and non-profit partners. The inventory is created from  
26 community partners and City department commitment statements. With these  
27 statements, community partners sign a commitment supporting an age-  
28 friendly Albuquerque and list their age-friendly resources, services, and  
29 programs. This inventory can grow to become an important database of City  
30 and community-based aging resources and can assist Albuquerque’s aging  
31 network, including the Bernalillo County Area Agency on Aging, in growing  
32 alternative points of service for older adults.

1 Section 7. The Department of Senior Affairs will work closely with the  
2 Office of Neighborhood Coordination, Office of Civic Engagement, and the  
3 Office of Equity and Inclusion to identify best practices for coordinating  
4 equitable outreach to community members and organizations and other  
5 stakeholders.

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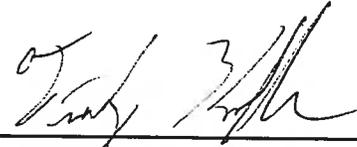
1 PASSED AND ADOPTED THIS 19<sup>th</sup> DAY OF January, 2022  
2 BY A VOTE OF: 9 FOR 0 AGAINST.

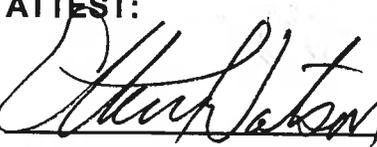
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Isaac Benton, President  
City Council

APPROVED THIS 1 DAY OF February, 2022

Bill No. R-21-221

  
Timothy M. Keller, Mayor  
City of Albuquerque

ATTEST:  
  
Ethan Watson, City Clerk

[Bracketed/Underscored Material] - New  
[Bracketed/Strikethrough Material] - Deletion