## CITY of ALBUQUERQUE TWENTY SIXTH COUNCIL

COUNCIL BILL NO. <u>F/S R-24-81</u> ENACTMENT NO. **SPONSORED BY: Tammy Fiebelkorn and Dan Champine** 1 RESOLUTION 2 DIRECTING THE CITY ADMINISTRATION TO CREATE AN ARTIFICIAL 3 INTELLIGENCE POLICY WORKING GROUP, REQUIRING DEVELOPMENT OF A CITY OF ALBUQUERQUE ARTIFICIAL INTELLIGENCE POLICY, PROVIDING AN 4 APPROPRIATION TO THE DEPARTMENT OF TECHNOLOGY AND 5 6 INNOVATION. 7 WHEREAS, the City of Albuquerque embraces a new culture of accountable 8 empowerment with the rise of Artificial Intelligence (AI); and 9 WHEREAS, the City of Albuquerque is committed to responsible and 10 ethical use of AI, through principles that ensure transparency, fairness, 11 accountability, and the protection of individual human rights in all Al-related Bracketed/Underscored Material] - New. 12 activities conducted by the City of Albuquerque; and 13 WHEREAS, AI has evolved to Generative AI, a class of computer software 14 and systems, or functionality within systems, that uses large language 15 models, algorithms, deep-learning, and machine learning models, and are 16 capable of generating new content, including but not limited to text, images, 17 video, and audio, based on patterns and structures of input data; and 18 WHEREAS, AI can expand the breadth and depth of creativity across all 19 skill levels, produce quality content, enhance the capability of City of 20 Albuquerque policies and procedures, and enable the quick gathering and 21 analysis of data to improve the development of policies and the delivery of 22 services; and 23 WHEREAS, City Departments such as the Department of Technology and 24 Innovation and Albuquerque Fire Rescue are already employing Al to increase 25 efficiencies in operations, and other Departments are researching potential Al

uses employed in peer-cities around the country; and

1	WHEREAS, Al must be applied with great care as it also has the potential of
2	perpetuating discrimination, social inequities, privacy violations, consent
3	issues, security risks, environmental impacts, and deeper concentration of
4	power, among many other potential negative impacts; and
5	WHEREAS, a careful, prudent and well-planned AI policy will protect
6	against misuse and drive innovation, support increased efficiencies in
7	operations and improve experiences for community engagement; and
8	WHEREAS, the City of Albuquerque is committed to designing, developing,
9	and deploying Al technologies in a responsible, ethical, and empowering
10	manner; and
11	WHEREAS, the first step to ensuring responsible and ethical use of Al
12	technologies is to initiate a collaborative process to develop the City of
13	Albuquerque's overall Al policy where technical experts and local
14	stakeholders participate in a working group to share their experience and co-
15	develop the City of Albuquerque's Al policy; and
16	WHEREAS, the City of Albuquerque Department of Technology and
17	Innovation has initiated development of internal policies to guide the use of Al
18	by City Departments. A draft policy has been submitted to the Technical
19	Review Committee and that can be further reviewed and expanded upon by
20	the working group; and
21	WHEREAS, it is in the best interest of the City of Albuquerque and the
22	community for the City Council to be proactive and enact legislation that
23	requires the creation of a policy framework to guide the continued use of AI in
24	City of Albuquerque operations, encourage innovation among the City of
25	Albuquerque's existing contractors and vendors while creating a business
26	and regulatory environment that is welcoming to technology companies
27	emerging in the field of Al.
28	BE IT RESOLVED BY THE COUNCIL, THE GOVERNING BODY OF THE CITY OF
29	ALBUQUERQUE:
30	SECTION 1. The Administration and the City Council shall convene an Al
31	Working Group that is staffed by the Department of Technology and
32	Innovation (DTI), provided support by the City Council Services Department as
33	needed, and includes members from City Staff and stakeholders from the

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- community. The working group should include staff from the following City 1 2 **Departments:** 3 Department of Technology and Innovation (DTI),
- 4 City Council Services Department,
- 5 Mayor's Office,
- 6 • City Clerk's Office,
- 7 Albuquerque Police Department's Real Time Crime Center,
- 8 General Services Department - Energy & Sustainability Management 9 Division.
- Human Resources Department, 10
- 11 Office of Equity and Inclusion,
- 12 Legal Department,
- 13 Planning Department - Albuquerque Geographical Information Systems 14 Division, and
- 15 **Department of Finance and Administration – Purchasing Division.**
- 16 The working group shall include stakeholders from the following community **17** entities and other stakeholder groups that the Administration and City Council 18 identify over the course of their research and deliberation:
  - City of Albuquerque's Information Services Commission,
  - Albuquerque Police Officers' Association
  - American Federation of State, County and Municipal Employees (AFSCME) Council 18: New Mexico and Colorado
  - Civil Rights Advocates
  - Community Members
  - International Association of Fire Fighters (IAFF) Local 244
  - Software Vendors
  - Representatives from the University of New Mexico Department of Computer Sciences and other local universities and colleges doing research in software sciences and computer sciences, including students, staff, and researchers,
- 31 • State of New Mexico researchers, staff, and elected officials involved in 32 the research and development of Al policy for the State of New Mexico.

