

1 Council hereby declares that it would have passed this Resolution and each
2 section, paragraph, sentence, clause, word or phrase thereof irrespective of
3 any provision being declared unconstitutional or otherwise invalid.

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1 PASSED AND ADOPTED THIS 21st DAY OF January, 2026
2 BY A VOTE OF: 9 FOR 0 AGAINST.

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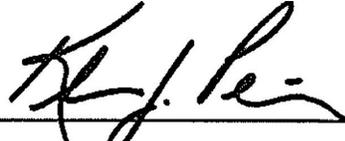
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10 Klarissa J. Peña, President
11 City Council

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14 APPROVED THIS 3 DAY OF February, 2026

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18 Bill No. R-26-1

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23 Timothy M. Keller, Mayor
24 City of Albuquerque

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ATTEST:

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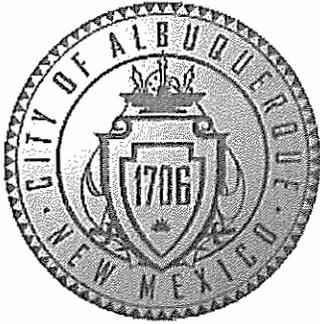
30 Ethan Watson, City Clerk

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Mayor Timothy M. Keller

CITY OF ALBUQUERQUE
Albuquerque, New Mexico
Office of the Mayor

INTER-OFFICE MEMORANDUM

December 14, 2025

TO: Brook Bassan, President, City Council

FROM: Timothy M. Keller, Mayor

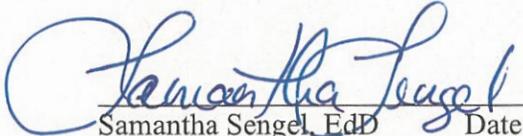
A handwritten signature in black ink, appearing to be 'TK', is written over the name 'Timothy M. Keller'.

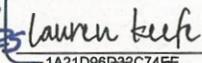
SUBJECT: Resolution to Request use of FY25 Fund 265 Rapid Rehousing Project appropriated funds to increase the Heading Home Contract #2025SS00000245 by \$662,526.92 to Maintain Housing for 92 Households through the end of FY26.

Department of Health, Housing, and Homelessness is requesting City Council approval to add funds in the amount of \$662,526.92 to the FY26 Social Services Agreement with Heading Home to maintain 92 households with permanent supportive housing services and supports through June 30, 2026. This approval will allow for the time of performance to be extended for an additional four (4) months, ending June 30, 2026. The total contract amount with Heading Home will not exceed \$2,693,924.72. The Department of Health, Housing, and Homelessness plans to use fund 265 established through Resolution R-2025-001 to cover the increase. This project is needed to ensure households already stabilized in Permanent Supportive Housing can maintain their housing and avoid returning to homelessness.

Approved:

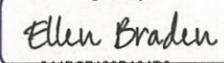
Approved as to Legal Form:


Samantha Sengel, EdD Date
Chief Administrative Officer

DocuSigned by:
 12/24/2025 | 7:57 AM MST
Lauren Keele Date
City Attorney

Initial


Recommended:

DocuSigned by:
 12/23/2025 | 12:11 PM MST
Ellen Braden, Acting Director Date
Department of Health, Housing and Homelessness

Cover Analysis

1. What is it?

Resolution to request use of FY25 Fund 265 Rapid Rehousing Projected appropriated funds to increase FY26 Heading Home contract #2025SS00000245 in the amount of \$662,526.92 to maintain housing for 92 households through June 30, 2026.

2. What will this piece of legislation do?

Heading Home's FY26 Contract #2025SS00000245, serves 92 households with rental assistance, case management, and wrap-around services, will expire on February 28, 2026. This legislation will extend services through June 30, 2026 by providing additional funding in the amount of \$662,526.92 to enable Heading Home to maintain vital services to 92 households.

3. Why is this project needed?

To prevent eviction and homelessness by maintaining housing for 92 households Heading Home serves under its current contract, which ends on February 28, 2026.

4. How much will it cost and what is the funding source?

Up to \$662,526.92. The funding source will be FY25 Fund 265 Rapid Rehousing Projected appropriated funds.

5. Is there a revenue source associated with this contract? If so, what level of income is projected?

No.

6. What will happen if the project is not approved?

92 families will lose housing and supportive services due to funding constraints.

7. Is this service already provided by another entity?

Yes. The Department of Health, Housing, and Homelessness partners with 16 non-profits throughout the city of Albuquerque to provide individuals and families with housing services who were previously unhoused.

FISCAL IMPACT ANALYSIS

Resolution to Request and Increase FY26 Heading Home Contract #2025SS00000245 by \$662,526.92 using FY25 fund 265 Prepaid Rapid Rehousing project appropriation in order to Maintain Housing for 92 Households through June 30, 2026.

TITLE:

R: R-25-114
 FUND: 265
 DEPT: HHH

- No measurable fiscal impact is anticipated, i.e., no impact on fund balance over and above existing appropriations.
- (If Applicable) The estimated fiscal impact (defined as impact over and above existing appropriations) of this legislation is as follows:

	Fiscal Years				
	2026	2027	#	2028	Total
Base Salary/Wages					-
Fringe Benefits at					-
Subtotal Personnel	-	-		-	-
Operating Expenses					
Property					-
Indirect Costs	-	-		-	-
Total Expenses	\$ -	\$ -	\$ -	\$ -	\$ -
[X] Estimated revenues not affected					
[] Estimated revenue impact					
Revenue from program					
Amount of Grant					0
City Cash Match					
City Inkind Match					
City IDOH					
Total Revenue	\$ -	\$ -	\$ -	\$ -	\$ -

These estimates do not include any adjustment for inflation.
 * Range if not easily quantifiable.

Number of Positions created

COMMENTS: This Resolution will authorize an increase of \$662,526.92 in funding to a total annual contract amount not to exceed \$2,693,924.72. The increased funding is for housing assistance and support services for families facing housing insecurity. In FY26 there will be no fiscal impact, and will use existing FY25 appropriation in Fund 265/Project 30_RRH_25 (R-25-114).

COMMENTS ON NON-MONETARY IMPACTS TO COMMUNITY/CITY GOVERNMENT:

PREPARED BY:

APPROVED:

DocuSigned by:
Jennifer Cano 12/23/2025 | 11:24 AM MST
 DA267CBE2E2A5A3
 FISCAL MANAGER

DocuSigned by:
Ellen Braden 12/23/2025 | 12:11 PM MST
 DIRECTOR (date)

REVIEWED BY:

Signed by: *Diane Shaver* 12/23/2025 | 12:49 PM MST
 768F0AB860000000
 EXECUTIVE BUDGET ANALYST

DocuSigned by: *Lawrence Davis* 12/23/2025 | 4:26 PM MST
 CS2044C040000000
 BUDGET OFFICER (date)

Signed by: *Christine Bourner* 12/23/2025 | 4:29 PM MST
 CITY ECONOMIST

AGREEMENT

THIS AGREEMENT is made and entered into upon the final date of signature below, by and between the City of Albuquerque, New Mexico, a municipal corporation (the "City"), and HEADING HOME, PO Box 27636, Albuquerque, NM 87125, a New Mexico non-profit (the "Contractor").

RECITALS

WHEREAS, the City has determined that it will provide basic social services to ensure that its residents are afforded access to basic services required to maintain a reasonable quality of life; and

WHEREAS, these services enhance the health, wellness, education and public safety of the City of Albuquerque; and

WHEREAS, the City has appropriated funds ("City Funds") for this purpose; and

WHEREAS, the City desires to engage the Contractor to render certain social services as described herein; and

WHEREAS, the Contractor represents that it has the expertise and resources necessary to render such social services; and

NOW THEREFORE, in consideration of the premises and mutual obligations herein, the parties hereto do mutually agree as follows:

1. Goals and Objectives: The Contractor agrees to accomplish the goals and objectives set out in Exhibit A to this Agreement in a satisfactory and proper manner, as determined by the City and within the financial resources provided.
2. Scope of Services: The Contractor shall perform the services set out in Exhibit A ("Services") in a satisfactory and proper manner as determined by the City and within the financial resources provided.
3. Time of Performance: Services of the Contractor designated herein are to commence July 1, 2025, and shall be undertaken and completed in such sequence as to assure their expeditious completion in light of the purposes of this Agreement, but in any event, all of the Services required hereunder shall be completed by December 31, 2025. In the event of a delay in executing this Agreement, it is the intent and explicit agreement of the parties that all terms of this Agreement shall be applicable continuously commencing July 1, 2025, and the parties ratify all actions taken pursuant to this Agreement from July 1, 2025, through to the execution of this Agreement. The parties explicitly agree that the insurance requirements and indemnification are applicable continuously commencing on July 1, 2025.
4. Compensation and Method of Payment:

- A. Maximum Compensation: For performing the Services specified in Section 2 of this Agreement, the City agrees to pay the Contractor a total amount of ONE MILLION, SEVEN HUNDRED THIRTY-SIX THOUSAND, THREE HUNDRED NINTEY-SEVEN AND 80/100 DOLLARS (\$1,736,397.80) per year, which payment is contingent upon the City's annual budget approval process and City Council appropriations, and which amount includes any applicable gross receipts taxes and shall constitute full and complete compensation for the Contractor's Services under this Agreement, including all expenditures made and expenses incurred by the Contractor in performing the Services, per the "City Budgets" attached hereto and made a part hereof as Exhibit B.
- B. Method of Payment:
- (1) The City agrees to pay such sum to the Contractor on a cost reimbursement basis at monthly intervals, and subsequent to receipt of a requisition for payment in compliance with the budgetary and fiscal guidelines of the City. Only those costs which are allowable under the terms of this Agreement shall be reimbursed. The City shall withhold reimbursement to the Contractor for failure to perform the Services described in this Agreement and for failure to meet any other requirements of this Agreement. Payment will be withheld until such time as the Contractor is in full compliance with all the terms of this Agreement.
 - (2) All requisitions for payment submitted by the Contractor must be supported by documentation of Services provided in the Contractor's files, and indicate "pay now."
 - (3) Checks issued by the Contractor to pay obligations incurred under this Agreement shall be made payable to the vendor for services or materials and not to cash.
 - (4) The funds received by the Contractor under this Agreement shall be spent by the Contractor within three (3) days of the receipt of said funds unless such funds are for the reimbursement of costs for which Contractor funds have already been spent.
 - (5) The City and the Contractor specifically agree that although the default payment schedule for the City is "net 30," under this Agreement the City's payment terms with the Contractor will be "pay now." This Agreement authorizes that the process required for payment may begin upon receipt of the invoice by the City, rather than 30 days after the invoice date.
- C. Program Income: Program Income refers to the gross income earned by the Contractor from City-supported activities. Program Income shall be treated as described in the *Administrative Requirements for Social Services Contracts Awarded Under the City of Albuquerque*, Section 13.B. Accounting for Program Income, as amended.
- D. Responsibility to Monitor Contract: Contractor shall be responsible for ensuring that the Contractor does not bill for Services in an amount that exceeds the total contract amount. With each invoice submitted to the City, the Contractor shall include a ledger

report that identifies the total amount the Contractor has billed for Services under this Agreement and any Supplements to this Agreement. If at any time the Contractor determines that payment for Services may or will exceed the total amount provided in this Agreement and any Supplements to this Agreement, the Contractor shall notify the City in writing, as soon as possible after making that determination. If the Contractor's billing exceeds the amount of this Agreement and any Supplements, the City may stop or delay payment, or the Services may be ceased or delayed at the City's request.

5. Budget Revisions: The Contractor shall inform the City of any "line item" revisions to the City Budgets, within the Maximum Compensation shown in this Agreement and shall obtain the City's prior written approval of any budget line item change that represents at least Five Hundred Dollars (\$500) or five percent (5%) or more of the line item amount, whichever is greater, pursuant to the latest approved budget. Provided, however, that any budget revisions must be eligible expenditures under this Agreement.
6. Amendment to Agreement: Amendments to this Agreement shall be in writing and signed by both parties.
7. Fiscal Agent, Purchasing Agent, and Personnel Agent:
 - A. The Contractor shall serve as its own fiscal agent, purchasing agent, and personnel agent.
 - B. Contractor shall have and maintain financial policies and procedures, an accounting system, purchasing policies and procedures (including bid requirements) and personnel policies and procedures that adhere to generally accepted accounting and management standards and practices.
8. Performance Monitoring: The Contractor will from time to time provide assistance and information needed by City staff to monitor and evaluate the performance of the above mentioned Scope of Services. It is understood that City staff, at its discretion, may perform periodic fiscal and program monitoring reviews on dates to be arranged. It is also understood that reviews by other officials may be required on dates to be arranged.
9. Restrictions on Use of Funds:
 - A. Contractor must establish and use a set of written accounting policies which meet the minimum standards established by the City for contract accounting.
 - B. The funds provided by this Agreement are primarily intended to provide the Services called for by this Agreement to low and moderate income residents, defined as residents having 80% or below of the median income of the Albuquerque Standard Metropolitan Statistical Area (SMSA).
10. Reversion of Assets: Upon the expiration of this Agreement, the Contractor shall transfer to the City any City Funds on hand at the time of expiration and any accounts receivable attributed to the use of City Funds. The Contractor shall ensure that any property that was acquired or improved in whole or in part with City Funds complies with the Scope of

Services Section of this Agreement and must adhere to the Property Management Section of the *Administrative Requirements for Social Services Contracts Awarded Under the City of Albuquerque*, as amended.

11. Appropriations: Notwithstanding any other provision in this Agreement, the terms of this Agreement are contingent upon the City Council of the City of Albuquerque making the appropriations necessary for the performance of this Agreement. If sufficient appropriations and authorizations are not made by the City Council, or if the City Council un-appropriates or deauthorizes funds during a fiscal year, this Agreement may be terminated upon thirty (30) days' written notice given by the City to all other parties to this Agreement. Such event shall not constitute an event of default. All payment obligations of the City and all of its interest in this Agreement will cease upon the date of termination. The City's determination as to whether sufficient appropriations are available or have been made shall be accepted by all parties and shall be final.

12. Independent Contractor:
 - A. Neither the Contractor nor its employees are considered to be employees of the City of Albuquerque for any purpose whatsoever. The Contractor is considered to be an independent contractor at all times in the performance of the Scope of Services described herein.
 - B. The Contractor further agrees that neither it nor its employees are entitled to any benefits from the City under the provisions of the Workers' Compensation Act of the State of New Mexico, or to any of the benefits granted to employees of the City under the provisions of the Merit System Ordinance as now enacted or hereafter amended.
 - C. The Contractor certifies that it will establish, publish and post a statement of its policies and requirements on maintaining a drug free workplace which complies with the Drug-Free Workplace Act of 1988 (P.L. 100-690), and shall require all providers of Services under this Agreement to comply with the workplace requirements of the Act.

