

CITY OF ALBUQUERQUE

TWENTY FIFTH COUNCIL

COUNCIL BILL NO. R-22-70 ENACTMENT NO. _____

SPONSORED BY: Klarissa J Peña

1 RESOLUTION

2 REQUIRING A TRANSIT SYSTEM SECURITY INCIDENT RESPONSE TACTICAL
3 PLAN, QUARTERLY REPORTING OF SECURITY CALLS FOR SERVICE IN THE
4 TRANSIT SYSTEM, AND DEVELOPMENT OF A LONG-TERM SECURITY PLAN,
5 FOR THE OPERATIONS AND FACILITIES OF THE ALBUQUERQUE TRANSIT
6 DEPARTMENT.

7 WHEREAS, the City of Albuquerque operates Albuquerque Ride and
8 Sun Van Paratransit which tender transit services to the Citizens of
9 Albuquerque and Bernalillo County, providing millions of rides a year; and

10 WHEREAS, these services are a low-emissions and zero fare alternative
11 to automobiles for commuters, and are the primary means of transport for
12 tens of thousands of persons who qualify as "Transit Dependent" in Bernalillo
13 County by the Federal Transit Administration of the United States Department
14 of Transportation; and

15 WHEREAS, as with other transit agencies throughout the United States,
16 security on board Albuquerque Ride Coaches, Sun Van Paratransit Vehicles,
17 at bus stops and at transit stations, is becoming of increasing concern, to
18 both the drivers of transit vehicles and passengers. These concerns, if left
19 unattended to, will overtime deter passengers from using transit and impede
20 the recruitment and retention of motor-coach and paratransit vehicle
21 operators; and

22 WHEREAS, an important management tool of public safety is the
23 maintenance of high visibility facilities and equipment in prime condition to
24 encourage patrons to use the asset constructively and not in a destructive
25 manner. The Transit Department manages a large number of bus stops with
26 benches, and bus shelters and ART Bus Stations. Providing premium

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1 maintenance of these stations is necessary to deter loitering and vandalism,
2 and to promote comfort and enjoyment by the public; and

3 WHEREAS, it is imperative that the City of Albuquerque develop and
4 implement a strategy to address security concerns on the transit system,
5 including, creating near term, action plans to improve responses to incidents
6 on transit vehicles, at bus stops and at transit stations, better tracking and
7 analyzing security incidents and trends and developing and implementing a
8 long-term public transit safety strategy.

9 BE IT RESOLVED BY THE COUNCIL, THE GOVERNING BODY OF THE CITY OF
10 ALBUQUERQUE;

11 SECTION 1. The City Administration shall form a collaborative effort
12 amongst relevant City Departments, which may include but is not limited to,
13 the Albuquerque Police Department, the Metro Security Division of the
14 Department of General Services, the Albuquerque Transit Department, and the
15 Albuquerque Community Safety Department, to develop a tactical plan to
16 respond to security calls for service on Albuquerque Ride motor coaches, Sun
17 Van paratransit vehicles and at bus stops and transit stations. The tactical
18 plan shall:

- 19 A. Address all levels of calls ranging from low priority incidences to
20 higher priority situations where health and safety are at risk for motor
21 coach and van operators and passengers.
- 22 B. Develop a procedure, to prevent access to transit by individuals who
23 have been abusive or dangerous toward drivers or the public, on an
24 ABQ RIDE motor-coach, a Sun Van paratransit vehicle, at bus stop, or
25 a transit station, by causing them to lose access to transit for an
26 appropriate period of time via a trespass citation or other appropriate
27 means. The procedure shall also include a process for:
- 28 a. Distributing to relevant Transit Department personnel a
29 continually updated list of persons who have lost their access to
30 the transit system.
- 31 b. A program for training Transit Department personnel on the
32 procedures to follow when they encounter attempted bus usage
33 by an individual who has lost their access.