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SECTION 2. The working group shall be responsible for working together to produce an Al Policy including, but not limited to, the following deliverables:

- Policy Documents: Develop documents with language that is easily accessible and understood by community members to include:
  - Al Policy Mission Statement and Implementation: Develop an Al policy statement for the City of Albuquerque that includes the legal status of the Al policy governance structure Ordinance or Administration Instruction), and a prioritization matrix identifying possible uses of Al.
  - Definitions: Identify and define key terms related to Al development and implementation derived from definitions included in peer-cities' policy, federal and state policy documents and reports, and studies pertaining to creating AI standards.
  - Inventory of Current Al Practices of City Departments: Inventory and compile into a report the current use of Al by City Departments, the resources and skills required by City staff and/or contractors to successfully utilize AI, the levels of risk of associated with the City of Albuquerque's Al applications, the potential positive and negative impacts of Departments' use of Al, and monetary costs associated with utilizing Al.
  - Community Engagement Plan: Create a process by which public engagement will occur in the development of the Al Policy and procedures within the Al Policy to provide for continual public engagement in the City of Albuquerque's use of Al. This should include, but is not limited to, gathering input as to the purpose, objectives, engagement principles and strategies, and equity and accessibility components of an Al policy. There shall also be a continual community engagement component of the policy that includes procedures for:
    - Regularly disseminating to the community information gathered through AI by City staff and contractors,

 Ensuring information quality, reproducibility, and 2 transparency, along with verification processes, 3 Protecting the public. 4 Integration of AI into the Operations of City Government: Develop processes to use AI to support the work of City of Albuquerque 5 employees and contractors and offer Al tools to the public to 6 7 improve the delivery of City Services. Development of the policy 8 should include procedures for: 9 Identifying jobs that might be impacted by Al, up-skilling 10 and/or re-skilling possible needs, tools for addressing 11 problems created by AI, bias mitigation protocols, pilot 12 projects, legal and regulatory considerations, 13 Integrating Al into the planning and procurement process 14 that determine AI architecture, conduct readiness 15 assessment, and develop data systems, 16 Conducting Al product review, piloting, and security **17** testing. Bracketed/Underscored Material] - New. 18 Training City Staff, Contractors, and Community Members in the 19 Use of Al: Training City Staff and the public to create prompts, 20 determining what prompts can and cannot be used, verifying the 21 accuracy of responses, and avoiding bias, discrimination, privacy 22 violations, intellectual property right violations, etc. Training 23 should include information source disclosure procedures, 24 scenario training, and responsible experimentation methods. 25 Code of Ethics: Create protocols to account for transparency, 26 fairness, equity, and secure the use of AI and assigning 27 responsibility for managing the implementation and monitoring of 28 the City of Albuquerque's use of Al. Privacy and Security Protocol: Develop a process by which City 29 30 staff, contractors, and community member data is managed and reviewed for inaccuracy, cyber security, intellectual property 31 32 infringements, regulatory compliance, personal/individual

- privacy, election and referendum security, and law enforcement.

  This should include protocols for ensuring secure use of City

  staff, contractor, and community members' data that is sensitive and/or confidential.
  - Implementation Cost Analysis: Conduct a cost analysis of implementing AI technologies/applications among City
     Departments. The analysis should include costs associated with staffing, training, managing data, reporting data, and ensuring compliance with AI use standards.
  - Enforcement Measures to Ensure Responsible Use of Al: Develop enforcement measures, the means by which they will be implemented, and the parties responsible for enforcement, such as an Al Enforcement Board, or expansion of the purview of the City of Albuquerque Information Services Committee.

SECTION 3. The Department of Technology and Innovation shall submit a Report containing an Al Policy, as prescribed in Section 2 of this Report. The Report should be submitted by Executive Communication to the City Council President within nine months of the enactment of this resolution.

SECTION 4. The following appropriation is hereby adjusted to the following programs from fund balance and/or revenue for operating City government in Fiscal Year 2025 to support the City of Albuquerque's development and implementation of the policy and identification of Al best practices for Al users].

## **GENERAL FUND-110**

**Technology and Innovation Department** 

**Information Services** 

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SECTION 5. SEVERABILITY. If any section, paragraph, sentence, clause, word, or phrase of this Resolution is for any reason held to be invalid or unenforceable by any court of competent jurisdiction, such decision shall not affect the validity of the remaining provisions of this Resolution. The Council hereby declares that it would have passed this Resolution and each section, paragraph, sentence, clause, word, or phrase thereof irrespective of any provision being declared unconstitutional or otherwise invalid.