13. Personnel:
 - A. The Contractor represents that it has, or will secure, all personnel required in performing all of the Services required under this Agreement. Such personnel shall not be employees of or have any contractual relationships with the City. Personnel salaries, benefits and other related costs may be paid for from City Funds as authorized in the City Budgets.
 - B. All the Services required hereunder will be performed by the Contractor or under its supervision and all personnel engaged in the work shall be fully qualified and shall be authorized or permitted under state and local law to perform such Services.
 - C. None of the work or the Services covered by this Agreement shall be subcontracted without prior written approval of the City. Any work or Services subcontracted

hereunder shall be specified by written contract or agreement and shall be subject to each provision of this Agreement.

- D. The Contractor shall have in its possession a documented set of personnel policies and procedures, including fringe benefits, if any, available to the Contractor's employees and which has been formally adopted by its governing board. Such a document shall be made available for inspection and determination by the City as to its acceptability.
- E. If the Services under this Agreement require the Contractor to work with or be in proximity to children or other vulnerable populations, the Contractor will comply with all applicable requirements contained in the *Administrative Requirements for Social Services Contracts Awarded Under the City of Albuquerque*, as amended.
14. Indemnity: The Contractor agrees to defend, indemnify, and hold harmless the City and its officials, agents, and employees from and against any and all claims, suits, demands, actions, or proceedings of any kind brought against any of those persons because of any injury or damage received or sustained by any person, persons, or property, which injury is arising out of or resulting from the Contractor's provision of goods or services under this Agreement, or by reason of any asserted act or omission, neglect, or misconduct of the Contractor or the Contractor's agents, employees, or subcontractors, or the agents or employees of any subcontractor of Contractor, whether direct or indirect. The defense and indemnity required hereunder shall not be limited by reason of the specification of any particular insurance coverage in this Agreement.
15. Insurance: The Contractor shall procure and maintain at its own expense until final payment by the City for Services covered by this Agreement, insurance in the kinds and amounts hereinafter provided with insurance companies authorized to do business in the State of New Mexico, covering all operations under this Agreement, whether performed by the Contractor or its agents. Before commencing the Services, and on the renewal of all coverages, the Contractor shall furnish to the City a certificate or certificates in form satisfactory to the City showing that it has complied with this Section. All certificates of insurance shall provide that thirty (30) days written notice be given to the Risk Manager, Department of Finance and Administrative Services, City of Albuquerque, P.O. Box 470, Albuquerque, New Mexico, 87103, before a policy is canceled, materially changed, or not renewed. Various types of required insurance may be written in one or more policies. With respect to all applicable coverages, the City shall be named an additional insured by endorsement onto the policy. Proof of this additional insured relationship shall be evidenced on the Certificate of Insurance (COI) and on the insurance endorsement. All coverages afforded shall be primary with respect to operations provided. Kinds and amounts of insurance required are as follows:
- A. Commercial General Liability Insurance: A commercial general liability insurance policy with combined limits of liability for bodily injury or property damage as follows:
- \$2,000,000.00 Per Occurrence (or \$1,000,000 CGL and \$1,000,000 umbrella)
 - \$2,000,000.00 Policy Aggregate
 - \$1,000,000.00 Products Liability/Completed Operations

\$1,000,000.00 Personal and Advertising Injury
\$5,000.00 Medical Payments

Said policy of insurance must include coverage for all operations performed for the City by the Contractor and contractual liability coverage shall specifically insure the hold harmless provisions of this Agreement.

- B. Commercial Automobile Liability Insurance (“CAL”): A CAL policy with not less than a \$1,000,000.00 combined single limit of liability for bodily injury, including death, and property damage in any one occurrence. The CAL policy must include coverage for the use of all owned, non-owned, and hired automobiles, vehicles and other equipment both on and off work. This CAL policy cannot be a personal automobile liability insurance policy as most personal automobile liability policies exclude coverage for work related losses.
 - C. Workers' Compensation Insurance: Workers' Compensation Insurance for the Contractor's employees when required by, and in accordance with, the provisions of the Workers' Compensation Act of the State of New Mexico (“Act”). The Contractor must have three (3) or more employees to trigger the Act's workers' compensation insurance requirement. Per the Act, this number includes the owner of the business.
 - D. Professional Liability (Errors and Omissions) Insurance: Professional liability (errors and omissions) insurance in an amount not less than \$1,000,000.00 combined single limit of liability per occurrence with a general aggregate of \$1,000,000.00.
 - E. Sexual Abuse Molestation Coverage: Sexual abuse molestation insurance in an amount not less than \$1,000,000.00 combined single limit of liability per occurrence with a general aggregate of \$1,000,000.00.
 - F. Cyber Liability Coverage: N/A
 - G. Increased Limits: If, during the term of this Agreement, the City requires the Contractor to increase the maximum limits of any insurance required herein, an appropriate adjustment in the Contractor's compensation will be made.
16. Other Attachments: The Contractor must have on file with the City current copies of:
- A. its certificate of nonprofit incorporation;
 - B. the Contractor's articles of incorporation approved by the New Mexico Secretary of State Corporations Bureau;
 - C. a copy of the Contractor's corporate bylaws;
 - D. any license applicable to the Contractor's proposed activities;
 - E. a listing of the current governing board members;

- F. a current organizational chart;
 - G. the Contractor's written personnel policies;
 - H. the Contractor's written accounting policies and procedures;
 - I. the Contractor's written procurement policies and procedures; and
 - J. a work plan which is based on the project narrative in Sections 1 and 2 of this Agreement and which specifies:
 - (1) the major tasks or activities to be performed under this Agreement;
 - (2) the measurable objectives for each task; and
 - (3) the time frame within which the tasks will be accomplished.
17. Representations in Proposal: The City has relied on all representations in the Contractor's proposal relevant to this Agreement in making its award, and the Contractor warrants the accuracy of all representations made by the Contractor in said proposal. Misrepresentation in the proposal shall be cause to terminate the contract and the Contractor shall owe all amounts paid to it as liquidated damages.
18. Notices, Addresses: Any notice hand-delivered or sent by mail (with a return receipt which indicates delivery) to the addresses below shall be deemed received for any purposes arising out of this Agreement, regardless of whether personally received by the Contractor.
- For the City, notices may be sent to:
- Director, Department of Health, Housing and Homelessness
P.O. Box 1293
Albuquerque, NM 87103
- or for hand delivery:
- Director, Department of Health, Housing and Homelessness
400 Marquette NW, 5th Floor, Room 504
Albuquerque, NM 87102
- For Contractor, notices may be sent to:
- HEADING HOME
PO Box 27636
Albuquerque, NM 87125
19. Required Assurances: During the performance of this Agreement, the Contractor agrees as follows:

A. Non-Discrimination; Americans with Disabilities Act:

- (1) In performing the Services required hereunder, the parties hereto shall not discriminate against any person on the basis of race, color, religion, sex, gender, gender identity, sexual orientation, pregnancy, childbirth or condition related to pregnancy or childbirth, spousal affiliation, national origin, ancestry, age, physical or mental handicap or serious medical condition, or disability as defined in the Americans with Disabilities Act of 1990, as now enacted or hereafter amended, and as defined in the New Mexico Human Rights Act. The Contractor agrees to comply and act in accordance with all provisions of the Albuquerque Human Rights Ordinance, the New Mexico Human Rights Act, the New Mexico Equal Pay for Women Act, Titles VI and VII of the U.S. Civil Rights Act of 1964, as amended, the Age Discrimination Act of 1975, and Section 504 of the Rehabilitation Act of 1973, the Pregnant Workers Fairness Act, and all federal, New Mexico and City laws and rules related to the enforcement of civil rights. Questions regarding civil rights or affirmative action compliance requirements should be directed to the City's Office of Civil Rights.
- (2) The Contractor shall not discriminate against any employee or applicant for employment because of race, color, religion, gender, sexual preference, sexual orientation, gender identity, age, national origin or ancestry, physical or mental handicap, disability, or Vietnam era or disabled veteran status.
- (3) In performing the Services required under the Agreement, the Contractor agrees to meet all the requirements of the Americans With Disabilities Act of 1990, the Pregnant Workers Fairness Act, the New Mexico Human Rights Act, and all applicable rules and regulations (the "ADA") that are imposed directly on the Contractor or that would be imposed on the City as a public entity. The Contractor agrees to be responsible for knowing all applicable requirements of the ADA and to defend, indemnify, and hold harmless the City, its officials, agents, and employees from and against any and all claims, actions, suits, or proceedings of any kind brought against any of those parties as a result of any act or omission of the Contractor or its agents in violation of the ADA.
- (4) The Contractor shall ensure and maintain a working environment free of sexual harassment and other unlawful forms of harassment, intimidation, and coercion in all facilities at which the Contractor's employees are assigned to work.
- (5) The Contractor shall in all solicitations or advertisements for employees placed by or on behalf of the Contractor, state that all qualified applicants will receive consideration for employment without regard to race, color, religion, gender, sexual preference, sexual orientation, gender identity, age, national origin or ancestry, or physical or mental handicap or disability.

- B. Use of Funds for Sectarian Religious Purposes: The Contractor covenants and agrees that no funds awarded through this program will be used for sectarian religious purposes, and specifically that:

- (1) there will be no religious test for admission for services;
 - (2) there will be no requirement for attendance at religious services;
 - (3) there will be no inquiry as to a client's religious preference or affiliation;
 - (4) there will be no proselytizing; and
 - (5) the Services provided will be essentially secular.
- C. Lobbying: The Contractor understands that utilization of any federally appropriated funds provided to the Contractor by the City pursuant hereto to influence or attempt to influence any member or employee of the Executive or Legislative branches of the federal government with respect to a covered federal action is prohibited. The Contractor further agrees that it shall comply with the certification and disclosure requirements of the applicable regulations. *See Administrative Requirements for Social Services Contracts Awarded Under the City of Albuquerque*, as amended, for certifications and applicable rules.
- D. Accountability in Government: The Contractor understands and will comply with the City's Accountability in Government Ordinance, §2-10-1 *et seq.* ROA 1994 and Inspector General Ordinance, §2-17-1 *et seq.* ROA 1994.
- E. No Collusion: The Contractor covenants and warrants that this Agreement is entered into by the Contractor without collusion on the part of the Contractor with any person or firm, without fraud and in good faith. The Contractor also covenants and warrants that no gratuities, in the form of entertainment, gifts or otherwise, were, or during the term of this Agreement, will be offered or given by the Contractor or any agent or representative of the Contractor to any officer or employee of the City with a view towards securing this Agreement or for securing more favorable treatment with respect to making any determinations regarding the performance of this Agreement.
20. Reports and Information:
- A. At such times and in such forms as the City and/or the appropriate funding entity may require, there shall be furnished to the City of Albuquerque, such statements, records, data and information as the appropriate funding entity or the City may request pertaining to matters covered by this Agreement. Unless authorized by the City, the Contractor will not release any information concerning any work product including any reports or other documents prepared pursuant to this Agreement until the final product is submitted to the City.
 - B. The Contractor will provide to the City, quarterly program performance reports covering the Services provided under this Agreement. Reports are due no later than fifteen (15) days after the end of the reporting period, and shall be in accordance with City of Albuquerque reporting instructions.

- C. The Contractor will cooperate with any City, State or federal program data collection and evaluation efforts by providing the requested information for Services delivered. Failure to do so will result in the suspension and/or termination of this Agreement.
 - D. Data and information provided to the Contractor by the City, and data and information collected by the Contractor as part of its performance under this Agreement, belongs to the City and is City property. Such data and information shall be returned to the City upon the term or termination of the Agreement unless the City provides written authorization for the Contractor to retain any such data or information.
21. Open Meetings Requirements: Any nonprofit organization in the City which receives funds appropriated by the City, or which has as a member of its governing body an elected official, or appointed administrative official, as a representative of the City, is subject to the requirements of §2-5-1 *et seq.* ROA 1994, Public Interest Organizations. The Contractor agrees to comply with all such requirements, if applicable.
22. Active Board:
- A. The non-profit Contractor must document that its governing board is constituted in compliance with approved bylaws and that it actively fulfills its responsibilities for policy direction, including regularly scheduled meetings for which minutes are kept.
 - B. Project progress reports submitted by non-profit agencies must be approved and signed by the presiding officer of the board of directors. Reports submitted by a public agency must be reviewed and signed by an authorized official of that agency.
23. Debarment, Suspension, Ineligibility and Exclusion Compliance:
- A. The Contractor certifies that it has not been debarred, suspended or otherwise found ineligible to receive funds by any agency of the executive branch of the federal government.
 - B. The Contractor agrees that should any notice of debarment, suspension, ineligibility or exclusion be received by the Contractor, the Contractor will notify the City immediately.
24. Establishment and Maintenance of Records: Records shall be maintained in accordance with requirements prescribed by the City with respect to all matters covered by this Agreement. Except as otherwise authorized by the City, such records shall be maintained for a period of five (5) years after the receipt of final payment under this Agreement.
25. Audits and Inspections:
- A. At any time during normal business hours and as often as the City and/or the appropriate funding entity may deem necessary, there shall be made available to the City for examination, all of the Contractor's records with respect to all matters covered by this Agreement. The Contractor shall permit the City and/or the appropriate funding entity to audit, examine, and make excerpts or transcripts from such records, and to

make audits of all contracts, invoices, materials, payrolls, records of personnel, conditions of employment, and other data relating to all matters covered by this Agreement.

- B. Contractors who expend \$1,000,000 or more of federal funds during the year shall have an audit conducted, in compliance with 2 CFR 200, Subpart F – Audit Requirements, as applicable. The audit shall be made by an independent auditor in accordance with generally accepted government auditing standards covering financial and compliance audits on funds provided under this Agreement. Contractors who receive \$25,000 or more in funding from the City, and do not fall under 2 CFR 200, Subpart F, shall have a financial statement audit conducted by an independent auditor in accordance with generally accepted government auditing standards.
26. Publication, Reproduction and Use of Material: No material produced in whole or in part under this Agreement shall be subject to copyright in the United States or in any other country. The City shall have unrestricted authority to publish, disclose, distribute and otherwise use, in whole or in part, any reports, data or other materials prepared under this Agreement.
27. Identification of Documents: All reports, maps, and other documents completed as a part of this Agreement, other than documents exclusively for internal use within the City, shall contain the following information on the front cover or title page (or in the case of maps, in an appropriate block): Name of the City, month and year of the preparation, name of the Contractor and descriptive title.
28. Conflict of Interest: No member, officer, or employee of the Contractor, or any other person who exercises any functions or responsibilities with respect to the programs of the Contractor during his/her tenure, or for one year thereafter, shall have any interest, direct or indirect, in any contract or subcontract, or the proceeds thereof, for work to be performed in connection with the program assisted under this Agreement. The Contractor shall incorporate, or cause to be incorporated in all such subsequent agreements or sub-agreements, a provision prohibiting such interest pursuant to the purposes of this Section.
29. Compliance with Laws: In performing the Services required hereunder, the Contractor shall comply with all applicable laws, ordinances, and codes of the federal, State and local governments. In addition, the Contractor shall comply with the *Administrative Requirements for Social Services Contracts Awarded Under the City of Albuquerque*, as amended, and understands that failure to comply with the *Administrative Requirements* shall constitute grounds for termination of this Agreement. Should any term or condition of this Agreement violate any federal, State or local requirement, the Contractor must comply with the federal State or local requirement. Should it come to the Contractor's attention that a term or condition of this Agreement violates any federal, State or local requirement, the Contractor will immediately bring such conflict to the attention of the City, in writing.