1 c. A list of procedures for removing a person who has lost access
2 from an ABQ Ride motor-coach, a Sunvan paratransit vehicle a
3 bus stop or transit station or other facility.

4 C. The plan shall layout a process to most effectively utilize video and
5 communications technologies currently embedded on the motor-
6 coach and paratransit fleet to improve communications between the
7 motor-coach operators, the Transit Department's Operations Center,
8 and the Metro Security Division, the Albuquerque Police Department
9 and Albuquerque Community Safety Department.

10 The Transit Department operates routes in unincorporated Bernalillo
11 County and therefore the Bernalillo County Sheriff's Department shall be
12 invited to participate in this initiative. The tactical plan shall be communicated
13 to the Director of the City Council Services Division through an Interoffice-
14 Memo thirty days after the publishing of this Resolution.

15 SECTION 2. The Albuquerque Police Department, the Metro Security
16 Division of the Department of General Services, the Albuquerque Community
17 Safety Department and the Albuquerque Transit Department shall, starting in
18 the 2nd quarter of Fiscal Year 23, compile on a quarterly basis, statistics on
19 calls for security service to Albuquerque Ride motor-coaches, Sun Van
20 paratransit vehicles, and the bus stops and stations of the Albuquerque
21 Transit Department. The database shall include calls for service made to the
22 Metro Security Division, the Albuquerque Police Department and the
23 Albuquerque Community Safety Department. The data shall be categorized by
24 the total number of calls for services by type of incident as classified in the
25 Federal Bureau of Investigation's Uniform Crime Reporting System. The data
26 shall also include the number and types of calls for service by route, including
27 on motor-coaches, and paratransit vans, and at bus stops and transit facilities.
28 The data shall be communicated to the City Council by Executive
29 Communication within 30 days of the conclusion of the quarterly reporting
30 period.

31 SECTION 3. The Albuquerque Transit Department, the Albuquerque Police
32 Department, the Metro Security Division of the Department of General
33 Services, and the Albuquerque Community Safety Department with the

1 assistance for the City Council Services Department shall conduct a study to
2 develop a security program for the Albuquerque Ride Route system and the
3 Sun Van systems, and the Transit Department's bus stops and transit stations.

4 The study shall include the following objectives:

5 A. Identify best practices for transit security systems recommended by the
6 Federal Transit Administration.

7 B. Provide a list of best practices used by transit agencies throughout the
8 United States.

9 C. Identify an organizational structure for a security organization that
10 respects the culture and traditions of the Albuquerque community and
11 provides an appropriate level of security for the Albuquerque Ride and
12 Sun Van paratransit systems including:

13 a. Recommending if security should be a component of the Transit
14 Department or continue to be provided through the services of
15 the Albuquerque Police Department, the Metropolitan Security
16 Division, and the Albuquerque Community Safety Department.

17 b. If operation is recommended to be a stand-alone division within
18 the Transit Department, the recommendation should include but
19 is not limited to the following:

20 i. If the Division will be a transit security service, or transit
21 police service, or community safety outreach service or a
22 combination of the above,

23 ii. If the Division will include a training academy,

24 iii. The anticipated budget,

25 iv. The appropriate staffing level and pay schedule,

26 v. If there will be a civilian oversight board for the transit
27 security or if it will come under the existing Civilian Police
28 Oversight Agency, and

29 vi. If the Division will be subject to the CASA with the
30 Department of Justice.

31 D. An inventory of existing security technologies employed by the Transit
32 Department, technology upgrades that would benefit the security and
33 safety and the cost to implement the improvements.

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1 This study shall be communicated to Council via Executive Communication
2 or Official Communication by May 1st of 2023.

3 Section 4. That the following amounts are hereby adjusted to the
4 following programs and funds from fund balance, working capital balance,
5 and/or revenue for operating City government in Fiscal Year 2023:

6 General Fund-110

7 Transfer to Transit Operating Fund-661 50,000

8 \$50,000 is designated for the purpose of funding the Transit Security Plan
9 as described in Section 3 of this Resolution.

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