CITY of ALBUQUERQUE TWENTY SIXTH COUNCIL

COUNCIL BILL NO. R-24-81 **ENACTMENT NO. SPONSORED BY: Tammy Fiebelkorn and Dan Champine** 1 RESOLUTION 2 DIRECTING THE CITY ADMINISTRATION TO CREATE AN ARTIFICIAL 3 INTELLIGENCE POLICY WORKING GROUP, REQUIRING DEVELOPMENT OF A CITY OF ALBUQUERQUE ARTIFICIAL INTELLIGENCE POLICY, PROVIDING AN 4 APPROPRIATION TO THE DEPARTMENT OF TECHNOLOGY AND 5 6 INNOVATION. 7 WHEREAS, the City of Albuquerque is committed to responsible and 8 ethical use of Artificial Intelligence (AI) through principles that ensure 9 transparency, fairness, accountability, and the protection of individual human 10 rights in all Al-related activities conducted by the City and the community; and Deletion. 11 WHEREAS, AI has evolved to Generative AI, a class of computer software 12 and systems, or functionality within systems, that uses large language 13 models, algorithms, deep-learning, and machine learning models, and are Bracketed/Strikethrough Material] -14 capable of generating new content, including but not limited to text, images, 15 video, and audio, based on patterns and structures of input data; and 16 WHEREAS, AI can expand the breadth and depth of creativity across all 17 skill levels, produce quality content, enhance the capability of City policies 18 and procedures, and enable the quick gathering and analysis of data to 19 improve the development of policies and the delivery of services; and 20 WHEREAS, City Departments such as the Department of Technology and 21 Innovation and Albuquerque Fire Rescue are already employing Al to increase 22 efficiencies in operations, and other Departments are researching potential Al 23 uses employed in peer-cities around the country; and 24 WHEREAS, All must be applied with great care as it also has the potential of

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perpetuating discrimination, social inequities, privacy violations, consent

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I	issues, security risks, environmental impacts, and deeper concentration of
2	power, among many other potential negative impacts; and
3	WHEREAS, a careful, prudent and well-planned Al Policy will protect
4	against misuse and drive innovation, support increased efficiencies in
5	operations and improve experiences for community engagement; and
6	WHEREAS, the City of Albuquerque is committed to designing, developing,
7	and deploying Al technologies in a responsible, ethical, and empowering
8	manner; and
9	WHEREAS, the first step to ensuring responsible and ethical use of Al
10	technologies is to initiate a collaborative process to develop the City's overall
11	Al policy where technical experts and local stakeholders participate in a
12	working group to share their experience and co-develop the City's Al Policy;
13	and
14	WHEREAS, it is in the best interest of the City and the community for the
15	City Council to be proactive and enact legislation that requires the creation of
16	a policy framework to guide the continued use of Al moving forward.
<u>.</u> 17	BE IT RESOLVED BY THE COUNCIL, THE GOVERNING BODY OF THE CITY OF
- Deletion 20	ALBUQUERQUE:
$\frac{\partial}{\partial \theta}$ 19	SECTION 1. The Administration and the City Council shall convene an Al
<u> </u> 20	Working Group that is staffed by the Department of Technology and
21 22 22 23 24 25 25 25 25 25 25 25	Innovation (DTI), provided support by the City Council Services Department as
± 22 ★ 22	needed, and includes technical members from City Staff and stakeholders
23	from the community. The working group should include staff from the
24	following City Departments:
Bracketed/Strikethrough Bracketed/Strikethrough 25 26 27 28 29 29 29 29 29 29 29 29 29 29 29 29 29	 Department of Technology and Innovation (DTI),
26	City Council Services Department,
#S/potosp 28	Mayor's Office,
28	City Clerk's Office,
<u></u> 29	 Albuquerque Police Department's Real Time Crime Center,
30	General Services Department - Energy & Sustainability Management
31	Division,
32	Human Resources Department

• Office of Equity and Inclusion,

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1	Legal Department, and	
2	 Planning Department - Albuquerque Geographical Information Syste 	ms
3	Division,	
4	The working group shall include stakeholders from the following community	y
5	entities and other stakeholder groups that the Administration and City Cour	ncil
6	identify over the course of their research and deliberation:	
7	 City of Albuquerque's Information Services Commission, 	
8	Albuquerque Police Officers' Association	
9	American Federation of State, County and Municipal Employees	
10	(AFSCME) Council 18: New Mexico and Colorado	
11	Civil Rights Advocates	
12	Community Members	
13	 International Association of Fire Fighters (IAFF) Local 244 	
14	Software Vendors	
15	Representatives from the University of New Mexico Department of	
16	Computer Sciences and other local universities and colleges doing	
17	research in software sciences and computer sciences, including	
18	students, staff, and researchers,	
19	SECTION 2. The working group shall be responsible for working togethe	r to
20	produce an Al Policy including, but not limited to, the following deliverable	s:
21	Policy Documents: Develop documents with language that is easily	
22	accessible and understood by community members to include:	
23	 Al Policy Mission Statement and Implementation: Develop an I 	41
24	policy statement that includes the legal status of the Al policy	
25	governance structure (Ordinance or Administrative Instruction	ı),
26	and a prioritization matrix identifying where and when AI is	
27	intended to be implemented.	
28	 Definitions: Identify and define key terms related to AI 	
29	development and implementation derived from definitions	
30	included in peer-cities' policy, federal and state policy docume	nts