30. Assignability: The Contractor shall not assign any interest in this Agreement, and shall not transfer any interest in the same (whether by assignment or novation), without the prior written consent of the City thereto.
31. Termination for Cause:
- A. If, through any cause, the Contractor shall fail to fulfill in a timely and proper manner its obligations under this Agreement or if the Contractor shall violate any of the covenants, agreements, or stipulations of this Agreement, including all Exhibits thereto, the City shall thereupon have the right to terminate this Agreement by giving written notice to the Contractor of such termination and specifying the effective date thereof at least five (5) days before the effective date of such termination. In such event, all finished or unfinished documents, data, maps, studies, surveys, drawings, models, photographs and reports prepared by the Contractor under this Agreement shall, at the option of the City, become its property, and the Contractor shall be entitled to receive just and equitable compensation for any work satisfactorily completed hereunder.
 - B. Notwithstanding the above, the Contractor shall not be relieved of liability to the City for damages sustained by the City by virtue of any breach of this Agreement by the Contractor, and the City may withhold any payments to the Contractor for the purposes of set-off until such time as the exact amount of damages due the City from the Contractor is determined.
32. Termination without Cause by the City: The City may terminate this Agreement without cause at any time by giving at least forty-five (45) days' notice in writing to the Contractor. If the Contractor is terminated by the City as provided herein, the Contractor will be paid an amount which bears the same ratio to the total compensation as the Services actually performed bear to the total Services of the Contractor covered by this Agreement, less payments of compensation previously made. If this Agreement is terminated due to the fault of the Contractor, the preceding Section hereof relative to termination shall apply.
33. Force Majeure: The City shall not be liable for failure to perform its obligations under this Agreement, for any loss or damage of any kind, or for any consequences resulting from delay or inability to perform, due to causes beyond the reasonable control and without the fault or negligence of the City. Such causes ("Force Majeure Events") include, but are not restricted to: acts of God or the public enemy; acts of State, Federal, or local governments; shortage or inability to obtain materials; breakdowns or delays of carriers, manufacturers, or suppliers; freight embargoes; theft; fire; floods; epidemics or pandemics; quarantine restrictions; strikes; lockouts; unusually severe weather; and defaults of subcontractors due to any of the above. If a Force Majeure Event causes any failure to perform, the City shall promptly inform the Contractor in writing of such event, indicating the expected duration thereof and the period for which suspension in performance is requested. The parties shall consult with each other in good faith with respect to modification of this Agreement to reflect such suspension or other changes (if any) desired by the City as a result thereof. The rights and remedies of the City provided in this paragraph shall not be exclusive and are in addition to any other rights now being provided by law or under this Agreement.

34. Construction and Severability: If any part of this Agreement is held to be invalid or unenforceable, such holding will not affect the validity or enforceability of any other part of this Agreement so long as the remainder of the Agreement is reasonably capable of completion.
35. Enforcement: The Contractor agrees to pay to the City all costs and expenses including reasonable attorney's fees incurred by the City in exercising any of its rights or remedies in connection with the enforcement of this Agreement.
36. Entire Agreement: This Agreement contains the entire agreement of the parties and supersedes any and all other agreements or understandings, oral or written, whether previous to the execution hereof or contemporaneous herewith.
37. Applicable Law: This Agreement shall be governed by and construed and enforced in accordance with the laws of the State of New Mexico, and the laws, rules and regulations of the City of Albuquerque.
38. Forum Selection: Any cause of action, claim, suit, demand, or other case or controversy arising from or related to this Agreement shall be brought only in a court located in Bernalillo County, New Mexico. The parties irrevocably submit themselves to and consent to the jurisdiction of such courts. The provisions of this Section shall survive the termination of this Agreement.
39. No Third Party Beneficiaries: Nothing in this Agreement shall convey any rights upon any person or entity which is not a party or a successor or permitted assignee of a party to this Agreement.
40. Ethics and Campaign Practices: The Contractor agrees to provide the Board of Ethics and Campaign Practices of the City of Albuquerque or its investigator (the "Board") or the City of Albuquerque's Inspector General with any records or information pertaining in any manner to this Agreement whenever such records or information are within the Contractor's custody, are germane to an investigation authorized by the Board and are requested by the Board. The Contractor further agrees to appear as a witness before the Board as required by the Board in hearings concerning ethics or campaign practices charges heard by the Board. The Contractor agrees to require that all subcontractors or sub-consultants employed by the Contractor for any of the Services performed under the terms of this Agreement shall agree in writing to comply with the provisions of this Section. The Contractor and its sub-consultants or subcontractors shall not be compensated for its time or any costs it incurs in complying with the requirements of this Section.
41. Approval Required: This Agreement shall not become binding upon the City until approved by the highest approval authority of the City required under this Agreement.
42. Electronic Signatures: Authenticated electronic signatures are legally acceptable pursuant to Section 14-16-7 NMSA 1978. The parties agree that this Agreement may be electronically signed and that the electronic signatures appearing on the Agreement are the

same as handwritten signatures for the purposes of validity, enforceability, and admissibility.

SIGNATURES ON NEXT PAGE

IN WITNESS WHEREOF, the City and the Contractor have executed this Agreement upon the date of the last signature below.

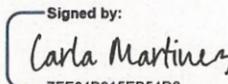
CONTRACTOR:

Company: **HEADING HOME**

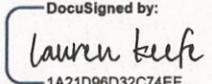
Approved By:  Signed by: Kenneth Jones
51CFED98EEFC425
Name: Kenneth Jones

Date: 6/30/2025 | 9:06 AM MDT
Title: Board Chair

CITY OF ALBUQUERQUE:

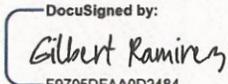
Approved By  Signed by: Carla Martinez
7FE84B915EB54D2...
Name: Carla Martinez

Date: 7/2/2025 | 12:09 PM MDT
Title: Associate Chief Administrative of

Approved By  DocuSigned by: Lauren Keefe
1A21D96D32C74EE...
Name: Lauren Keefe

Date: 6/30/2025 | 9:33 AM MDT
Title: City Attorney

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MS

Approved By  DocuSigned by: Gilbert Ramirez
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Name: Gilbert Ramirez

Date: 6/30/2025 | 9:10 AM MDT
Title: Director

EXHIBIT A

FY2026 SCOPE OF SERVICES

HEADING HOME: PSH WELLNESS

A. Goals and Objectives:

1. To achieve the City of Albuquerque Goal Statement #1: People of all ages have the opportunity to participate in the community and economy and are well sheltered, safe, healthy, and educated.
2. To increase housing stability for households experiencing homelessness by providing Rental Assistance to subsidize the cost of suitable, stable housing.
3. To increase behavioral health stability by providing case management that connects participants to support services.

B. Scope of Services:

The Contractor shall perform the following services in a manner satisfactory to the City and consistent with any standards required as a condition of providing these funds and within the financial resources of this agreement for the purpose of providing permanent Supportive Housing for households experiencing homelessness using the Housing First Model.

1. **Output 1:** Provide Permanent Supportive Housing (and associated supportive services) to up to 140 households experiencing homelessness. Each household shall be provided with a clearly stated summary of the duration of the rental assistance, expectations for co-payment, and when applicable, key dates to prepare for arranging stable independent housing if the household were to transition out of the program.
2. **Output 2:** 100% of households served must have at least one member of the household with a disability that is expected to be long continuing or of an indefinite duration; substantially impedes the individual's ability to live independently; could be improved by the provision of more suitable housing conditions; and is a physical, mental, or emotional impairment or a developmental disability.
3. **Output 3:** Case management is made available to all individuals being served in the program.

Outcome 3a: A minimum of 80% of unduplicated households served will remain in the program or will exit to permanent housing (subsidized or unsubsidized) during the operating year.

Outcome 3b: A minimum of 70% of unduplicated adults, identified by the program as the head of household, will maintain or increase their total income from all sources as of the end of the operating year or project exit.

4. **Output 4:** Approximately 45% of households served must be residents exiting a motel/hotel designated by the City of Albuquerque as a “Gateway Families” (previously known as the “Family Housing Navigation Center”). Gateway Families is a motel/hotel established by the City of Albuquerque to provide safe, non-congregate shelter to vulnerable families experiencing homelessness, and provide a safe environment from which families may exit to permanent housing. In order to ensure that 45% of households are residents exiting the Gateway Families, the Contractor will coordinate closely with housing and services staff at the Gateway Families to identify households that are eligible for this Permanent Supportive Housing Program, assist these households with addressing obstacles to obtaining housing, and ensure a smooth transition into case management services.

C. Service Implementation and Reporting:

1. The program must work collaboratively by accepting referrals from other organizations as identified and requested by the City.
2. Agencies will attend and participate in case conferencing as requested by the City.
3. Maintain appropriate participant records to document compliance with applicable regulations and guidelines along with compliance with this Agreement, including, but not limited to:
 - a) Written documentation in participant files indicating that the participant is, in fact homeless. Acceptable forms of documentation include: Homeless Management Information System (HMIS) street outreach service record, HOME Certification from local law office, shelter, or emergency medical service agency (on agency letterhead) or self-certification supported by other documentation when practical.
 - b) Rent reasonableness checklist and income certification in each participant file.
 - c) Initial needs assessment and, at minimum, 90 day re-assessments.
 - d) A copy of the lease, which must be between the program participant and the landlord, shall be included in the participant file.
 - e) A current Housing Assistance Payment Contract between the contractor and landlord.
 - f) Contractor shall provide program participants with policies and procedures, program agreements, lead based paint disclosures and information, termination policies, grievance policies, fair housing policy. Documentation that these have been provided must be signed and included in the file.
4. Comply with the Homeless Management Information System (HMIS) policies and enter all City sponsored program information and participant-specific data into the system.
 - a) Track household participation in HMIS.
 - b) Use an HMIS Annual Progress Report to obtain the required data for the quarterly report regarding number of households served, housing outcomes and income.

5. Utilize the Housing First principles in providing and maintaining suitable housing for the participants.
6. A VI-SPDAT assessment will be offered to clients , and entered into HMIS, for each participating household. The Coordinated Entry System Prioritized List, as described in the Permanent Supportive Housing- Continuum of Care Common Standards, may be consulted to identify households suitable for Permanent Supportive housing. VI-SPDATs will be provided to Coordinated Entry System within 7 business days.
7. Arrange for physical inspections of identified units by appropriate staff of the City or Contractor to certify that the units meet all Housing Quality Standards (HQS) established under 24 CFR § 5.703. An individual who has participated in the most current HUD approved HQS inspections training and is certified to conduct HQS inspections must conduct inspections. Rental assistance may not be extended to units that fail to meet HQS. At a minimum, annual inspections must be conducted on each unit leased for this program to ensure that assisted units continue to meet HQS.
8. Document that the rent is reasonable in relation to rents being charged for comparable units, taking into account the location, size, type, quality, amenities, facilities and management services. Rents may exceed HUD fair market rents, as long as the rent is justified as reasonable in relation to rents being charged for comparable units. Leases for the units shall be for a period of not less than one year and renewable month to month, and must be automatically renewable upon expiration, except on prior notice by either party.
9. The Contractor will be responsible for handling all funds and processing check requests. Checks will be made and submitted to the appropriate verified landlord/management company or licensed utility company. Checks will never be issued directly to a participant.
10. The cost to repair damages caused by a program participant in an apartment rented as a result of this Agreement is authorized by the City in the form of a security/damage deposit in an amount up to two month's rent to the landlord.
11. Rental costs for leased units that become vacant may be paid through the program for one month that allows for a 30 day notice to the landlord; thereafter, assistance through the program may resume only upon occupancy by an eligible participant. Contractor is responsible for verifying actual occupancy or vacancy of a unit prior to making payment.
12. Provide to the City a monthly report detailing at a minimum: participant name, unit address, date of occupancy of unit, date of departure from unit, date and amount paid for damage deposit, and monthly rental and utility amount which can be included with the request for reimbursement.
13. Prior to occupancy of leased units, enter into a written agreement with adult household members for whom a unit has been leased providing that the participant shall pay rent in

accordance with section 3 (a) (1) of the U.S. Housing Act, with participant income calculated in accordance with 24 CFR Part 5. The written agreement must further specify that the participant shall supply to the Contractor the information or documentation necessary to verify the participant's income initially and provide information at any time regarding changes to participant's income or other circumstances that may result in changes to the participant's share of the rental payment. The Contractor shall make an initial determination of income at the time a participant enters the program and no less than annually thereafter. Adjustments to the participant's share of rental costs must be made as necessary when changes to a participant's income are employer initiated. The City Department of Health, Housing and Homelessness shall provide technical assistance to the Contractor in determining income and participant rental payments in accordance with regulations. The Contractor assumes liability for any unpaid portion of a program participant's rent. The program participant is to pay their portion of the rent directly to the landlord, with the housing provider paying the remainder directly to the landlord.

14. Case management and supportive services shall be made available to all program participants. The Contractor or Sub-Recipient shall conduct an initial assessment of program participants that includes an assessment of personal needs, housing, eligibility entitlements, employment history, linkage to health care, job placement/job training services, life skills training, income support services, other support services and child education and care needs. The assessments may be completed in whole or in part by appropriately qualified staff of the Contractor or Sub-Recipient or by a qualified third party. This assessment shall be the basis for the preparation of a supportive service plan that must be maintained for each participant in assisted housing.
15. The Contractor shall maintain a case record of participant's progress in meeting the goals established in the supportive services plan provided directly by the Contractor through collaborative agencies. This case record shall incorporate progress reports from all service providers. Approximately every 90 days, the supportive services plan must be updated with the participant when participant consents, for the ensuing 90 days. The updated plan must be maintained in the participant record. In the cases where the participant did not consent to participate, the Contractor shall document attempts to communicate
16. The provision of case management and supportive services will utilize identifiable best practices.
17. The Contractor agrees to participate in networking activities as designated by the City to include but not be limited to two networking meetings per program year.
18. Ensure, to the maximum extent practicable, that individuals and families experiencing homelessness are involved, through employment, provision of volunteer services, or otherwise, in constructing, rehabilitating, maintaining, and operating facilities for the project and in providing supportive services for the project. 24 CFR § 578.23(c)(3).

19. Cooperate with any City, State or Federal program data collection and evaluation efforts by providing the requested information for services delivered.
20. Ensure the City has accurate information about services, hours, address and contact information in order to have accurate information on City's website, associated dashboards, and 311 system.
21. The Contractor shall provide the City with policies and procedures regarding participant requirements, staff requirements for interaction with participants and defined terms that may cause termination of services from participating households.
22. The Contractor procedures shall include requirements and documentation process for staff to meet with and monitor progress with participants a minimum of once each month. In the event that contact is not achieved for two months, following three attempts, Contractor shall develop a communication plan with participant.
23. The Contractor shall make an action plan with the household to support continued stable housing at the same location or comparable affordable location prior to the end of a participating household's Housing agreement.
24. The Contractor will connect all participant for eligible social service benefits including referral to SOAR to assist participants in the application of SSI/SSD benefits.
25. The Contractor will design program in such a way as to achieve equitable service provision and equitable results among participants served. Contractor will report out on outcome rates on outcomes of interest among different race and ethnicity populations served, specifically for Outcome 3a.
26. The Contractor shall participate in the implementation of a social services referral platform, currently Unite Us, including establishment as an in-Network provider, attending training and responding to referrals received through the platform. This includes administration of a City-approved Social Determinants of Health Screening Tool at a frequency detailed in the Unite Us Navigation protocols, participation in data sharing with other community and social organizations on program activities with consent of the participants served, and sharing aggregate and non-medical participant data with the City and other City-funded partners. This will include attendance at the New User Onboarding Meeting and regular Network User Meeting.
27. The Contractor will submit Quarterly Reports which consists of three forms: Part A includes aggregate results from agency data collection tools. Part B is a narrative highlighting connection to supportive resources, identification of barriers to serve comprehensive needs of participants, and suggested solutions to address barriers to obtaining services. Part C provides participants demographics. Reports are due no later than fifteen (15) days after the end of the reporting period.

EXHIBIT B
City of Albuquerque
Department of Health, Housing & Homelessness
APPENDIX #2: Expense Summary Form

1. Agency Name: Heading Home	FY26
	MV
2. Project Title: PSH Wellness Vouchers (547)	July 2025-December 2025

Expenditure Category	Program Total	City Funding Requested	Percent Requested
Personnel Costs			
Salaries & Wages	\$ 621,236.00	\$ 359,959.76	57.94%
Payroll Taxes and Employee Benefits	\$ 130,459.56	\$ 75,591.55	57.94%
Total Personnel Costs	\$ 751,695.56	\$ 435,551.31	57.94%
Operating Costs - Direct			
Contractual Services	\$ 22,878.00	\$ 18,004.43	78.70%
Audit Costs	\$ 4,000.00	\$ 4,000.00	100.00%
Consumable Supplies	\$ 3,000.00	\$ 2,500.00	83.33%
Telephone	\$ 7,500.00	\$ 3,780.00	50.40%
Postage and Shipping	\$ 250.00	\$ 157.50	63.00%
Occupancy			
a. Rent	\$ 69,000.00	\$ 43,470.00	63.00%
b. Utilities	\$ -	\$ -	
c. Other	\$ 1,500.00	\$ 945.00	63.00%
Equipment Lease/Purchase	\$ 3,200.00	\$ 2,320.00	72.50%
Equipment Maintenance	\$ -	\$ -	
Printing & Publications	\$ 200.00	\$ 126.00	63.00%
Travel			
a. Local Travel	\$ 30,000.00	\$ 18,900.00	63.00%
b. Out of Town Travel	\$ -	\$ -	
Conferences, Meetings, Etc.	\$ 500.00	\$ 315.00	63.00%
Direct Assistance to Beneficiaries	\$ 1,742,160.00	\$ 961,241.00	55.18%
Membership Dues	\$ -	\$ -	
Equipment, Land, Buildings	\$ -	\$ -	
Insurance	\$ 6,000.00	\$ 3,780.00	63.00%
Fuel and Vehicle Maintenance	\$ -	\$ -	
Total Operating Costs	\$ 1,890,188.00	\$ 1,059,538.93	56.05%
Total Direct Costs (Personnel & Operating)	\$ 2,641,883.56	\$ 1,495,090.24	56.59%
Indirect Costs (16.14%; attach Rate Letter)	\$ 426,400.01	\$ 241,307.56	56.59%
TOTAL PROGRAM EXPENSES	\$ 3,068,283.57	\$ 1,736,397.80	56.59%

City of Albuquerque
 Department of Health, Housing & Homelessness
 APPENDIX #3: Revenue Summary Form

1. Agency Name: Heading Home	FY26
	MV
2. Project Title: PSH Wellness Vouchers (547)	

Revenue Sources	Agency Total	% of Agency Budget	Program Total	% of Program Budget
Government Revenues				
Revenues from Federal Government <i>(On separate rows, list each Federal Agency providing fees/funding and the amount of funding)</i>				
Grants from Federal Government Agencies:				
MFA Emergency Housing Assistance Program (345)	\$ 32,000.00	0.3%		
CABQ (Fed) AOC ESG (335)	\$ 229,489.00	2.1%		0.0%
CABQ (Fed) Gateway to Recovery (420)	\$ 132,000.00	1.2%		0.0%
CABQ (Fed) Street Connect ESG (780)	\$ 132,860.00	1.2%		0.0%
Medicaid Reimbursements: NA		0.0%		
Other Federal Revenues: NA				
Subtotal Federal Agencies	\$ 526,349.00	4.9%	\$ -	0.0%
Revenues from State Government <i>(On separate rows, list each State Agency providing fees/funding and the amount of funding)</i>				
Grants from State Government Agencies:				
BHSD SOAR (650)	\$ 258,000.00	2.4%		
Other State Government Revenues:				
Subtotal State Agencies	\$ 258,000.00	2.4%	\$ -	0.0%
Revenues from County Government:				
Bernalillo County Capital Appropriations	\$ 100,000.00	0.9%		
Revenues from the City of Albuquerque (including this proposal or contract): <i>(On separate rows, list each City-funded project and the amount of funding)</i>				
CABQ AOC GF (320)	\$ 39,000.00	0.4%		0.0%
CABQ AOC GF Dx (325)	\$ 63,000.00	0.6%		0.0%
CABQ Medical Repite (430)	\$ 1,500,000.00	13.9%		0.0%
CABQ SSCM/BHDX (520)	\$ 480,000.00	4.4%		0.0%
CABQ Housing Case Management (537)	\$ 390,000.00	3.6%		0.0%
CABQ PSH for Families (540)	\$ 100,000.00	0.9%		0.0%
CABQ PSH Vouchers (547)	\$ 1,736,397.80	16.1%	\$ 1,736,397.80	56.6%
CABQ Street Connect PSH Vouchers (735)	\$ 909,301.00	8.4%		
CABQ Street Connect (720)	\$ 225,000.00	2.1%		0.0%
CABQ Gateway East (400)	\$ 900,000.00	8.3%		0.0%
CABQ Wellness CM (303)	\$ 325,326.00	3.0%		0.0%
CABQ Wellness Ops (305)	\$ 282,535.00	2.6%		0.0%
CABQ Wellness CRT (308)	\$ 282,822.00	2.6%		0.0%
Other Municipal Government Revenues:				
Subtotal Local Government	\$ 7,333,381.80	67.9%	\$ 1,736,397.80	56.6%
TOTAL GOVERNMENT REVENUES	\$ 8,117,730.80	75.1%	\$ 1,736,397.80	56.6%
Other Revenue:				
Contributions	\$ 101,500.00	0.9%		
Service Awards - Respite	\$ 1,112,474.00	10.3%	\$ 361,543.00	
Other COA funding pending	\$ 945,497.17	8.8%	\$ 970,342.77	
Foundation & Grants	\$ 46,150.00	0.4%		
Job Connect (610)	\$ 200,000.00	1.9%		
UNMH Street Connect S&W (750/755)	\$ 230,000.00	2.1%		
UW Basic Needs	\$ 50,000.00	0.5%		
Other Revenue - misc fundraisers	\$ 1,400.00	0.0%		0.0%
Subtotal Other Revenues	\$ 2,687,021.17	24.9%	\$ 1,331,885.77	43.4%
TOTAL REVENUE FROM ALL SOURCES:	\$ 10,804,751.97	100.0%	\$ 3,068,283.57	100.0%

Cross-Check
 \$ 3,068,283.57 Per App #2
 \$ 3,068,283.57 Per Above
0.00 Variance should be zero

City of Albuquerque
Department of Health, Housing & Homelessness
APPENDIX #5 - Project Budget Detail Form - Operating Costs

1. Agency Name: Heading Home	FY26
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2. Project Title: PSH Wellness Vouchers (547)	
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3. Direct Costs:				
Line Item and Basics (Non-Personnel)	Program Total	City Funding Requested	Amount Other Sources	Percent Requested
Contractual Services	\$ 22,878.00	\$ 18,004.43	\$ 4,873.57	78.70%
CM Software @ \$674/yr/employee	\$ 8,088.00	\$ 7,414.00	\$ 674.00	
CM Database consulting @\$150/hr	\$ 6,500.00	\$ 4,095.00	\$ 2,405.00	
Concentra @ \$64/person	\$ 250.00	\$ 157.43	\$ 92.57	
Global Vision - user license \$370/empoyee/yr	\$ 4,440.00	\$ 4,070.00	\$ 370.00	
Maximum reports - bckground checks \$45/person	\$ 200.00	\$ 126.00	\$ 74.00	
Samba Safety - MVD monotoring \$6 record/4 x year	\$ 400.00	\$ 252.00	\$ 148.00	
SOS Intl - bckground checks (clients)	\$ 3,000.00	\$ 1,890.00	\$ 1,110.00	
	\$ -			
	\$ -			
Audit Costs	\$ 4,000.00	\$ 4,000.00	\$ -	100.00%
Estimated at 12% of audit expenses	\$ 4,000.00	\$ 4,000.00	\$ -	100.00%
	\$ -			
Consumable Supplies	\$ 3,000.00	\$ 2,500.00	\$ 1,110.00	83.33%
Office supplies, pens, paper, tape, filing folders, cleaning wipes, printer cartridges, etc	\$ 3,000.00	\$ 1,890.00	\$ 1,110.00	63.00%
	\$ -			
Telephone	\$ 7,500.00	\$ 3,780.00	\$ 3,720.00	50.40%
10 cell phones @ \$60/each/mth	\$ 7,500.00	\$ 3,780.00	\$ 3,720.00	50.40%
	\$ -			
Postage and Shipping	\$ 250.00	\$ 157.50	\$ 92.50	63.00%
	\$ 250.00	\$ 157.50	\$ 92.50	63.00%
	\$ -			
Occupancy	\$ 70,500.00	\$ 44,415.00	\$ 26,085.00	63.00%
a. Rent (\$7144/mth x 80%)	\$ 69,000.00	\$ 43,470.00	\$ 25,530.00	63.00%
b. Utilities	\$ -			
c. Other (internet @\$150/mth)	\$ 1,500.00	\$ 945.00	\$ 555.00	63.00%

City of Albuquerque
Department of Health, Housing & Homelessness
APPENDIX #5 - Project Budget Detail Form - Operating Costs

1. Agency Name: Heading Home	FY26
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2. Project Title: PSH Wellness Vouchers (547)	
---	--

3. Direct Costs:

Line Item and Basics (Non-Personnel)	Program Total	City Funding Requested	Amount Other Sources	Percent Requested
Equipment Lease/Purchase	\$ 3,200.00	\$ 2,320.00	\$ -	72.50%
Approx 80% of lease expense/\$383 mth	\$ 3,200.00	\$ 2,320.00		72.50%
	\$ -			
Equipment Maintenance	\$ -	\$ -	\$ -	
	\$ -			
	\$ -			
Printing & Publications	\$ 200.00	\$ 126.00	\$ 74.00	63.00%
	\$ 200.00	\$ 126.00	\$ 74.00	63.00%
	\$ -			
Travel	\$ 30,000.00	\$ 18,900.00	\$ 11,100.00	63.00%
a. Local Travel \$0.68/mile avg \$2000/mth	\$ 30,000.00	\$ 18,900.00	\$ 11,100.00	63.00%
b. Out of Town Travel	\$ -			
Conferences, Meetings, Etc.	\$ 500.00	\$ 315.00	\$ 185.00	63.00%
	\$ 500.00	\$ 315.00	\$ 185.00	63.00%
	\$ -			
Direct Assistance to Beneficiaries	\$ 1,742,160.00	\$ 961,241.00	\$ 780,919.00	55.18%
Requested amount: Rental assistance for 120 households, (Mthly average of \$1007 per HH, add 3% to cover other direct assistance/ changes to FMR throughout the year = \$1037/HH/mth)	\$ 1,742,160.00	\$ 961,241.00	\$ 780,919.00	55.18%
	\$ -			
Membership Dues	\$ -	\$ -	\$ -	
	\$ -			
	\$ -			
Equipment, Land, Buildings	\$ -	\$ -	\$ -	
	\$ -			
	\$ -			

City of Albuquerque
Department of Health, Housing & Homelessness
APPENDIX #5 - Project Budget Detail Form - Operating Costs

1. Agency Name: Heading Home FY26

2. Project Title: PSH Wellness Vouchers (547)

3. Direct Costs:				
Line Item and Basics (Non-Personnel)	Program Total	City Funding Requested	Amount Other Sources	Percent Requested
Insurance	\$ 6,000.00	\$ 3,780.00	\$ 3,780.00	63.00%
GL Insurance @ estimated 5% of annual expense - \$500/mth	\$ 6,000.00	\$ 3,780.00	\$ 3,780.00	63.00%
	\$ -			
Fuel and Vehicle Maintenance	\$ -	\$ -	\$ -	
	\$ -			
Total Operating Costs	\$ 1,890,188.00	\$ 1,059,538.93	\$ 831,939.07	56.05%

As applicable, attach cost allocation plan

Cross Check	Cross Check	
\$ 1,890,188.00	\$ 1,059,538.93	Per App #2
\$ 1,890,188.00	\$ 1,059,538.93	Per Above
\$ -	\$ -	Variance should be zero

City of Albuquerque
 Department of Health, Housing & Homelessness
 APPENDIX #6: Budget Detail Form: Projected Drawdown Schedule

1. Agency Name: Heading Home FY26

MV

2. Project Title: PSH Wellness Vouchers (547)

3. Amount and percent of total requested funds on a quarterly basis:

Quarter Ending	Amount to be Requested	Percent of Total
September 30, 2025	\$ 868,198.90	50.00%
December 31, 2025	\$ 868,198.90	50.00%
March 31, 2026		0.00%
June 30, 2026		0.00%
Total	1,736,397.80	100.00%

Explanation if any projected drawdowns exceed 25% of the total requested funds:

1,736,397.80 Total per App #2
(0.00) Variance should be zero

4. As applicable: Reimbursement Rate – only applicable to *unit of service* contracts:

Rate:	\$ per unit	unit of service
\$ per (hour, client, etc.)		
Annual units:		

5. As applicable: Rate Justification – only applicable to *unit of service* contracts:

Direct Assistance to Beneficiaries List is NOT all inclusive	DIRECT ASSISTANCE	Per client/per instance	MV
		ESTIMATED	
Legal Documents	Drivers License	\$18.00	
	Vital Records	\$50.00	Natl - not just NM
	Court Records	\$50.00	Natl - not just NM
Housing	Application Fee	\$100.00	
	Damage Deposit	\$910 - 2500	Usually equal to one month's rent. Assumes FY25 FMR with a 5% increase for FY26;
	Deposit	\$910 - 2500	Usually equal to one month's rent. Assumes FY25 FMR with a 5% increase for FY26;
	Rent	\$910 - 2500/unlt/mthly	Usually equal to one month's rent. Assumes FY25 FMR with a 5% increase for FY26;
	Utility Deposit	\$150.00	
	Past Due utilities	\$300.00	
	Storage Fees	\$125/mth	
	Moving costs	\$1,500.00	
	Unit Hold Fee	\$100.00	
	Renters insurance	\$15/mth	
Transitional	Motel Voucher	\$450-550/wk	
Transportation	Bus Pass	\$200.00	Greyhound (based on current trend of requests we receive)
	Air Fare	\$300.00	
	Gas Card	\$50.00	
	Uber/Lyft Gift Card	\$50.00	
	Bicycle	\$300.00	
Medical	Prescriptions	\$200.00	
	co-pay	\$50.00	
	glasses	\$250.00	
	hearing aid	\$250.00	
	Shoe Inserts	\$50.00	Grainger
Communication	cell phones	\$100.00	
	past due bill, equipment, deposit, data	\$300.00	
Misc	Work clothes	\$125.00	Wrangler
	Work shoes	\$120.00	Carhartt
	Work gloves	\$30.00	Amazon
	Clothes	\$150.00	Amazon
	underware	\$30.00	Amazon
	socks	\$15.00	Grainger
	diapers (child/adult)	\$50.00	Target/Amazon
	femine hygiene products	\$30.00	Target/Amazon



PO Box 27636
Albuquerque
New Mexico 87125

PHO 505-344-2323
FAX 505-344-2088
WEB headinghome.org

April 11, 2025

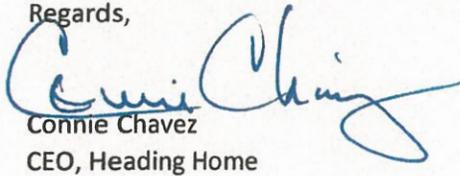
RE: Indirect Cost Rate FY26 Contract opportunities

Dear Mr. Ramirez:

Heading Home has submitted proposal budgets with a 16.14% Indirect cost rate as determined by the attached agency cost allocation plan.