and reports, and studies pertaining to creating AI standards.

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- Inventory of Current AI Practices of City Departments: Inventory
 and compile into a report the current use of AI by City
 Departments, the resources and skills required by City staff
 and/or contractors to successfully utilize AI, the potential positive
 and negative impacts of Departments' use of AI, and monetary
 costs associated with utilizing AI.
- Community Engagement Plan: Create a process by which public engagement will occur in the development of the Al Policy and procedures within the Al Policy to provide for continual public engagement in the City's use of Al. This should include, but is not limited to, gathering input as to the purpose, objectives, engagement principles and strategies, and equity and accessibility components of an Al policy. There shall also be a continual community engagement component of the policy that includes procedures for;
 - Regularly disseminating to the community information gathered through AI by City staff and contractors,
 - Ensuring information quality, reproducibility, and transparency, along with verification processes,
 - Using the City's public AI channels, and
 - Protecting the public.
- Integration of AI into the Operations of City Government: Develop processes to use AI to support the work of City employees and contractors, and offer AI tools to the public to improve the delivery of City Services. Development of the policy should include procedures for:
 - Identifying jobs that might be impacted by AI, up-skilling and/or re-skilling possible needs, tools for addressing problems created by AI, bias mitigation protocols, pilot projects, legal and regulatory considerations.

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- Integrating Al into the planning and procurement process that determine Al architecture, conduct readiness assessment, develop data systems,
- Conducting Al product review, piloting, and security testing.
- Training City Staff, Contractors, and Community Members in the
 Use of AI: Training City Staff and the public to create prompts,
 determining what prompts can and cannot be used, verifying the
 accuracy of responses, and avoiding bias, discrimination, privacy
 violations, intellectual property right violations, etc. Training
 should include information source disclosure procedures,
 scenario training, and responsible experimentation methods.
- Code of Ethics: Create protocols to account for transparency, fairness, equity, and secure the use of AI and assigning responsibility for managing the implementation and monitoring of the City's use of AI.
- Privacy and Security Protocol: Develop a process by which City staff, contractor, and community member data is managed and reviewed for inaccuracy, cyber security, intellectual property infringements, regulatory compliance, personal/individual privacy, election and referendum security, and law enforcement. This should include protocols for ensuring secure use of City staff, contractor, and community members' data that is sensitive and/or confidential.
- Implementation Cost Analysis: Conduct a cost analysis of implementing AI technologies/applications among City
 Departments. The analysis should include costs associated with staffing, training, managing data, reporting data, and ensuring compliance with AI use standards.
- Enforcement Measures to Ensure Responsible Use of Al: Develop enforcement measures, the means by which they will be implemented, and the parties responsible for enforcement, such

	1	as a Chief Technology Officer position, an Al Enforcement Board,
	2	or expansion of the purview of the City of Albuquerque
	3	Information Services Commission.
	4	SECTION 3. The Department of Technology and Innovation shall submit a
	5	Report containing an Al Policy, as prescribed in Section 2 of this Report. The
	6	Report should be submitted by Executive Communication to the City Council
	7	President within nine months of the enactment of this resolution.
	8	SECTION 4. The following appropriation is hereby adjusted to the following
	9	programs from fund balance and/or revenue for operating City government in
	10	Fiscal Year 2025 to support the development and implementation of the policy
	11	and identification of best practices with all Al uses:
	12	GENERAL FUND-110
	13	Technology and Innovation Department
	14	Information Services 40,000
	15	SECTION 5. SEVERABILITY. If any section, paragraph, sentence, clause,
	16	word, or phrase of this Resolution is for any reason held to be invalid or
	. 17	unenforceable by any court of competent jurisdiction, such decision shall not
≷	<u>18</u>	affect the validity of the remaining provisions of this Resolution. The Council
<u> Material</u>] - New.	Deletion. 18	hereby declares that it would have passed this Resolution and each section,
- a	· 20	paragraph, sentence, clause, word, or phrase thereof irrespective of any
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