Please contact me with any questions or concerns.

Regards,



Connie Chavez
CEO, Heading Home

NARRATIVE: HEADING HOME INDIRECT COSTS FOR FY26

For Fiscal Year 2026, Heading Home is anticipating Total Agency Expenditures of \$10,538,025.79 of which \$1,701,228 or 16.14% represents Indirect Costs. These costs are listed below. The first group will be allocated to programs based on cost centers, square footage, or employee counts per our Cost Allocation Plan. The second group represents costs that are allocated to Administration throughout the year. These costs may be allocated to programs based on cost centers, where applicable, at year-end for closing and reporting purposes. Please refer to our Cost Allocation Plan for further detail concerning our allocation process.

Vendor	Purpose	Total
Hinkle & Landers	Independent Audit	31,150.00
HUB SW	Cyber Insurance	5,825.00
HUB SW	D&O Insurance	3,981.00
Karpoff & Assoc	Strategic Plan Facilitator	5,150.00
Philadelphia	Gen'l Liab Insurance	117,788.00
Pitney Bowes Equip Leasing	postage meter lease	848.00
SJT	audit preparation	84,160.00
Philadelphia	Auto Insurance	39,782.00
SJT	contract billing assistance	169,050.00
ADP	payroll processing fees	25,822.00
Samba	MVD rpt (insurance req'd)	4,388.00
Black Moon	IT service/support	89,173.00
Total Indirect Costs Allocated to Programs:		577,117.00
All Other Indirect Costs allocated to Admin:		
Employee Comensation (incl tax & bene)		1,035,422.00
Consummable Supplies		4,533.00
Telephone		24,721.00
Facility Rent - Annex		42,485.00
Postage		1,328.00
Travel - Local		2,549.00
Travel - Out of Town		1,907.00
Conferences & Meetings		1,220.00
Dues & Subscriptions		5,185.00
Bank Charges		4,468.00
Interest		260.00
Other Indirect Costs		33.00
Total Other Indirect Costs allocated to Admin:		1,124,111.00
Total Indirect Costs for Agency:		1,701,228.00
Total Agency Expenditures:		10,538,026.00
Indirect Cost Percentage:		16.14%

HEADING HOME COST ALLOCATION PLAN

Purpose/General Statements

The purpose of this cost allocation plan is to summarize the methods and procedures that this organization will use to allocate costs to various programs, grants, contracts and agreements.

OMB Circular A-122, "Cost Principles for Non-Profit Organizations," establishes the principles for determining costs of grants, contracts and other agreements with the Federal Government. Heading Home's Cost Allocation Plan is based on the Direct Allocation method described in OMB Circular A-122. The Direct Allocation Method treats all costs as direct costs except general administration and general expenses.

Direct costs are those that can be identified specifically with a particular final cost objective. Indirect costs are those that have been incurred for common or joint objectives and cannot be readily identified with a particular final cost objective.

Only costs that are allowable, in accordance with the cost principles, will be allocated to benefiting programs by Heading Home.

General Approach

The general approach of Heading Home in allocating costs to particular grants and contracts is as follows:

- A. All allowable direct costs are charged directly to programs, grants, activity, etc.
- B. Allowable direct costs that can be identified to more than one program are prorated individually as direct costs using a base most appropriate to the particular cost being prorated.
- C. All other allowable general and administrative costs (costs that benefit all programs and cannot be identified to a specific program) are allocated to programs, grants, etc. using a base that results in an equitable distribution.

ALLOCATION OF COSTS

The following information summarizes the procedures that will be used by Heading Home beginning July 1, 2025:

- A. Compensation for Personnel Services - Documented with timesheets showing time distribution for all employees and allocated based on time spent on each program or grant. Salaries and wages are charged directly to the program for which work has been done. Costs that benefit more than one

HEADING HOME COST ALLOCATION PLAN

program will be allocated to those programs based on the ratio of each program's salaries to the total of such salaries (see Example 1). Costs that benefit all programs will be allocated based on the ratio of each program's salaries to total salaries (see example 2).

1. Fringe benefits (FICA, SUI, Worker's Compensation) are allocated in the same manner as salaries and wages. Health insurance, dental insurance, vision insurance, retirement match and other fringe benefits are also allocated in the same manner as salaries and wages.
 2. Vacation, holiday, and sick pay are allocated in the same manner as salaries and wages.
- B. Travel Costs - Allocated based on purpose of travel. All travel costs (local and out-of-town) are charged directly to the program for which the travel was incurred. Travel costs that benefit more than one program will be allocated to those programs based on the ratio of each program's salaries to the total of such salaries (see Example 1). Travel costs that benefit all programs will be allocated based on the ratio of each program's salaries to total salaries (see Example 2).
- C. Contracted Services and Direct Assistance Costs (such as consultants, accounting and auditing services, landlord fees) - Allocated to the program benefiting from the service. All professional service costs and direct assistance costs are charged directly to the program for which the service or cost was incurred. Costs that benefit more than one program will be allocated to those programs based on the ratio of each program's expenses to the total of such expenses (see Example 3). Costs that benefit all programs will be allocated based on the ratio of each program's expenses to total expenses (see Example 4).
- D. Consumable Supplies (including office supplies, printing and postage) – Allocated based on usage. Expenses used for a specific program will be charged directly to that program. Postage expenses are charged directly to programs to the extent possible. Costs that benefit more than one program will be allocated to those programs based on the ratio of each program's expenses to the total of such expenses (see Example 3). Costs that benefit all programs will be allocated based on the ratio of each program's expenses to total expenses (see Example 4).
- E. Fixed Assets – Heading Home depreciates Fixed Assets when the initial acquisition cost is equal to or exceeds \$5,000.00 and a useful life of one year or more. Items below \$5,000.00 are reflected in the appropriate expense category and expensed in the current year. Unless allowed by the awarding agency, fixed assets purchases are recovered through depreciation. Depreciation costs for allowable equipment used solely by one program are charged directly to the program using the equipment. If more than one program uses the equipment, then an allocation of the depreciation costs will be based on the ratio of each program's expenses to the total of such expenses (see example 3). Costs

HEADING HOME COST ALLOCATION PLAN

that benefit all programs will be allocated based on the ratio of each program's expenses to total expenses (see example 4).

- F. **Occupancy Expenses** (such as maintenance/repairs, utilities, vehicle fuel and costs, storage) - Expenses are charged directly to programs that benefit from the service. Expenses that benefit more than one program are allocated based the ratio of the costs to total expenses. Costs that benefit more than one program will be allocated to those programs based on the ratio of each program's expenses to the total of such expenses (see example 3). Costs that benefit all programs will be allocated based on the ratio of each program's expenses to total expenses (see example 4).
- G. **Insurance** - Insurance needed for a particular program is charged directly to the program requiring the coverage. Other insurance coverage that benefits all programs is allocated based on the ratio of each program's expenses to total expenses (see example 4).
- H. **Telephone/Communications** – Telephone and Internet expenses are charged to programs if readily identifiable. Other telephone or communications expenses that benefit more than one program will be allocated to those programs based on the ratio of each program's expenses to the total of such expenses (see example 3). Costs that benefit all programs will be allocated based on the ratio of each program's expenses to total expenses (see example 4).
- I. **Equipment Leases** (such as printers/copiers and postage meters) - Expenses are charged directly to programs that benefit from the service. Expenses that benefit more than one program are allocated based the ratio of the costs to total expenses. Costs that benefit more than one program will be allocated to those programs based on the ratio of each program's expenses to the total of such expenses (see example 3). Costs that benefit all programs will be allocated based on the ratio of each program's expenses to total expenses (see example 4).
- J. **Facilities Leases** - Allocated based upon usable square footage. The ratio of total square footage used by all personnel to total square footage is calculated. Facilities costs related to general and administrative activities are allocated to program based on the ratio of program square footage to total square footage (see example 5).
- K. **Training/Conferences/Seminars** – Allocated to the program benefiting from the training, conferences or seminars. Costs that benefit more than one program will be allocated to those programs based on the ratio of each program's salaries to the total of such salaries (see Example 1). Costs that benefit all programs will be allocated based on the ratio of each program's salaries to total salaries (see Example 2).

HEADING HOME COST ALLOCATION PLAN

- L. Other Costs (including dues, licenses, fees, etc.) - Other joint costs will be allocated on a basis determined to be appropriate to the particular costs. (Grantee should describe methodology for applicable costs).

- M. Unallowable Costs – Costs that are unallowable in accordance with OMB Circular A-122, including alcoholic beverages, bad debts, advertising (other than help-wanted ads), contributions, entertainment, fines and penalties. Lobbying and fundraising costs are unallowable, however, are treated as direct costs and allocated their share of general and administrative expenses.

HEADING HOME COST ALLOCATION PLAN

Examples of Allocation Methodology

Example 1

Expense Amount = \$5,000

Costs that benefit two or more specific programs, but not all programs, are allocated to those programs based on the ratio of each program's personnel costs (salaries & applicable benefits) to the total of such personnel costs, as follows:

Grant	Personnel Costs	%	Allocated Amount
A	\$ 20,000	20%	\$ 1,000
C	\$ 30,000	30%	\$ 1,500
E	\$ 50,000	50%	\$ 2,500
Total	\$ 100,000	100%	\$ 5,000

Example 2

Expense Amount = \$10,000

Costs that benefit all programs are allocated based on a ratio of each program's personnel costs (salaries & applicable benefits) to total personnel costs as follows:

Grant	Personnel Costs	%	Allocated Amount
A	\$ 20,000	13%	\$ 1,300
B	\$ 10,000	7%	\$ 700
C	\$ 30,000	20%	\$ 2,000
D	\$ 40,000	27%	\$ 2,700
E	\$ 50,000	33%	\$ 3,300
Total	\$ 150,000	100%	\$ 10,000

HEADING HOME COST ALLOCATION PLAN

Example 3

Expense Amount = \$4,000

Costs that benefit two or more specific programs, but not all programs, are allocated to those programs based on the ratio of each program's expenses (direct costs other than salaries & benefits) to the total of such expenses, as follows:

Grant	Personnel Costs	%	Allocated Amount
A	\$ 120,000	30%	\$ 1,200
C	\$ 130,000	33%	\$ 1,320
E	\$ 150,000	37%	\$ 1,480
Total	\$ 400,000	100%	\$ 4,000

Example 4

Expense Amount = \$8,000

Costs that benefit all programs will be allocated based on a ratio of each program's salaries to total salaries as follows:

Grant	Personnel Costs	%	Allocated Amount
A	\$ 120,000	18%	\$ 1,440
B	\$ 110,000	17%	\$ 1,360
C	\$ 130,000	20%	\$ 1,600
D	\$ 140,000	22%	\$ 1,760
E	\$ 150,000	23%	\$ 1,840
Total	\$ 650,000	100%	\$ 8,000

HEADING HOME COST ALLOCATION PLAN

Example 5

Facilities Expense Amount = \$10,000

Facilities costs are allocated based on square footage. Square footage for each program and general and administrative activity is considered in the analysis. General and administrative facilities costs are further allocated to each program based on the square footage of each grant program to the total square footage of all grant programs. The calculation is as follows:

Grant	Square Footage	%	Amount Allocated	G&A Allocated	Total Amount Allocated
A	300	30%	\$ 3,000	\$ 340	\$ 3,340
B	100	10%	\$ 1,000	\$ 110	\$ 1,110
C	200	20%	\$ 2,000	\$ 220	\$ 2,220
D	200	20%	\$ 2,000	\$ 220	\$ 2,220
E	100	10%	\$ 1,000	\$ 110	\$ 1,110
G&A	100	10%	\$ 1,000	\$ 0	\$ 0
Total	1,000	100%	\$ 10,000	\$ 1,000	\$ 10,000



HEADHOM-01

KOSANDER

CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
8/6/2024

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER License # 0757776 HUB International Insurance Services (SOW) 6565 Americas Parkway Suite 720 Albuquerque, NM 87110		CONTACT NAME: PHONE (A/C, No, Ext): (505) 828-4000 FAX (A/C, No): (866) 487-3972 E-MAIL ADDRESS: karin.osander@hubinternational.com	
INSURED		INSURER(S) AFFORDING COVERAGE	
Heading Home PO Box 27636 Albuquerque, NM 87125		INSURER A : Philadelphia Indemnity Insurance Company	18058
		INSURER B : New Mexico Employer's Assurance Company	13674
		INSURER C :	
		INSURER D :	
		INSURER E :	
		INSURER F :	

COVERAGES CERTIFICATE NUMBER: REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL SUBR INSD WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:	X	PHPK2638266	1/1/2024	7/1/2025	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 1,000,000 MED EXP (Any one person) \$ 20,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 3,000,000 PRODUCTS - COMP/OP AGG \$ 3,000,000 Sexual Abuse \$ 1,000,000
A	<input checked="" type="checkbox"/> AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> NON-OWNED AUTOS ONLY		PHPK2638266	1/1/2024	7/1/2025	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$
A	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED <input checked="" type="checkbox"/> RETENTION \$ 10,000		PHUB894541	1/1/2024	7/1/2025	EACH OCCURRENCE \$ 5,000,000 AGGREGATE \$ 5,000,000
B	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) Y/N If yes, describe under DESCRIPTION OF OPERATIONS below	N/A	46041.120	7/1/2024	7/1/2025	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT \$ 1,000,000 E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 E.L. DISEASE - POLICY LIMIT \$ 1,000,000
A	Professional Liab		PHPK2638266	1/1/2024	7/1/2025	Each Occurrence 1,000,000
A	Professional Liab		PHPK2638266	1/1/2024	7/1/2025	Aggregate 3,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
Employee Dishonesty Bond #PRC1003624 1/1/2024 - 1/1/2025 RLI Insurance Company \$25,000
Umbrella Liability Limits:
Excess Over General Liability \$5,000,000
Excess over Commercial Auto, Sexual Abuse, and Professional Liability \$1,000,000

CERTIFICATE HOLDER	CANCELLATION
City of Albuquerque PO Box 470 Albuquerque, NM 87103	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE

EXHIBIT A

FY2026 SCOPE OF SERVICES

HEADING HOME: PSH WELLNESS

A. Goals and Objectives:

1. To achieve the City of Albuquerque Goal Statement #1: People of all ages have the opportunity to participate in the community and economy and are well sheltered, safe, healthy, and educated.
2. To increase housing stability for households experiencing homelessness by providing Rental Assistance to subsidize the cost of suitable, stable housing.
3. To increase behavioral health stability by providing case management that connects participants to support services.

B. Scope of Services:

The Contractor shall perform the following services in a manner satisfactory to the City and consistent with any standards required as a condition of providing these funds and within the financial resources of this agreement for the purpose of providing permanent Supportive Housing for households experiencing homelessness using the Housing First Model.

1. **Output 1:** Provide Permanent Supportive Housing (and associated supportive services) to up to 92 households experiencing homelessness. Each household shall be provided with a clearly stated summary of the duration of the rental assistance, expectations for co-payment, and when applicable, key dates to prepare for arranging stable independent housing if the household were to transition out of the program.
2. **Output 2:** 100% of households served must have at least one member of the household with a disability that is expected to be long continuing or of an indefinite duration; substantially impedes the individual's ability to live independently; could be improved by the provision of more suitable housing conditions; and is a physical, mental, or emotional impairment or a developmental disability.
3. **Output 3:** Case management is made available to all individuals being served in the program.

Outcome 3a: A minimum of 80% of unduplicated households served will remain in the program or will exit to permanent housing (subsidized or unsubsidized) during the operating year.

Outcome 3b: A minimum of 70% of unduplicated adults, identified by the program as the head of household, will maintain or increase their total income from all sources as of the end of the operating year or project exit.

4. **Output 4:** Approximately 40% of households served must be residents exiting a motel/hotel designated by the City of Albuquerque as a “Gateway Families” (previously known as the “Family Housing Navigation Center”). Gateway Families is a motel/hotel established by the City of Albuquerque to provide safe, non-congregate shelter to vulnerable families experiencing homelessness, and provide a safe environment from which families may exit to permanent housing. In order to ensure that 50% of households are residents exiting the Gateway Families, the Contractor will coordinate closely with housing and services staff at the Gateway Families to identify households that are eligible for this Permanent Supportive Housing Program, assist these households with addressing obstacles to obtaining housing, and ensure a smooth transition into case management services.

C. Service Implementation and Reporting:

1. The program must work collaboratively by accepting referrals from other organizations as identified and requested by the City.
2. Agencies will attend and participate in case conferencing as requested by the City.
3. Maintain appropriate participant records to document compliance with applicable regulations and guidelines along with compliance with this Agreement, including, but not limited to:
 - a) Written documentation in participant files indicating that the participant is, in fact homeless. Acceptable forms of documentation include: Homeless Management Information System (HMIS) street outreach service record, HOME Certification from local law office, shelter, or emergency medical service agency (on agency letterhead) or self-certification supported by other documentation when practical.
 - b) Rent reasonableness checklist and income certification in each participant file.
 - c) Initial needs assessment and, at minimum, 90 day re-assessments.
 - d) A copy of the lease, which must be between the program participant and the landlord, shall be included in the participant file.
 - e) A current Housing Assistance Payment Contract between the contractor and landlord.
 - f) Contractor shall provide program participants with policies and procedures, program agreements, lead based paint disclosures and information, termination policies, grievance policies, fair housing policy. Documentation that these have been provided must be signed and included in the file.
4. Comply with the Homeless Management Information System (HMIS) policies and enter all City sponsored program information and participant-specific data into the system.
 - a) Track household participation in HMIS.
 - b) Use an HMIS Annual Progress Report to obtain the required data for the quarterly report regarding number of households served, housing outcomes and income.

5. Utilize the Housing First principles in providing and maintaining suitable housing for the participants.
6. A VI-SPDAT assessment will be offered to clients, and entered into HMIS, for each participating household. The Coordinated Entry System Prioritized List, as described in the Permanent Supportive Housing- Continuum of Care Common Standards, may be consulted to identify households suitable for Permanent Supportive housing. VI-SPDATs will be provided to Coordinated Entry System within 7 business days.
7. Arrange for physical inspections of identified units by appropriate staff of the City or Contractor to certify that the units meet all Housing Quality Standards (HQS) established under 24 CFR § 5.703. An individual who has participated in the most current HUD approved HQS inspections training and is certified to conduct HQS inspections must conduct inspections. Rental assistance may not be extended to units that fail to meet HQS. At a minimum, annual inspections must be conducted on each unit leased for this program to ensure that assisted units continue to meet HQS.
8. Document that the rent is reasonable in relation to rents being charged for comparable units, taking into account the location, size, type, quality, amenities, facilities and management services. Rents may exceed HUD fair market rents, as long as the rent is justified as reasonable in relation to rents being charged for comparable units. Leases for the units shall be for a period of not less than one year and renewable month to month, and must be automatically renewable upon expiration, except on prior notice by either party.
9. The Contractor will be responsible for handling all funds and processing check requests. Checks will be made and submitted to the appropriate verified landlord/management company or licensed utility company. Checks will never be issued directly to a participant.
10. The cost to repair damages caused by a program participant in an apartment rented as a result of this Agreement is authorized by the City in the form of a security/damage deposit in an amount up to two month's rent to the landlord.
11. Rental costs for leased units that become vacant may be paid through the program for one month that allows for a 30 day notice to the landlord; thereafter, assistance through the program may resume only upon occupancy by an eligible participant. Contractor is responsible for verifying actual occupancy or vacancy of a unit prior to making payment.
12. Provide to the City a monthly report detailing at a minimum: participant name, unit address, date of occupancy of unit, date of departure from unit, date and amount paid for damage deposit, and monthly rental and utility amount which can be included with the request for reimbursement.
13. Prior to occupancy of leased units, enter into a written agreement with adult household members for whom a unit has been leased providing that the participant shall pay rent in

accordance with section 3 (a) (1) of the U.S. Housing Act, with participant income calculated in accordance with 24 CFR Part 5. The written agreement must further specify that the participant shall supply to the Contractor the information or documentation necessary to verify the participant's income initially and provide information at any time regarding changes to participant's income or other circumstances that may result in changes to the participant's share of the rental payment. The Contractor shall make an initial determination of income at the time a participant enters the program and no less than annually thereafter. Adjustments to the participant's share of rental costs must be made as necessary when changes to a participant's income are employer initiated. The City Department of Health, Housing and Homelessness shall provide technical assistance to the Contractor in determining income and participant rental payments in accordance with regulations. The Contractor assumes liability for any unpaid portion of a program participant's rent. The program participant is to pay their portion of the rent directly to the landlord, with the housing provider paying the remainder directly to the landlord.

14. Case management and supportive services shall be made available to all program participants. The Contractor or Sub-Recipient shall conduct an initial assessment of program participants that includes an assessment of personal needs, housing, eligibility entitlements, employment history, linkage to health care, job placement/job training services, life skills training, income support services, other support services and child education and care needs. The assessments may be completed in whole or in part by appropriately qualified staff of the Contractor or Sub-Recipient or by a qualified third party. This assessment shall be the basis for the preparation of a supportive service plan that must be maintained for each participant in assisted housing.
15. The Contractor shall maintain a case record of participant's progress in meeting the goals established in the supportive services plan provided directly by the Contractor through collaborative agencies. This case record shall incorporate progress reports from all service providers. Approximately every 90 days, the supportive services plan must be updated with the participant when participant consents, for the ensuing 90 days. The updated plan must be maintained in the participant record. In the cases where the participant did not consent to participate, the Contractor shall document attempts to communicate
16. The provision of case management and supportive services will utilize identifiable best practices.
17. The Contractor agrees to participate in networking activities as designated by the City to include but not be limited to two networking meetings per program year.
18. Ensure, to the maximum extent practicable, that individuals and families experiencing homelessness are involved, through employment, provision of volunteer services, or otherwise, in constructing, rehabilitating, maintaining, and operating facilities for the project and in providing supportive services for the project. 24 CFR § 578.23(c)(3).

19. Cooperate with any City, State or Federal program data collection and evaluation efforts by providing the requested information for services delivered.
20. Ensure the City has accurate information about services, hours, address and contact information in order to have accurate information on City's website, associated dashboards, and 311 system.
21. The Contractor shall provide the City with policies and procedures regarding participant requirements, staff requirements for interaction with participants and defined terms that may cause termination of services from participating households.
22. The Contractor procedures shall include requirements and documentation process for staff to meet with and monitor progress with participants a minimum of once each month. In the event that contact is not achieved for two months, following three attempts, Contractor shall develop a communication plan with participant.
23. The Contractor shall make an action plan with the household to support continued stable housing at the same location or comparable affordable location prior to the end of a participating household's Housing agreement.
24. The Contractor will connect all participant for eligible social service benefits including referral to SOAR to assist participants in the application of SSI/SSD benefits.
25. The Contractor will design program in such a way as to achieve equitable service provision and equitable results among participants served. Contractor will report out on outcome rates on outcomes of interest among different race and ethnicity populations served, specifically for Outcome 3a.
26. The Contractor shall participate in the implementation of a social services referral platform, currently Unite Us, including establishment as an in-Network provider, attending training and responding to referrals received through the platform. This includes administration of a City-approved Social Determinants of Health Screening Tool at a frequency detailed in the Unite Us Navigation protocols, participation in data sharing with other community and social organizations on program activities with consent of the participants served, and sharing aggregate and non-medical participant data with the City and other City-funded partners. This will include attendance at the New User Onboarding Meeting and regular Network User Meeting.
27. The Contractor will submit Quarterly Reports which consists of three forms: Part A includes aggregate results from agency data collection tools. Part B is a narrative highlighting connection to supportive resources, identification of barriers to serve comprehensive needs of participants, and suggested solutions to address barriers to obtaining services. Part C provides participants demographics. Reports are due no later than fifteen (15) days after the end of the reporting period.

FIRST AMENDED AGREEMENT TO #2025SS00000245

THIS FIRST AMENDED AGREEMENT is made and entered into upon the final date of signature below, by and between the City of Albuquerque, New Mexico, a municipal corporation (the "City"), and HEADING HOME, a New Mexico non-profit, PO Box 27636, Albuquerque, NM 87125 (the "Contractor").

RECITALS

WHEREAS, the City and the Contractor entered into an Agreement effective July 1, 2025 hereafter referred to as the "Original Agreement," whereby the Contractor agreed to provide certain services to the City; and

WHEREAS, the Original Agreement's time of performance ends on December 31, 2025; and

WHEREAS, in this FIRST Amended Agreement, both parties agree to extend the time of performance to end on February 28, 2026; and

WHEREAS, in this FIRST Amended Agreement, both parties agree to modify Exhibit A, Scopes of Service, to align with the extended time of performance; and

WHEREAS, the Original Agreement was funded in the amount of ONE MILLION, SEVEN HUNDRED THIRTY-SIX THOUSAND, THREE HUNDRED NINTEY-SEVEN AND 80/100 DOLLARS (\$1,736,397.80); and

WHEREAS, in this FIRST Amended Agreement, the parties have determined that additional funding in the amount of THREE HUNDRED FOURTY-SEVEN THOUSAND, TWO HUNDRED SEVENTY-NINE AND 56/100 DOLLARS (\$347,279.56) is necessary, bringing the total compensation amount to TWO MILLION, EIGHTY-THREE THOUSAND, SIX HUNDRED SEVENTY-SEVEN AND 36/100 DOLLARS (\$2,083,677.36);

NOW, THEREFORE, in consideration of the premises and mutual obligations herein, the parties hereto mutually agree as follows:

1. Section 3 of the Original Agreement is hereby deleted in its entirety and replaced by the following provision:

Time of Performance: Services of the Contractor designated herein are to commence July 1, 2025, and shall be undertaken and completed in such sequence as to assure their expeditious completion in light of the purposes of this Agreement, but in any event, all of the Services required hereunder shall be completed by February 28, 2026. In the event of a delay in executing this Agreement, it is the intent and explicit agreement of the parties that all terms of this Agreement shall be applicable continuously commencing July 1, 2025, and the parties ratify all actions taken pursuant to this Agreement from July 1, 2025, through to the execution of this Agreement. The parties explicitly agree that the insurance requirements and indemnification are applicable continuously commencing on July 1, 2025.

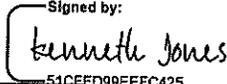
2. Section 4 of the Original Agreement is hereby deleted in its entirety and replaced by the following provision:
 - A. Maximum Compensation: For performing the Services specified in Section 2 of this Agreement, the City agrees to pay the Contractor a total amount of TWO MILLION, EIGHTY-THREE THOUSAND, SIX HUNDRED SEVENTY-SEVEN AND 36/100 DOLLARS (\$2,083,677.36) per year, which payment is contingent upon the City's annual budget approval process and City Council appropriations, and which amount includes any applicable gross receipts taxes and shall constitute full and complete compensation for the Contractor's Services under this Agreement, including all expenditures made and expenses incurred by the Contractor in performing the Services, per the "City Budgets" attached hereto and made a part hereof as Exhibit B.
3. Exhibit A to the Original Agreement is hereby amended and attached to this FIRST Amended Agreement as Exhibit A.
4. Exhibit B to the Original Agreement is hereby amended and attached to this FIRST Amended Agreement as Exhibit B.
5. Except as herein expressly amended, the terms and conditions of the Original Agreement shall remain unchanged and shall continue in full force and effect unless there is a conflict between the terms and conditions of the Original Agreement and this FIRST Amended Agreement, in which event, the terms and conditions of this FIRST Amended Agreement shall control.
6. Approval Required. This Agreement shall not become effective or binding upon the City until approved by the highest authority required by the City under this Agreement.
7. Electronic Signatures. Authenticated electronic signatures are legally acceptable pursuant to Section 14-16-7 NMSA 1978. The parties agree that this Agreement may be electronically signed and that the electronic signatures appearing on the Agreement are the same as handwritten signatures for the purposes of validity, enforceability, and admissibility.

SIGNATURES ON NEXT PAGE

IN WITNESS WHEREOF, the City and the Contractor have executed this Agreement upon the date of the last signature below.

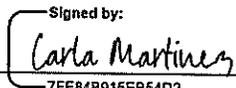
CONTRACTOR:

Company:

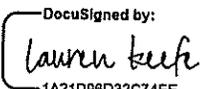
Approved By:  Signed by:
Kenneth Jones
51CFED99EEFC425
Name: Kenneth Jones

Date: 10/15/2025 | 6:16 PM MDT
Title: Board Chair

CITY OF ALBUQUERQUE:

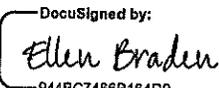
Name:  Signed by:
Carla Martinez
7FE84B915EB54D2...
Carla Martinez

Date: 10/23/2025 | 5:24 PM MDT
Title: Associate Chief Administrative Officer

Approved By  DocuSigned by:
Lauren Keefe
1A21D98D32C74EE...
Name: Lauren Keefe

Date: 10/20/2025 | 5:17 AM MDT
Title: City Attorney

Initial
LS

Approved By  DocuSigned by:
Ellen Braden
944BC7468B164D9...
Name: Ellen Braden

Date: 10/16/2025 | 10:42 AM MDT
Title: Acting Director

DS
GR

EXHIBIT A

FY2026 SCOPE OF SERVICES

HEADING HOME: PSH WELLNESS

A. Goals and Objectives:

1. To achieve the City of Albuquerque Goal Statement #1: People of all ages have the opportunity to participate in the community and economy and are well sheltered, safe, healthy, and educated.
2. To increase housing stability for households experiencing homelessness by providing Rental Assistance to subsidize the cost of suitable, stable housing.
3. To increase behavioral health stability by providing case management that connects participants to support services.

B. Scope of Services:

The Contractor shall perform the following services in a manner satisfactory to the City and consistent with any standards required as a condition of providing these funds and within the financial resources of this agreement for the purpose of providing permanent Supportive Housing for households experiencing homelessness using the Housing First Model.

1. **Output 1:** Provide Permanent Supportive Housing (and associated supportive services) to up to 121 households experiencing homelessness. Each household shall be provided with a clearly stated summary of the duration of the rental assistance, expectations for co-payment, and when applicable, key dates to prepare for arranging stable independent housing if the household were to transition out of the program.
2. **Output 2:** 100% of households served must have at least one member of the household with a disability that is expected to be long continuing or of an indefinite duration; substantially impedes the individual's ability to live independently; could be improved by the provision of more suitable housing conditions; and is a physical, mental, or emotional impairment or a developmental disability.
3. **Output 3:** Case management is made available to all individuals being served in the program.

Outcome 3a: A minimum of 80% of unduplicated households served will remain in the program or will exit to permanent housing (subsidized or unsubsidized) during the operating year.

Outcome 3b: A minimum of 70% of unduplicated adults, identified by the program as the head of household, will maintain or increase their total income from all sources as of the end of the operating year or project exit.

4. **Output 4:** Approximately 50% of households served must be residents exiting a motel/hotel designated by the City of Albuquerque as a “Gateway Families” (previously known as the “Family Housing Navigation Center”). Gateway Families is a motel/hotel established by the City of Albuquerque to provide safe, non-congregate shelter to vulnerable families experiencing homelessness, and provide a safe environment from which families may exit to permanent housing. In order to ensure that 50% of households are residents exiting the Gateway Families, the Contractor will coordinate closely with housing and services staff at the Gateway Families to identify households that are eligible for this Permanent Supportive Housing Program, assist these households with addressing obstacles to obtaining housing, and ensure a smooth transition into case management services.

C. Service Implementation and Reporting:

1. The program must work collaboratively by accepting referrals from other organizations as identified and requested by the City.
2. Agencies will attend and participate in case conferencing as requested by the City.
3. Maintain appropriate participant records to document compliance with applicable regulations and guidelines along with compliance with this Agreement, including, but not limited to:
 - a) Written documentation in participant files indicating that the participant is, in fact homeless. Acceptable forms of documentation include: Homeless Management Information System (HMIS) street outreach service record, HOME Certification from local law office, shelter, or emergency medical service agency (on agency letterhead) or self-certification supported by other documentation when practical.
 - b) Rent reasonableness checklist and income certification in each participant file.
 - c) Initial needs assessment and, at minimum, 90 day re-assessments.
 - d) A copy of the lease, which must be between the program participant and the landlord, shall be included in the participant file.
 - e) A current Housing Assistance Payment Contract between the contractor and landlord.
 - f) Contractor shall provide program participants with policies and procedures, program agreements, lead based paint disclosures and information, termination policies, grievance policies, fair housing policy. Documentation that these have been provided must be signed and included in the file.
4. Comply with the Homeless Management Information System (HMIS) policies and enter all City sponsored program information and participant-specific data into the system.
 - a) Track household participation in HMIS.
 - b) Use an HMIS Annual Progress Report to obtain the required data for the quarterly report regarding number of households served, housing outcomes and income.

5. Utilize the Housing First principles in providing and maintaining suitable housing for the participants.
6. A VI-SPDAT assessment will be offered to clients, and entered into HMIS, for each participating household. The Coordinated Entry System Prioritized List, as described in the Permanent Supportive Housing- Continuum of Care Common Standards, may be consulted to identify households suitable for Permanent Supportive housing. VI-SPDATs will be provided to Coordinated Entry System within 7 business days.
7. Arrange for physical inspections of identified units by appropriate staff of the City or Contractor to certify that the units meet all Housing Quality Standards (HQS) established under 24 CFR § 5.703. An individual who has participated in the most current HUD approved HQS inspections training and is certified to conduct HQS inspections must conduct inspections. Rental assistance may not be extended to units that fail to meet HQS. At a minimum, annual inspections must be conducted on each unit leased for this program to ensure that assisted units continue to meet HQS.
8. Document that the rent is reasonable in relation to rents being charged for comparable units, taking into account the location, size, type, quality, amenities, facilities and management services. Rents may exceed HUD fair market rents, as long as the rent is justified as reasonable in relation to rents being charged for comparable units. Leases for the units shall be for a period of not less than one year and renewable month to month, and must be automatically renewable upon expiration, except on prior notice by either party.
9. The Contractor will be responsible for handling all funds and processing check requests. Checks will be made and submitted to the appropriate verified landlord/management company or licensed utility company. Checks will never be issued directly to a participant.
10. The cost to repair damages caused by a program participant in an apartment rented as a result of this Agreement is authorized by the City in the form of a security/damage deposit in an amount up to two month's rent to the landlord.
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12. Provide to the City a monthly report detailing at a minimum: participant name, unit address, date of occupancy of unit, date of departure from unit, date and amount paid for damage deposit, and monthly rental and utility amount which can be included with the request for reimbursement.
13. Prior to occupancy of leased units, enter into a written agreement with adult household members for whom a unit has been leased providing that the participant shall pay rent in

accordance with section 3 (a) (1) of the U.S. Housing Act, with participant income calculated in accordance with 24 CFR Part 5. The written agreement must further specify that the participant shall supply to the Contractor the information or documentation necessary to verify the participant's income initially and provide information at any time regarding changes to participant's income or other circumstances that may result in changes to the participant's share of the rental payment. The Contractor shall make an initial determination of income at the time a participant enters the program and no less than annually thereafter. Adjustments to the participant's share of rental costs must be made as necessary when changes to a participant's income are employer initiated. The City Department of Health, Housing and Homelessness shall provide technical assistance to the Contractor in determining income and participant rental payments in accordance with regulations. The Contractor assumes liability for any unpaid portion of a program participant's rent. The program participant is to pay their portion of the rent directly to the landlord, with the housing provider paying the remainder directly to the landlord.

14. Case management and supportive services shall be made available to all program participants. The Contractor or Sub-Recipient shall conduct an initial assessment of program participants that includes an assessment of personal needs, housing, eligibility entitlements, employment history, linkage to health care, job placement/job training services, life skills training, income support services, other support services and child education and care needs. The assessments may be completed in whole or in part by appropriately qualified staff of the Contractor or Sub-Recipient or by a qualified third party. This assessment shall be the basis for the preparation of a supportive service plan that must be maintained for each participant in assisted housing.
15. The Contractor shall maintain a case record of participant's progress in meeting the goals established in the supportive services plan provided directly by the Contractor through collaborative agencies. This case record shall incorporate progress reports from all service providers. Approximately every 90 days, the supportive services plan must be updated with the participant when participant consents, for the ensuing 90 days. The updated plan must be maintained in the participant record. In the cases where the participant did not consent to participate, the Contractor shall document attempts to communicate
16. The provision of case management and supportive services will utilize identifiable best practices.
17. The Contractor agrees to participate in networking activities as designated by the City to include but not be limited to two networking meetings per program year.
18. Ensure, to the maximum extent practicable, that individuals and families experiencing homelessness are involved, through employment, provision of volunteer services, or otherwise, in constructing, rehabilitating, maintaining, and operating facilities for the project and in providing supportive services for the project. 24 CFR § 578.23(c)(3).

19. Cooperate with any City, State or Federal program data collection and evaluation efforts by providing the requested information for services delivered.
20. Ensure the City has accurate information about services, hours, address and contact information in order to have accurate information on City's website, associated dashboards, and 311 system.
21. The Contractor shall provide the City with policies and procedures regarding participant requirements, staff requirements for interaction with participants and defined terms that may cause termination of services from participating households.
22. The Contractor procedures shall include requirements and documentation process for staff to meet with and monitor progress with participants a minimum of once each month. In the event that contact is not achieved for two months, following three attempts, Contractor shall develop a communication plan with participant.
23. The Contractor shall make an action plan with the household to support continued stable housing at the same location or comparable affordable location prior to the end of a participating household's Housing agreement.
24. The Contractor will connect all participant for eligible social service benefits including referral to SOAR to assist participants in the application of SSI/SSD benefits.
25. The Contractor will design program in such a way as to achieve equitable service provision and equitable results among participants served. Contractor will report out on outcome rates on outcomes of interest among different race and ethnicity populations served, specifically for Outcome 3a.
26. The Contractor shall participate in the implementation of a social services referral platform, currently Unite Us, including establishment as an in-Network provider, attending training and responding to referrals received through the platform. This includes administration of a City-approved Social Determinants of Health Screening Tool at a frequency detailed in the Unite Us Navigation protocols, participation in data sharing with other community and social organizations on program activities with consent of the participants served, and sharing aggregate and non-medical participant data with the City and other City-funded partners. This will include attendance at the New User Onboarding Meeting and regular Network User Meeting.
27. The Contractor will submit Quarterly Reports which consists of three forms: Part A includes aggregate results from agency data collection tools. Part B is a narrative highlighting connection to supportive resources, identification of barriers to serve comprehensive needs of participants, and suggested solutions to address barriers to obtaining services. Part C provides participants demographics. Reports are due no later than fifteen (15) days after the end of the reporting period.

City of Albuquerque
 Department of Health, Housing & Homelessness

FIN #3: Request for Budget Revision (Part A)

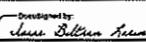
1. Agency Name and Mailing Address: Heading Home, PO Box 27636, ABQ, NM 87125		2. Telephone Number 505-344-2323
3. Project Title: Wellness PSH Wellness (547)	4. Contract Number 2025SS00000200	5. Budget Revision # 3 (October 2025)

	Approved	Revised Amount	Proposed
6. Expenditure Category	Budget	<Decrease> Increase	Revised Budget
Salaries and Wages	\$ 390,514.76	\$ -	\$ 390,514.76
Increasing agreement by \$347,279.56	\$ 82,008.10	\$ -	\$ 82,008.10
Total Personnel Costs	\$ 472,522.86	\$ -	\$ 472,522.86
Contractual Services	\$ 18,004.43		\$ 18,004.43
Audit Costs	\$ 4,000.00		\$ 4,000.00
Consumable Supplies	\$ 2,500.00		\$ 2,500.00
Telephone	\$ 3,780.00		\$ 3,780.00
Postage and Shipping	\$ 157.50		\$ 157.50
Occupancy: Rent	\$ 43,470.00		\$ 43,470.00
Occupancy: Utilities	\$ -		\$ -
Occupancy: Other	\$ 945.00		\$ 945.00
Equipment Lease	\$ 4,545.08		\$ 4,545.08
Equipment Maintenance	\$ -		\$ -
Printing and Publications	\$ 126.00		\$ 126.00
Travel: Local	\$ 18,900.00		\$ 18,900.00
Travel: Out-of-Town	\$ -		\$ -
Conferences, Meetings	\$ 2,815.00		\$ 2,815.00
Direct Assistance to Beneficiaries	\$ 910,904.37	\$ 299,018.05	\$ 1,209,922.42
Membership Dues	\$ -		\$ -
Equipment, Land and Buildings	\$ -		\$ -
Insurance	\$ 12,420.00		\$ 12,420.00
Fuel and Vehicle Maintenance	\$ -		\$ -
Total Operating	\$ 1,022,567.38	\$ 299,018.05	\$ 1,321,585.43
Total Direct Costs (Personnel & Operating)	\$ 1,495,090.24	\$ 299,018.05	\$ 1,794,108.29
Indirect Costs	\$ 241,307.56	\$ 48,261.51	\$ 289,569.07
Total Project Expenses	\$ 1,736,397.80	\$ 347,279.56	\$ 2,083,677.36

Submitted by: 	Date: 9/30/25
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(Signature of Authorized Official)

Note: The Request for Budget Revision must be signed and dated by an authorized official of the agency. If the proposed revision includes changes to personnel, APP #4: Project Budget Detail Form- Personnel, must be attached. All requests for budget revision must also include FIN #4: Request for Budget Revision (Part B-Narrative).

For Department Use Only		
Recommended by Program Staff	 <small>Designed by Jesse B. Khan</small>	Date: 10/1/2025 3:06 PM MD

Approved by Division Manager		<small>DocuSigned by:</small> <i>Amirio Francisco</i> <small>EF6182306C47...</small>	Date: 10/6/2025 8:33 AM MDT
Reviewed by Fiscal Analyst/ Accountant	<small>DocuSigned by:</small> <i>[Signature]</i> <small>A37A91E1D12848</small>		Date: 10/6/2025 8:39 AM MDT
Reviewed by Fiscal Officer/Sr. Principal Accountant		<small>DocuSigned by:</small> <i>Vicki Schulz</i> <small>EF4A5E7CE3A06...</small>	Date: 10/6/2025 9:23 AM MDT
Approved by Fiscal Manager	<small>DocuSigned by:</small> <i>Anna Marie Lujan</i> <small>F03DCE1C7D64D</small>		Date: 10/6/2025 9:24 AM MDT
Approved by Deputy Director		<small>DocuSigned by:</small> <i>Christie Vandegriff</i> <small>BCF7A4E7E96A2A...</small>	Date: 10/6/2025 9:26 AM MDT

City of Albuquerque
Department of Health, Housing & Homelessness
FIN #4: Request for Budget Revision (Part B – Narrative)

1. Agency Name and Mailing Address: Heading Home, PO Box 27636, ABQ, NM 87125		2. Telephone Number 505-344-2323
3. Project Title: PSH Wellness (547)	4. Contract Number: 2025SS00000200	5. Budget Requisition Number: 3

Narrative justification of proposal budget revision:

Increasing agreement by \$347,279.56 to a total of \$2,083,677.36. Monies to be allocated as follows:
Increase direct assistance by \$299,018.05.
Increase indirect costs by \$48,261.51.

SECOND AMENDED AGREEMENT TO #2025SS00000245

THIS SECOND AMENDED AGREEMENT is made and entered into upon the final date of signature below, by and between the City of Albuquerque, New Mexico, a municipal corporation (the "City"), and HEADING HOME, a New Mexico non-profit, PO Box 27636, Albuquerque, NM 87125 (the "Contractor").

RECITALS

WHEREAS, the City and the Contractor entered into an Agreement effective July 1, 2025, hereafter referred to as the "Original Agreement," whereby the Contractor agreed to provide certain services to the City; and

WHEREAS, the Original Agreement was funded in the amount of ONE MILLION, SEVEN HUNDRED THIRTY-SIX THOUSAND, THREE HUNDRED NINTEY-SEVEN AND 80/100 DOLLARS (\$1,736,397.80) for the period, July 1, 2025 through December 31, 2025; and

WHEREAS, in the FIRST Amended Agreement, the parties agreed to extend the time of performance to end on February 28, 2026; and

WHEREAS, in the FIRST Amended Agreement, compensation was increased for a total amount of TWO MILLION EIGHTY-THREE THOUSAND SIX HUNDRED SEVENTY-SEVEN AND 36/100 DOLLARS (\$2,083,677.36); and

WHEREAS, in this SECOND Amended Agreement, following a re-evaluation of funding, both parties have determined that a reduction in funding in the amount of FIFTY-TWO THOUSAND TWO HUNDRED SEVENTY-NINE AND 56/100 DOLLARS (\$52,279.56) is necessary, reducing the total compensation amount to TWO MILLION, THIRTY-ONE THOUSAND, THREE HUNDRED NINTEY-SEVEN AND 80/100 DOLLARS (\$2,031,397.80);

NOW, THEREFORE, in consideration of the premises and mutual obligations herein, the parties hereto mutually agree as follows:

1. Section 4 of the Original Agreement is hereby deleted in its entirety and replaced by the following provision:
 - A. Maximum Compensation: For performing the Services specified in Section 2 of this Agreement, the City agrees to pay the Contractor a total amount of TWO MILLION, THIRTY-ONE THOUSAND, THREE HUNDRED NINTEY-SEVEN AND 80/100 DOLLARS (\$2,031,397.80) per year, which payment is contingent upon the City's annual budget approval process and City Council appropriations, and which amount includes any applicable gross receipts taxes and shall constitute full and complete compensation for the Contractor's Services under this Agreement, including all expenditures made and expenses incurred by the Contractor in performing the Services, per the "City Budgets" attached hereto and made a part hereof as Exhibit B.
2. Exhibit B to the Original Agreement is hereby amended and attached to this SECOND Amended Agreement as Exhibit B.

3. Except as herein expressly amended, the terms and conditions of the Original Agreement shall remain unchanged and shall continue in full force and effect unless there is a conflict between the terms and conditions of the Original Agreement and this SECOND Amended Agreement, in which event, the terms and conditions of this SECOND Amended Agreement shall control.
4. Approval Required. This Agreement shall not become effective or binding upon the City until approved by the highest authority required by the City under this Agreement.
5. Electronic Signatures. Authenticated electronic signatures are legally acceptable pursuant to Section 14-16-7 NMSA 1978. The parties agree that this Agreement may be electronically signed and that the electronic signatures appearing on the Agreement are the same as handwritten signatures for the purposes of validity, enforceability, and admissibility.

SIGNATURES ON NEXT PAGE

IN WITNESS WHEREOF, the City and the Contractor have executed this Agreement upon the date of the last signature below.

CONTRACTOR: HEADING HOME

Company:

Approved By: _____

Date: _____

Name: _____

Title: _____

CITY OF ALBUQUERQUE:

Date: _____

Name: _____

Title: _____

Date: _____

Name: _____

Title: _____

Date: _____

Name: _____

Title: _____

Initial
WS

City of Albuquerque
 Department of Health, Housing & Homelessness

FIN #3: Request for Budget Revision (Part A)

1. Agency Name and Mailing Address: Heading Home, PO Box 27636, ABQ, NM 87125		2. Telephone Number 505-344-2323
3. Project Title: Wellness PSH Wellness (547)	4. Contract Number 2025SS00000200	5. Budget Revision # 5

	Approved	Revised Amount	Proposed
6. Expenditure Category	Budget	<Decrease> Increase	Revised Budget
Salaries and Wages	\$390,514.76	\$ -	\$ 390,514.76
Taxes and Benefits	\$82,008.10	\$ -	\$ 82,008.10
Total Personnel Costs	\$472,522.86	\$ -	\$ 472,522.86
Contractual Services	\$11,604.43		\$ 11,604.43
Audit Costs	\$4,000.00		\$ 4,000.00
Consumable Supplies	\$2,500.00		\$ 2,500.00
Telephone	\$3,780.00		\$ 3,780.00
Postage and Shipping	\$657.50		\$ 657.50
Occupancy: Rent	\$43,470.00		\$ 43,470.00
Occupancy: Utilities	\$ -		\$ -
Occupancy: Other	\$1,845.00		\$ 1,845.00
Equipment Lease	\$9,545.08		\$ 9,545.08
Equipment Maintenance	\$ -		\$ -
Printing and Publications	\$126.00		\$ 126.00
Travel: Local	\$18,900.00		\$ 18,900.00
Travel: Out-of-Town	\$ -		\$ -
Conferences, Meetings	\$2,815.00		\$ 2,815.00
Direct Assistance to Beneficiaries	\$1,209,922.42	\$ (45,014.26)	\$ 1,164,908.16
Membership Dues	\$ -		\$ -
Equipment, Land and Buildings	\$ -		\$ -
Insurance	\$12,420.00		\$ 12,420.00
Fuel and Vehicle Maintenance	\$ -		\$ -
Total Operating	\$1,321,585.43	\$ (45,014.26)	\$ 1,276,571.17
Total Direct Costs (Personnel & Operating)	\$1,794,108.29	\$ (45,014.26)	\$ 1,749,094.03
Indirect Costs	\$289,569.07	\$ (7,265.30)	\$282,303.77
Total Project Expenses	\$2,083,677.36	\$ (52,279.56)	\$ 2,031,397.80
Submitted by:			Date: 12/04/25

(Signature of Authorized Official)

Note: The Request for Budget Revision must be signed and dated by an authorized official of the agency. If the proposed revision includes changes to personnel, APP #4: Project Budget Detail Form- Personnel, must be attached. All requests for budget revision must also include FIN #4: Request for Budget Revision (Part B-Narrative).

For Department Use Only

Recommended by Program Staff			Date:
Approved by Division Manager			Date:
Reviewed by Fiscal Analyst/ Accountant			Date:
Reviewed by Fiscal Officer/Sr. Principal Accountant			Date:
Approved by Fiscal Manager			Date:
Approved by Deputy Director			Date:

City of Albuquerque
Department of Health, Housing & Homelessness
FIN #4: Request for Budget Revision (Part B – Narrative)

1. Agency Name and Mailing Address: Heading Home, PO Box 27636, ABQ, NM 87125		2. Telephone Number 505-344-2323
3. Project Title: PSH Wellness (547)	4. Contract Number: 2025SS00000200	5. Budget Requisition Number: 5

Narrative justification of proposal budget revision:

Decreasing agreement by \$52,279.56 to a total \$2,031,398.00 Monies adjusted as follows:
Direct assistance reduced by \$45,014.26.
Indirect costs reduced by \$7265.30

THIRD AMENDED AGREEMENT TO #2025SS00000245

THIS THIRD AMENDED AGREEMENT is made and entered into upon the final date of signature below, by and between the City of Albuquerque, New Mexico, a municipal corporation (the "City"), and HEADING HOME, a New Mexico non-profit, PO Box 27636, Albuquerque, NM 87125 (the "Contractor").

RECITALS

WHEREAS, the City and the Contractor entered into an Agreement effective July 1, 2025, hereafter referred to as the "Original Agreement," whereby the Contractor agreed to provide certain services to the City; and

WHEREAS, the Original Agreement was funded in the amount of ONE MILLION, SEVEN HUNDRED THIRTY-SIX THOUSAND THREE HUNDRED NINETY-SEVEN AND 80/100 DOLLARS (\$1,736,397.80) for the period, July 1, 2025 through December 31, 2025; and

WHEREAS, in the FIRST Amended Agreement, the parties agreed to extend the time of performance to end on February 28, 2026; and

WHEREAS, in the FIRST Amended Agreement, compensation was increased for a total amount of TWO MILLION EIGHTY-THREE THOUSAND SIX HUNDRED SEVENTY-SEVEN AND 36/100 DOLLARS (\$2,083,677.36); and

WHEREAS, in the SECOND Amended Agreement, following a re-evaluation of funding, the parties agreed to reduce the total contract amount; and

WHEREAS, in the SECOND Amended Agreement, compensation was decreased for a total amount of TWO MILLION THIRTY-ONE THOUSAND THREE HUNDRED NINETY-SEVEN AND 80/100 DOLLARS (\$2,031,397.80); and

WHEREAS, in this THIRD Amended Agreement, both parties agree to modify Exhibit A, Scopes of Service, to align with the extended time of performance; and

WHEREAS, in this THIRD Amended Agreement, both parties desire to extend the time of performance by four months, ending on June 30, 2026; and

WHEREAS, in this THIRD Amended Agreement, the parties have determined that additional funding in the amount of SIX HUNDRED SIXTY-TWO THOUSAND FIVE HUNDRED TWENTY-SIX AND 92/100 DOLLARS (\$662,526.92) is necessary, bringing the total compensation amount to TWO MILLION SIX HUNDRED NINETY-THREE THOUSAND NINE HUNDRED TWENTY-FOUR AND 72/100 DOLLARS (\$2,693,924.72);

NOW, THEREFORE, in consideration of the premises and mutual obligations herein, the parties hereto mutually agree as follows:

1. Section 4 of the Original Agreement is hereby deleted in its entirety and replaced by the following provision:

- A. Maximum Compensation: For performing the Services specified in Section 2 of this Agreement, the City agrees to pay the Contractor a total amount of TWO MILLION SIX HUNDRED NINETY-THREE THOUSAND NINE HUNDRED TWENTY-FOUR AND 72/100 DOLLARS (\$2,693,924.72) per year, which payment is contingent upon the City's annual budget approval process and City Council appropriations, and which amount includes any applicable gross receipts taxes and shall constitute full and complete compensation for the Contractor's Services under this Agreement, including all expenditures made and expenses incurred by the Contractor in performing the Services, per the "City Budgets" attached hereto and made a part hereof as Exhibit B.
2. Exhibit A to the Original Agreement is hereby amended and attached to this THIRD Amended Agreement as Exhibit A.
 3. Exhibit B to the Original Agreement is hereby amended and attached to this THIRD Amended Agreement as Exhibit B.
 4. Except as herein expressly amended, the terms and conditions of the Original Agreement shall remain unchanged and shall continue in full force and effect unless there is a conflict between the terms and conditions of the Original Agreement and this THIRD Amended Agreement, in which event, the terms and conditions of this THIRD Amended Agreement shall control.
 5. Approval Required. This Agreement shall not become effective or binding upon the City until approved by the highest authority required by the City under this Agreement.
 6. Electronic Signatures. Authenticated electronic signatures are legally acceptable pursuant to Section 14-16-7 NMSA 1978. The parties agree that this Agreement may be electronically signed and that the electronic signatures appearing on the Agreement are the same as handwritten signatures for the purposes of validity, enforceability, and admissibility.

SIGNATURES ON NEXT PAGE

CITY of ALBUQUERQUE TWENTY SIXTH COUNCIL

COUNCIL BILL NO. R-25-114 ENACTMENT NO. R. 2025.001

SPONSORED BY: Klarissa J. Peña

1 RESOLUTION
2 ADJUSTING FISCAL YEAR 2025 OPERATING AND GRANT APPROPRIATIONS.

3 WHEREAS, funds appropriated in the General Fund for housing vouchers
4 currently revert at the end of the fiscal year, creating challenges in the
5 continuity of funding; and

6 WHEREAS, these reversions make it difficult for providers to administer
7 housing vouchers effectively, as providers enter into lease agreements
8 throughout the year, many of which overlap across fiscal years; and

9 WHEREAS, transferring voucher appropriations to a non-reverting fund will
10 improve the continuity of services, ensuring that the housing voucher
11 program is better equipped to meet the City's ongoing needs.

12 BE IT RESOLVED BY THE COUNCIL, THE GOVERNING BODY OF THE CITY OF
13 ALBUQUERQUE:

14 Section 1. That the following amounts are hereby appropriated to the
15 following programs for Fiscal Year 2025:

16 GENERAL FUND – 110

17 Health, Housing and Homelessness Department

18 Affordable Housing 250,000

19 These funds shall be reserved for the development and implementation of a
20 public-facing dashboard, specifically focusing on the behavior health opioid
21 settlement and housing assistance related to affordable housing. The purpose
22 of this dashboard is to enhance transparency and public engagement by
23 providing real-time data and insights into the City's affordable housing
24 initiatives.

25 Technology and Innovation Department

26 Information Services (250,000)

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1 **OPERATING GRANTS FUND – 265**

2 **Health, Housing and Homelessness Department**

3 **Affordable Housing (6,000,000)**

4 **Prepaid Rapid Rehousing 6,000,000**

5 **Section 2. The funds allocated to the Prepaid Rapid Rehousing program**
6 **under this Resolution shall not be expended, allocated, or otherwise**
7 **appropriated without prior approval of the City Council through a separate**
8 **resolution, unless they are associated with an existing, executed contract in**
9 **effect at the time this resolution is adopted.**

10 **Section 3. That the amount of \$600,000 is hereby reserved in fund (305),**
11 **Metropolitan Redevelopment Area, Activity 7870030 for the East Central**
12 **Gateway Sign and Lighting.**

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1 PASSED AND ADOPTED THIS 6th DAY OF January, 2025
2 BY A VOTE OF: 9 FOR 0 AGAINST.

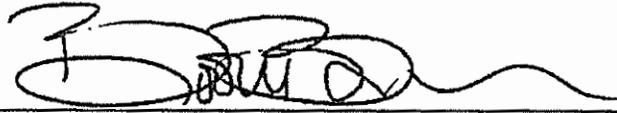
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8 Brook Bassan, President

9 City Council

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APPROVED THIS 14 DAY OF July, 2025

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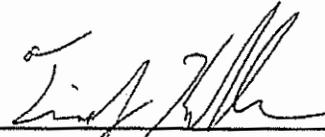
Bill No. R-25-114

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22 Timothy M. Keller, Mayor

23 City of Albuquerque

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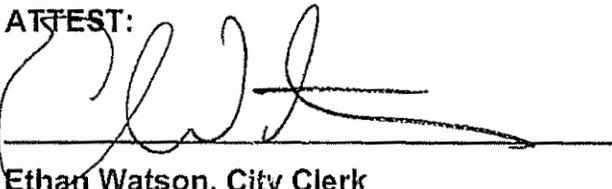
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ATTEST:

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29 Ethan Watson, City Clerk

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